

CRB Insider

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How to Resolve Repair Date Errors in CAR REPAIR BILLING



When you receive the 6, 1T, 2T, 3T, 4T, 5T, 7T, and/or 8T Repair Date errors – beginning with "Repair Date (YYMMDD)" – you cannot successfully submit a BRC until the error situation is resolved.

To resolve Repair Date errors:

Follow the proper date format - the date must be numeric and must be a valid date (YYMMDD).

Make sure you carefully adhere to the guidelines stated in the error description. For example, for error code 5T, the guidelines are:



1. The repair date cannot be more recent than the account date of the invoice.
2. The repair date must be within 4 months of the current date when submitted with Detail Sources BR, GB, MA, DC, DE, or DM. All other Detail Sources are excluded from this restriction.
3. If the error is associated with a resubmitted invoice, then the repair date must not be more than 24 months older than the current date and must not be in the future.
4. These guidelines are applicable to repair dates beginning on January 1, 2022.

Recent Updates

- The Car Repair Billing Internet Billing Repair Card (BRC) had two maintenance releases in the second quarter to fix bugs and improve user experience.
- BRC users will now see a Delete button in the **Billing Information** section of the application. This button enables users to remove unneeded contacts that they may have entered.

Upcoming Webinars

Railinc will host CRB webinars in late August. Be on the lookout for a notification from the CSC soon! While you wait, check out the [CRB product page](#) to view previous webinars and user documentation.



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