

#### **General Announcements**



Welcome

- Webinar Reminders
  - Attendees will be muted to reduce background noise.
  - Submit any questions you have via the Q&A box.
  - The presentation is expected to last 35 minutes.
  - During presentation, Component Registry may be referred to as Component Tracking and Component IDs may be referenced as CIDs.

Please complete the survey at the end of the presentation

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#### **Webinar Objectives**

After this webinar, attendees will be able to:

- Access the Umler Component Registry
- Register Components
  - View Component Details
  - Edit Components
  - Delete Components
- Associate Components
  - Nullify Associations
- Query Components
  - Pre-Defined Queries
  - Advanced Query



#### What Is Component Registry?



- The Component Registry product (commonly referred to as Component Tracking) is a technology tool
  for capturing data around railcar equipment components.
- The Component Registry provides rail industry participants visibility into rail equipment health and performance, enabling managers to make decisions that improve rail safety, reduce costs associated with equipment maintenance, and run more efficient and effective rail operations.
  - Reporting on wheel repairs
  - Wheelset Components
  - Bolsters
  - Side Frames
  - Couplers
  - Cushioning Unit
  - Brake Valves (Service & Emergency)
  - Slack Adjusters
  - Pressure Relief Valve

### **Benefits of Component Registry**



The Component Registry gives repair shops and equipment owners visibility into equipment and component health status and history, enabling them to identify wear and failure trends as well as defective components. This visibility delivers three primary benefits:

- 1. Safety: The industry will achieve greater visibility into current and historical health status of rail equipment at the component level.
- 2. **Productivity:** Tracking CID information from manufacture to application results in recalls being issued faster.
- 3. Reduced Costs: Ensure more targeted recalls and reduce administrative burdens associated with recalls.

### **Users of Component Registry**



Who uses the Component Registry and what can they do?

- Wheel Shops: Query and review tagged CIDs. Access higher quality data on CIDs that they refurbish.
- Repair Shops: Apply registered CIDs. Query applied and removed CID details.
- Equipment Owners: Improve equipment productivity and fleet maintenance. Validate billing more effectively.
- Third-Party Software Providers: Integrate component registry capabilities with their products.
- Original-Equipment Manufacturers (OEM): Improve visibility into equipment and component health status and history. Request special reports and get greater insight into the quality and failure rate of the components.

# **Umler Component Registry User Roles**

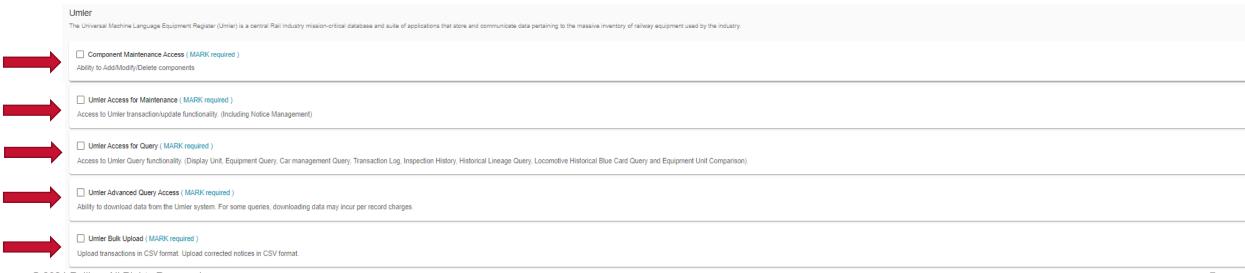


#### SSO Umler/Component Registry Access – Full Component Registry access

Umler
The Universal Machine Language Equipment Register (Umler) is a central Rail Industry mission-critical database and suite of applications that store and communicate data pertaining to the massive inventory of railway equipment used by the industry.
Component Maintenance Access (MARK required )
Ability to Add/Modify/Delete components
Umler Access for Query (MARK required)

Access to Umler Query functionality. (Display Unit, Equipment Query, Car management Query, Transaction Log, Inspection History, Historical Lineage Query, Locomotive Historical Blue Card Query and Equipment Unit Comparison).

#### SSO Umler Permissions /Component Access - Full Umler/Component Registry access



## **Umler Component Registry User Permission Roles**



SSO Umler / Component Registry
Access – Full Component
Registry Access

- Component Maintenance Access

   able to register, modify, associate
   or delete CIDs
- Umler Access for Query able to use query functions

SSO Umler Permissions /
Component Access – Full Umler /
Component Registry Access

- Component Maintenance Access
   able to register, modify, associate or delete CIDs
- Umler Access for Maintenance able to add, change, modify, delete equipment, report inspections
- Umler Access for Query able to use query functions
- Umler Advanced Query able to download query results into a CSV
- Umler Access for Bulk Upload –
   able to upload mass
   adds/changes/deletes via CSV

# **Umler Component Registry User Roles**



Umler The Universal Machine Language Equipment Register (Umler) is a cer	ral Rail Industry mission-critical database and suite of applications that store and communicate data pertaining to the massive inventory of rails	vay equipment used by the industry.	
✓ Component Maintenance Access ( MARK required ) Ability to Add/Modify/Delete components	Mark		•
○ Name ● Mark	RAIL		Apply to all
Selected Mark(s) : None			
Effective Date 11/8/2023		Expiration Date	D
✓ Umler Access for Maintenance (MARK required ) Access to Umler transaction/update functionality. (Including No	ce Management)		
○ Name ● Mark	Mark RAIL		Apply to all
Selected Mark(s): None			
Effective Date 11/9/2023		Expiration Date	Ξ.
✓ Umler Access for Query ( MARK required )     Access to Umler Query functionality. (Display Unit, Equipment (     Name	uery, Car management Query, Transaction Log, Inspection History, Historical Lineage Query, Locomotive Historical Blue Card Query, Mark  RAIL	y and Equipment Unit Comparison).	Apply to all
O Name of Mark	Notice the second secon		Apply to all
Selected Mark(s) : None			
Effective Date 11/9/2023		Expiration Date	•
✓ Umler Advanced Query Access (MARK required) Ability to download data from the Umler system. For some que	es, downloading data may incur per record charges		
Name Mark	Marik RAIL		Apply to all
Selected Mark(s): None			
Effective Date 11/9/2023		Expiration Date	8
✓ Umler Bulk Upload (MARK required ) Upload transactions in CSV format. Upload corrected notices in	CSV format.		
Name  Mark	Mark RAIL		Apply to all
Selected Mark(s): None			
Effective Date 11/9/2023		Expiration Date	<b>E</b>

#### **Component Registrations**



Companies have three ways to register a Component ID (CID):

# Component Registry Web User Interface (UI)

 Input one component at a time (i.e., wheelset)

#### **CSV** Upload

 Enter multiple component transactions at a time

# Component Tracking Web Services\*

 Real-time transactional integration

\*Using web services will allow Wheel Shops to automate reporting of information through their own systems

#### **Welcome to Umler Component Registry**





Tracy Brewer (TRAINUS1): RAILINC CORPORATION

Home

#### My Applications

FLDX Rail Document Interch...

Rail Document Interchange

Umler

#### Welcome, Tracy Brewer

This is your personalized landing page, your gateway to seamless access to a world of Railinc applications and Single Sign-On services. We're excited to have you on board and want to ensure you make the most of your experience.

#### **Getting Started:**

To the left, you'll find easy navigation to Railinc applications you have permission to use. Your work becomes efficient and convenient when all your tools are just a click away.

#### **Profile Management:**

On the right, under the "My Profile" section, you can take control. Update your profile information, change your password, or request permissions for additional applications. It's all at your fingertips.

#### **Managing Permissions:**

You can manage your existing permissions and permission requests right here. If you're a company admin, you also have the power to handle permission requests from other users in this section.

#### My Profile

Edit My Profile

Change Password

View/Request Permissions

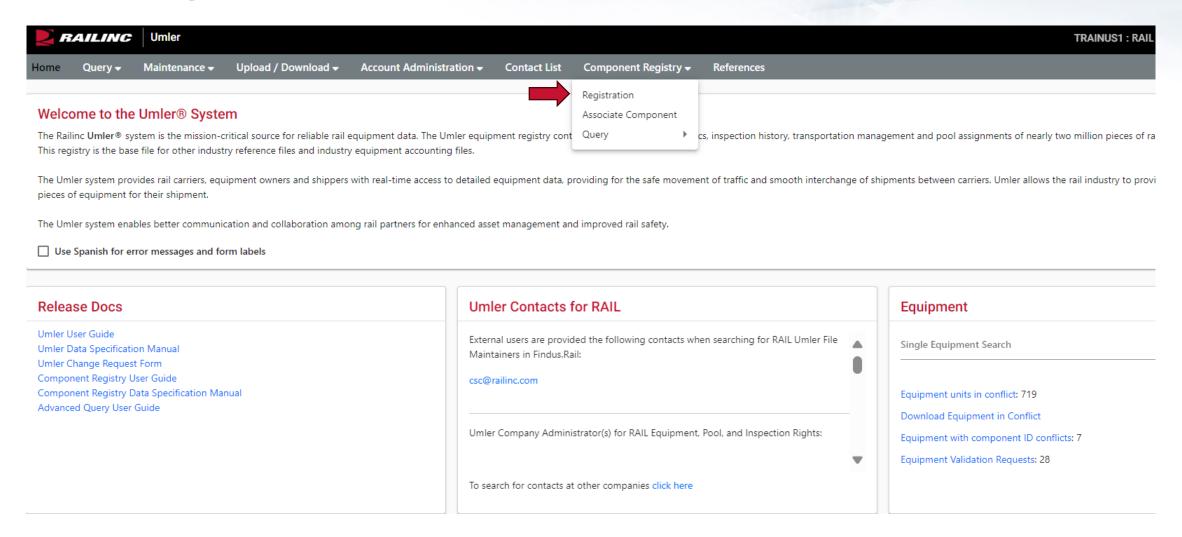
Check Status of Permission

**Support Cases** 

User Guide

#### **Search/Register Components**

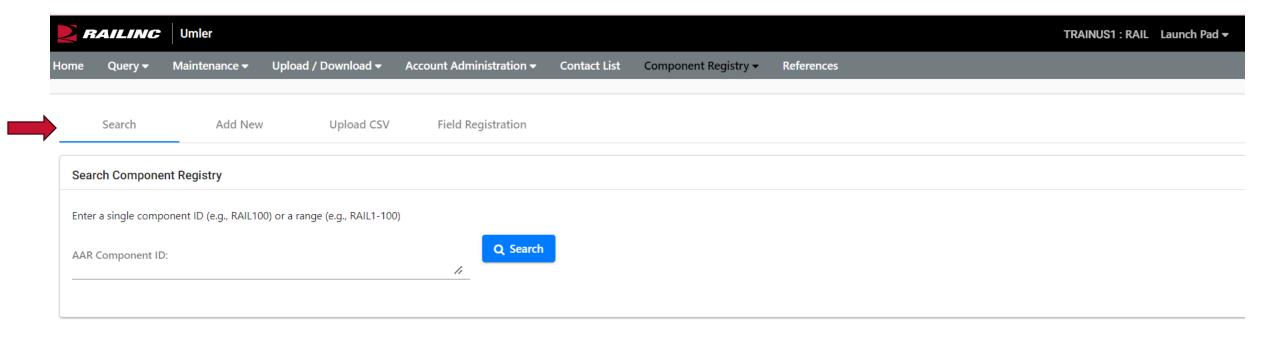




#### **Search Components**

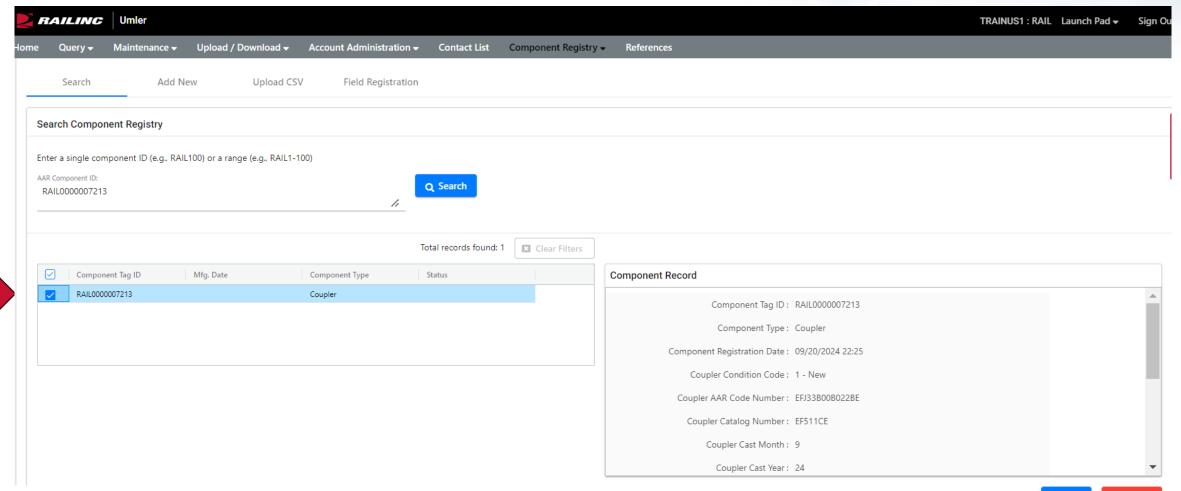


- Component IDs consist of a four-character Company code plus 10 numerics
- The Company Code is assigned to a Mark/Company ID and its defined location



#### **Search/Edit Component ID**





**☑** Edit

# **View/Edit Component ID**

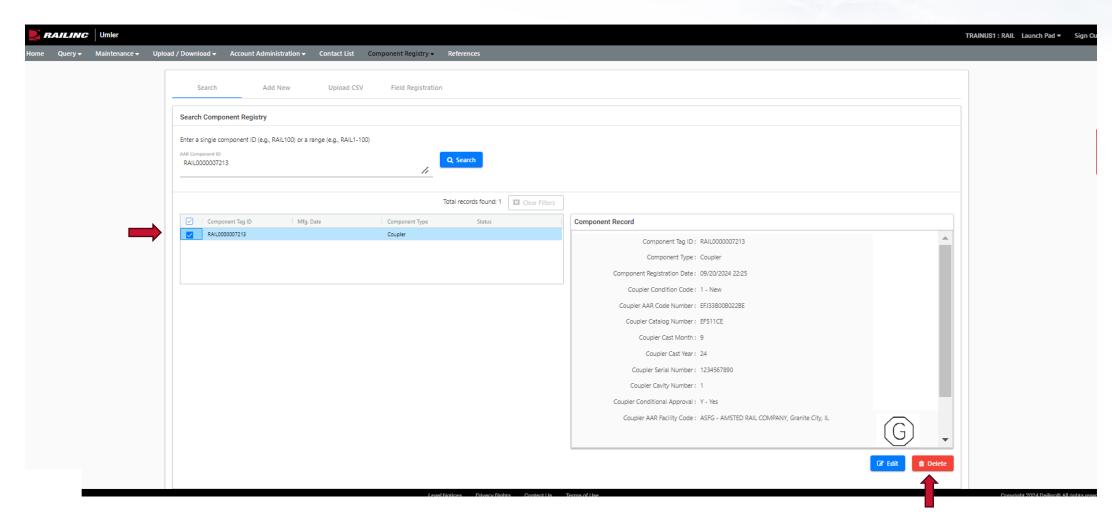


Base Elements		
Component Registration Date (C010):	09/20/2024 2225	
* Coupler Condition Code (C601):	1 - New -	
Coupler AAR Code Number (C602):	EF133B00B022BE	
* Coupler Catalog Number (C603):	EF511CE	
* Coupler Cast Month (C604):	9	
* Coupler Cast Year (C605):	24	
Coupler Serial Number (C606):	1234567890	
Coupler Cavity Number (C607):	1	
Coupler Conditional Approval (C608):	Y - Yes	
* Coupler AAR Facility Code (C609):	ASFG - AMSTED RAIL COMPANY, Granite City, IL Q	
Coupler Heat Number (C610):	AAA7444	
Coupler Heat Treat Load Number (C611):	AAA24H300O	
Coupler Reconditioner AAR Facility Code (C612):	·	
Coupler Classification Date (C613):	09/20/2024 E (mm/dd/yyyy)	
Reconditioner Heat Treat Load Number (C614):		
"RG" Marking Applied (C615):		
C to E Conversion Tag Applied or Present (C616):	N - No -	
Component Defect Flag (CD07):		

Save × Cancel

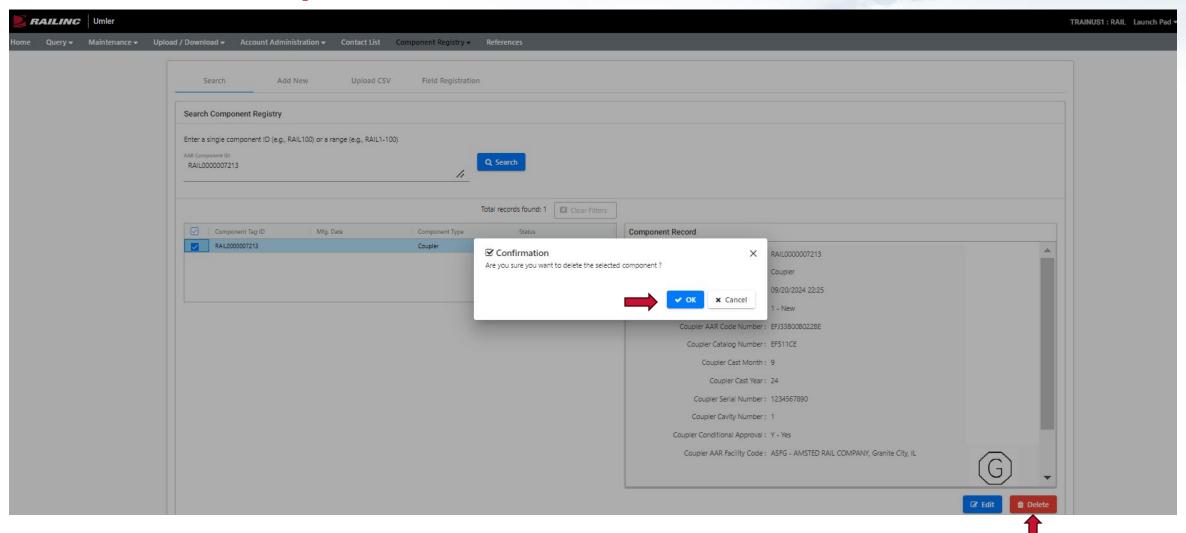
## **Search/Delete Component ID**





#### **View/Delete Component ID**

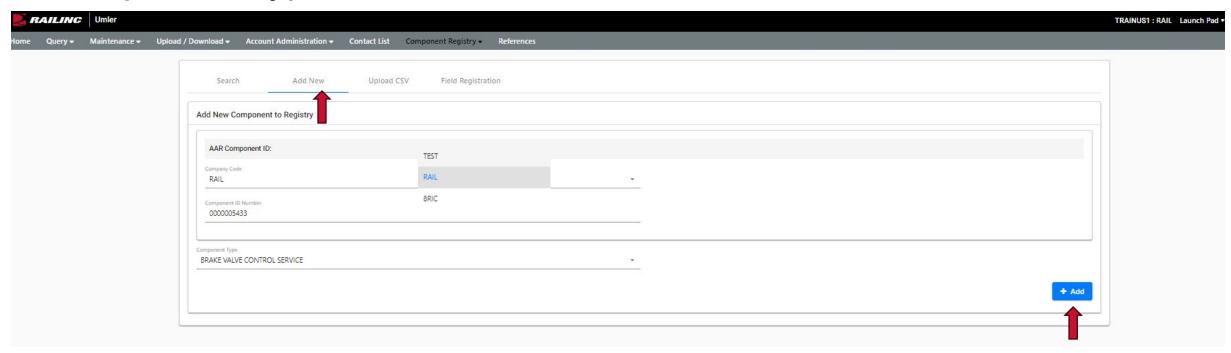




#### **Register Component**



 Enter Component ID number you want to register and select Component Type



#### **Register Component**

- Fill in the data for each required element and click Save.
- Any company that registers a component has the ability to query and view the details that they have registered for 90 days.



d New Component to Registry		
AAR Component ID:		
Company Code RAIL		
C0000055434		
possed Type RVVALVE		
		<b>⊠</b> Save x C
Base Elementa		
Component Registration Date (C010):		
* Candition Code (C801):	1 Now -	
* AAR OEM/Recon Facility Code (C802):	LI - LONG ISLAND RAILROAD, Hollis, NY USA	
* Date Tested (C803):	09/20/2024 E (min/dd/yyyy)	
Serial Number (C804):	342213	
* Part Number (C805):	688979R	
MFG Configuration Code (C806):	SMC056	
	ABD ABD Service	
* Valve Type (C807):		

# Register/Edit Component ID

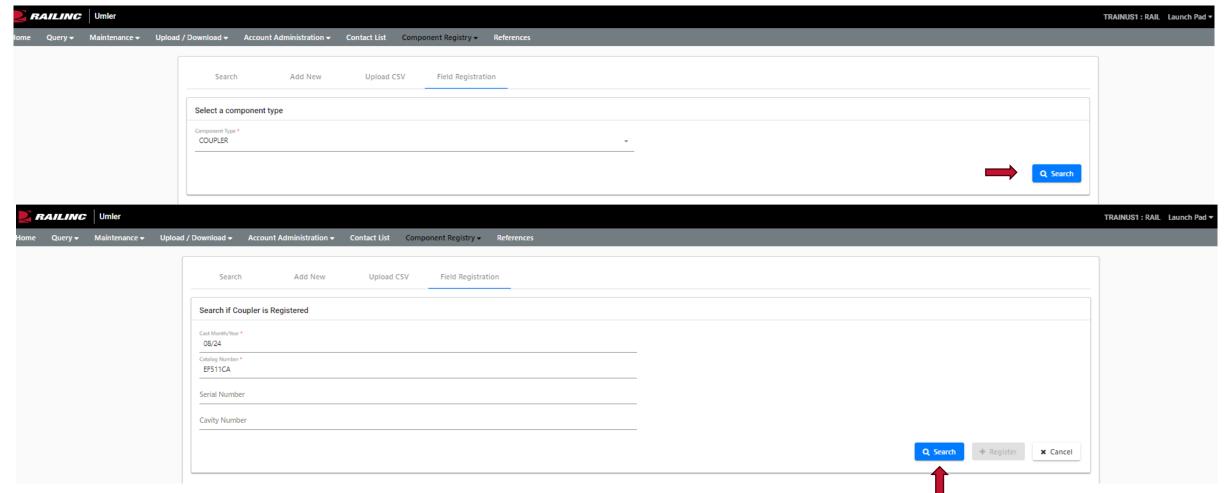


d New Component to Registry		
Component added to the Component Registry		
AAR Component ID:		
iompany Code RAIL		
O000005434		
posett Type RVVALVE	<u>~</u>	
		+ Add New
Base Elements		1
Component Registration Date (C010):	09/20/2024 23:51	
* Condition Code (C801):	1 New -	
* Condition Code (C801):  * AAR OEM/Recon Facility Code (C802):	1 - New - Li - LONG ISLAND RAILROAD, Hollis,NY USA -	
* AAR OEM/Recon Facility Code (C802):	LI - LONG ISLAND RAILROAD, Hollis, NY USA -  09/20/2024	
* AAR OEM/Recon Facility Code (CS02):  * Date Tested (CS03):	LI - LONG ISLAND RAILROAD, Hollis,NY USA -  D9/20/2024	
* AAR OEM/Recon Facility Code (C802):  * Date Tested (C803):  Serial Number (C804):	LI - LONG ISLAND RAILRDAD, Hollis,NY USA -  09/20/2024	
* AAR OEM/Recon Facility Code (C802):  * Date Tested (C803):  Serial Number (C804):  * Part Number (C805):	LI - LONG ISLAND RAILROAD, Hollis,NY USA -  D9/20/2024	

#### Field Registration/Search of Component ID



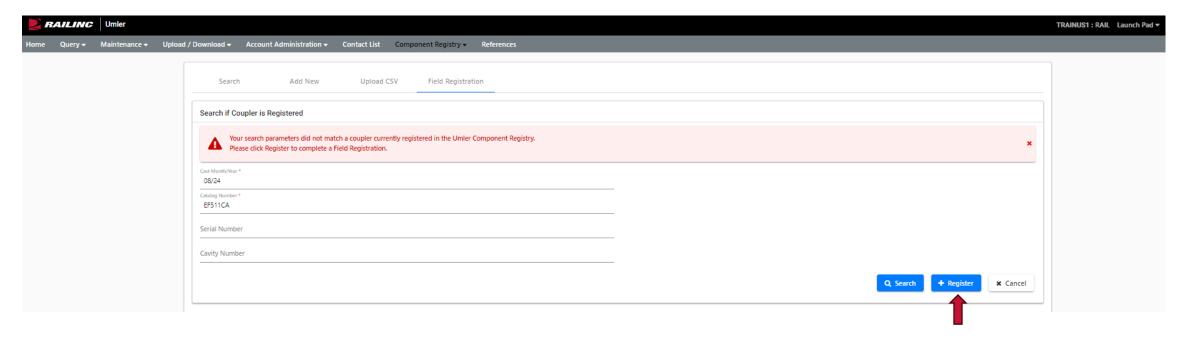
 Select the Component Type you want to Field Register. Enter the minimum amount of required data to search



#### Field Register Component ID



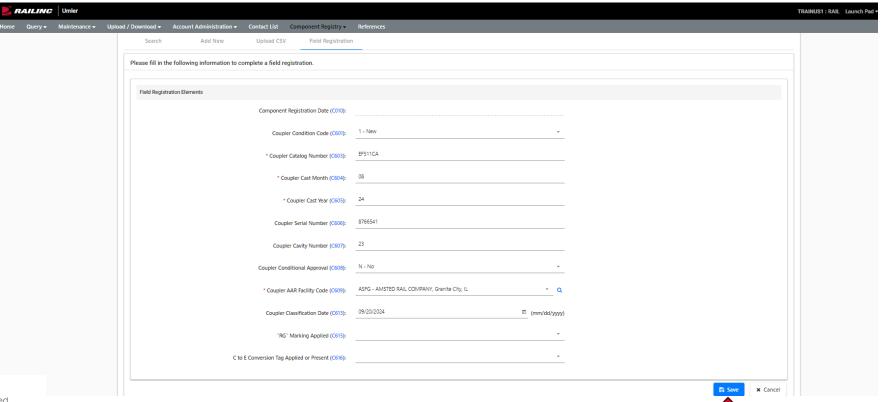
 If no matching component is found, select Register to continue registering the Component



#### Field Register Component ID

RAILING

- Fill in the mandatory elements that have an asterisk
- Always use the Calendar icons to select dates
- Use the drop-down lists if provided

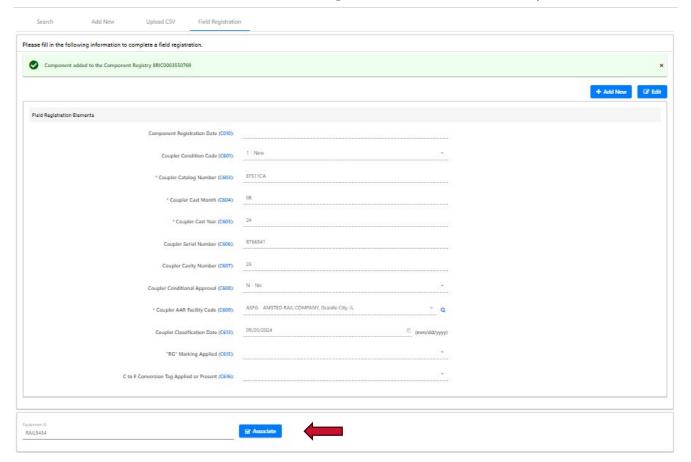


1

#### Field Register Component ID

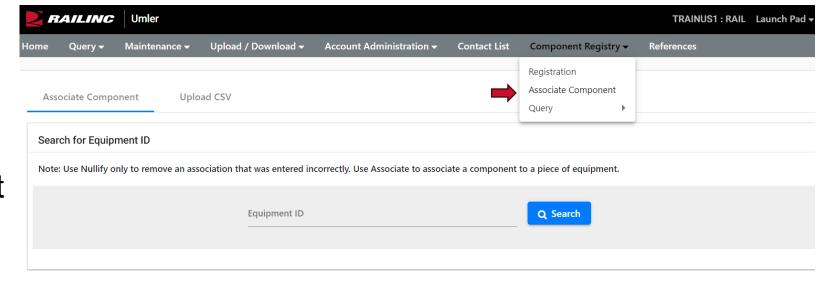


- If the validation is successful, the application generates a unique component ID
- All field registered components will begin with 8RIC (couplers, wheelsets, etc.)

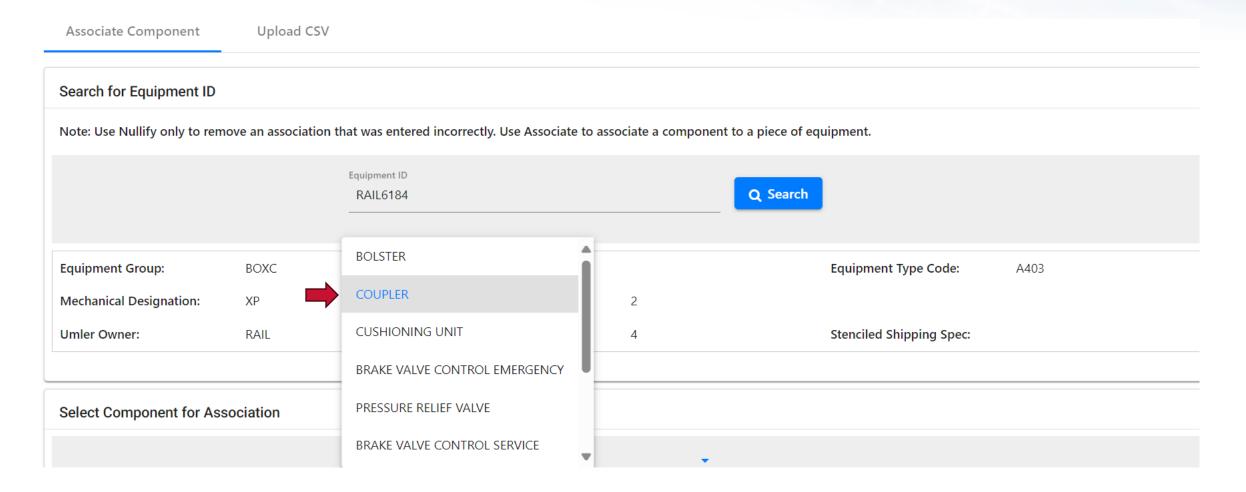




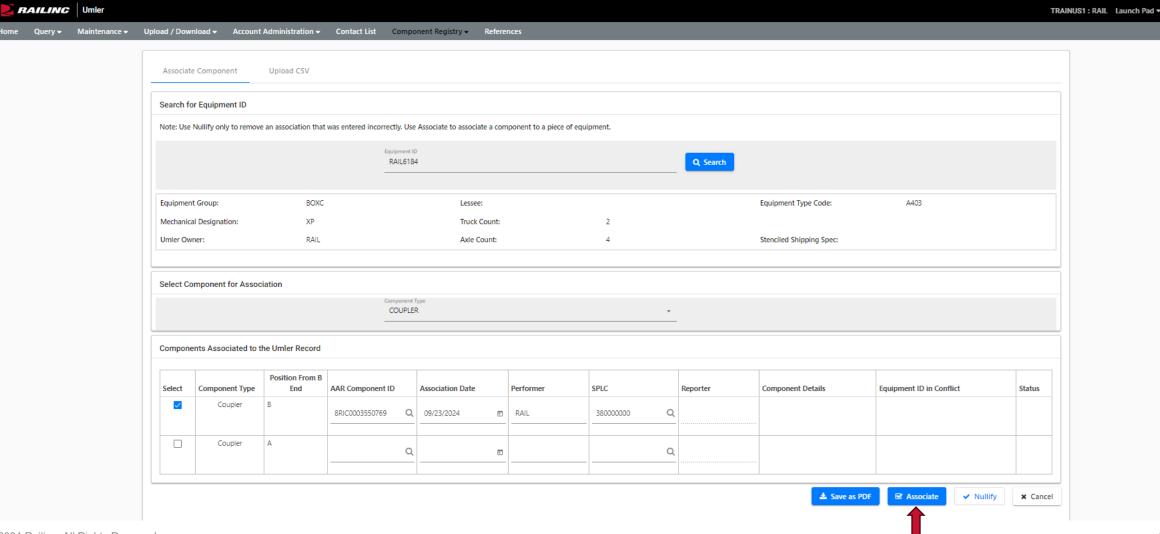
- Any authorized user can associate a component to an equipment record.
- This reporting can be done using the Web UI or through Railinc's Car Repair Billing or Equipment Health Management System using Repair Services.



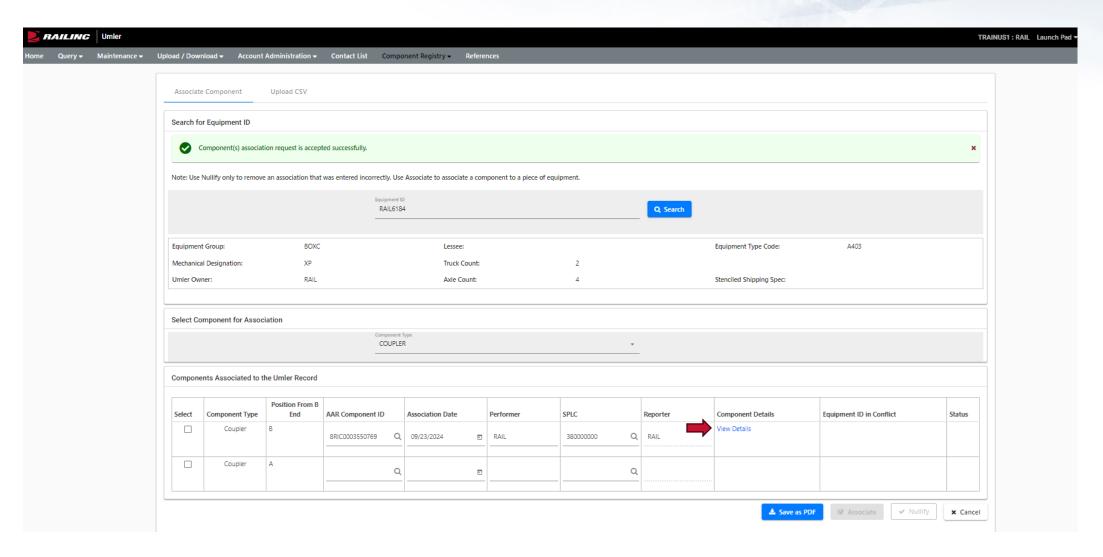






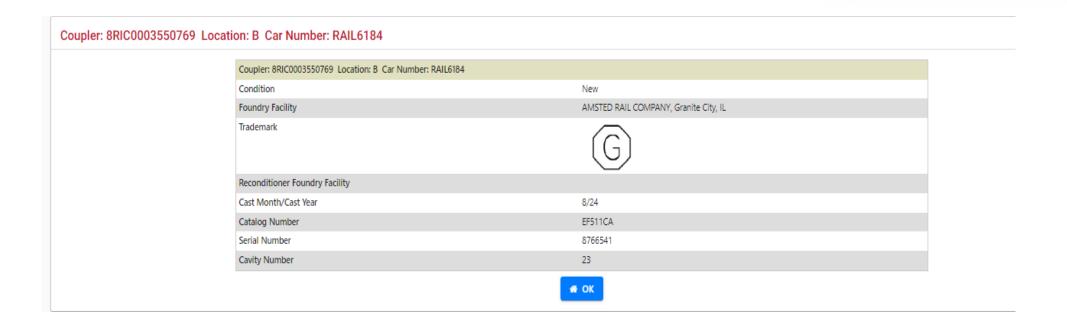






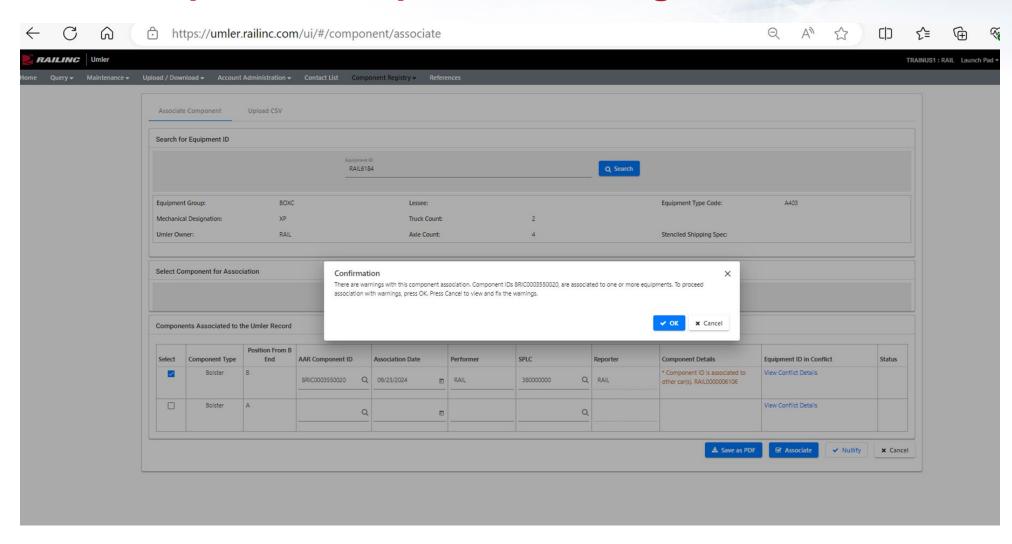
# **View Details (after Association)**





### **Associate Component - Duplicate Warning**

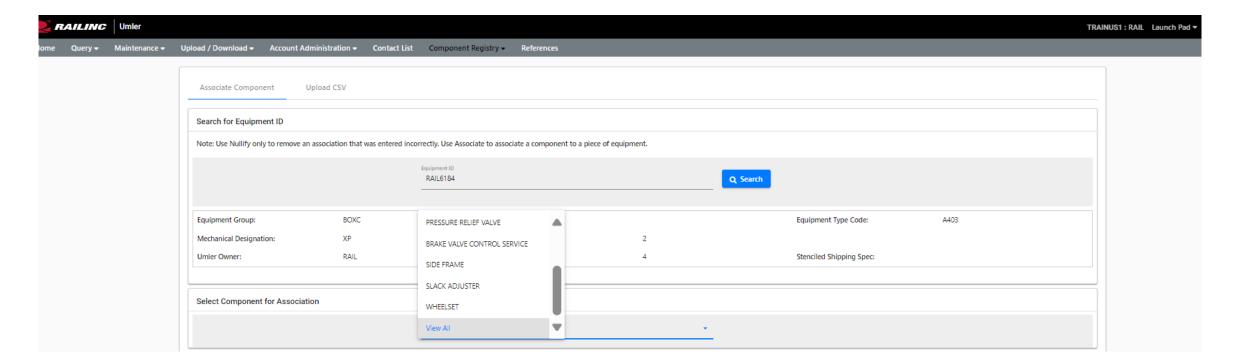




#### **View All Associated Component IDs**



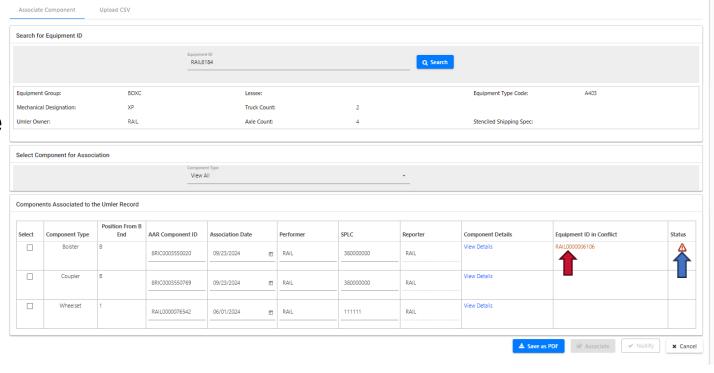
 To view all Component IDs associated to a piece of equipment, type in the Equipment ID and click search. Then, in the component type drop down menu, select View All.



### **View All Associated Component IDs**



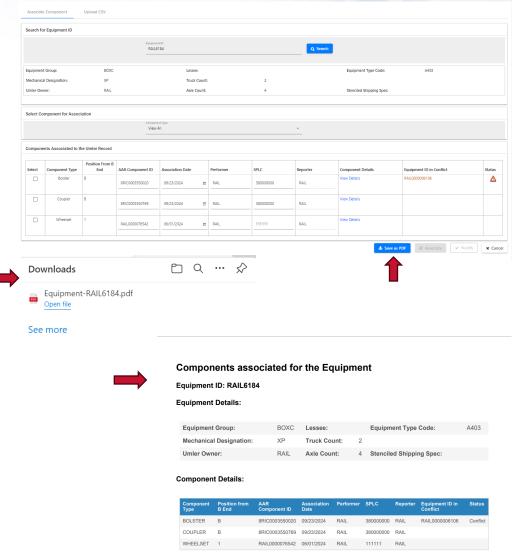
- Once the Component is associated to an Equipment ID, the Component is considered a part of the equipment and all details regarding the component are available to the Stenciled Mark Owner.
- Components associated to multiple Equipment IDs will appear with a red icon symbol and the other associated Equipment IDs.



#### Save As PDF/Print - View All Associated Components



- Users can print/Save As PDF any components they associated to equipment.
- Owners can print/Save Ad PDF all components associated to their equipment using View All.



## **Equipment with Component ID Conflicts**

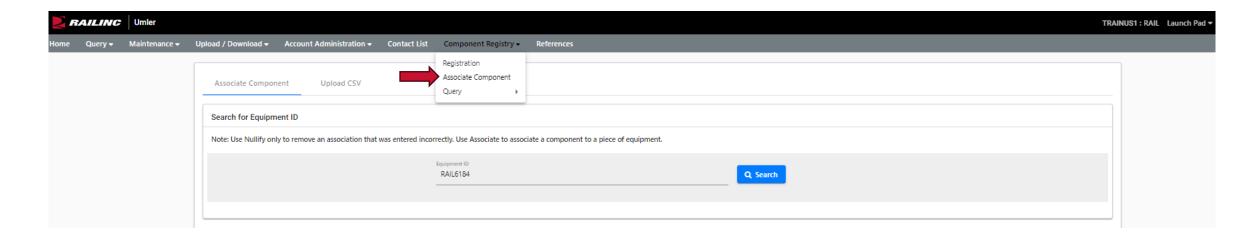


- From the Umler Homepage, on the bottom right side of the screen, notice there is a link that will take users to the Equipment with Component ID conflicts.
- CID conflicts are Informational ONLY.
- CID conflicts alone will not restrict a car from movement or via interchange.
- Duplicate components will require physical verification of the CID that is associated to the equipment.
- Without physical verification, owners cannot be certain if the component listed in Umler is the same as on the actual equipment.
- To resolve component ID conflicts, the car owner that confirms the component ID is not physically on their railcar, should nullify the incorrect association.
- Equipment where there are multiple car owners using the same CID will require additional outreach to multiple owners.
- Please use FindUs.Rail to locate Umler contact information for car owners and/or their agents.

### **Nullify CID Association from Equipment**

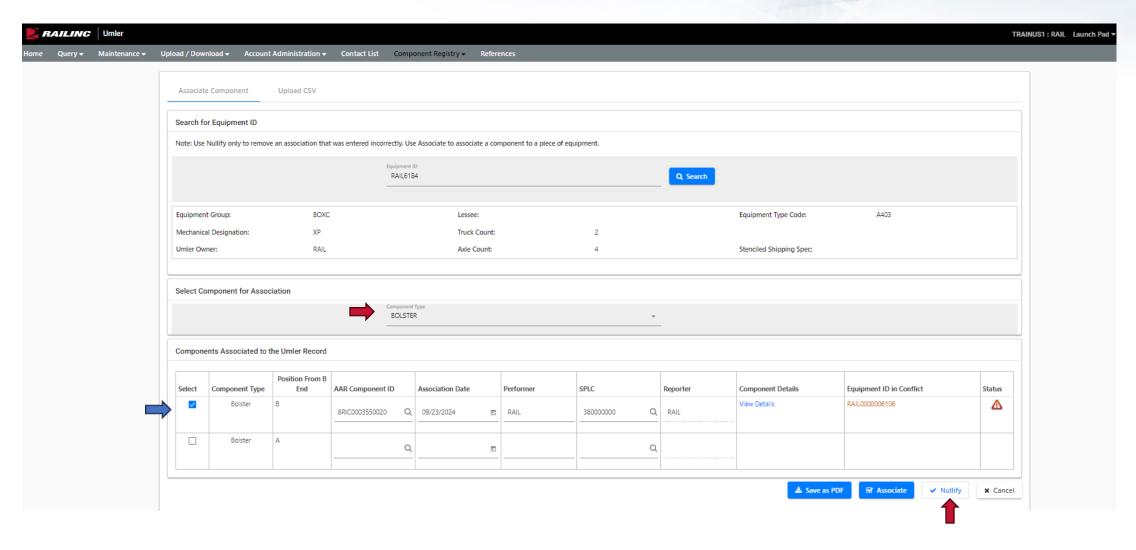


- The equipment owner or the company who associated the Component ID to the equipment can nullify an association
- Select Associate Component
- Enter the Equipment ID and search



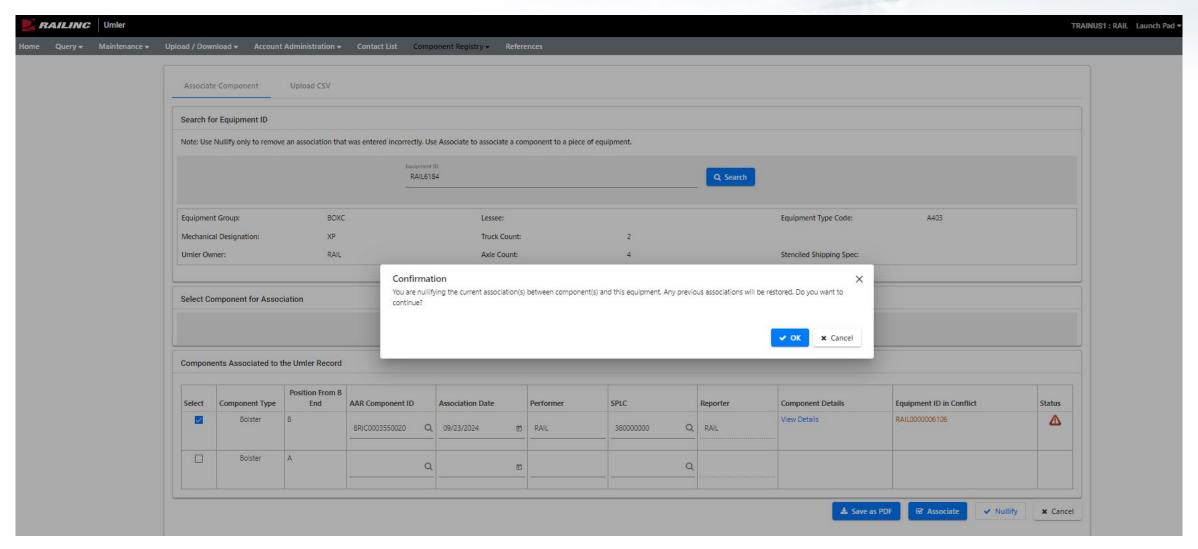
## **Nullify CID Association from Equipment**





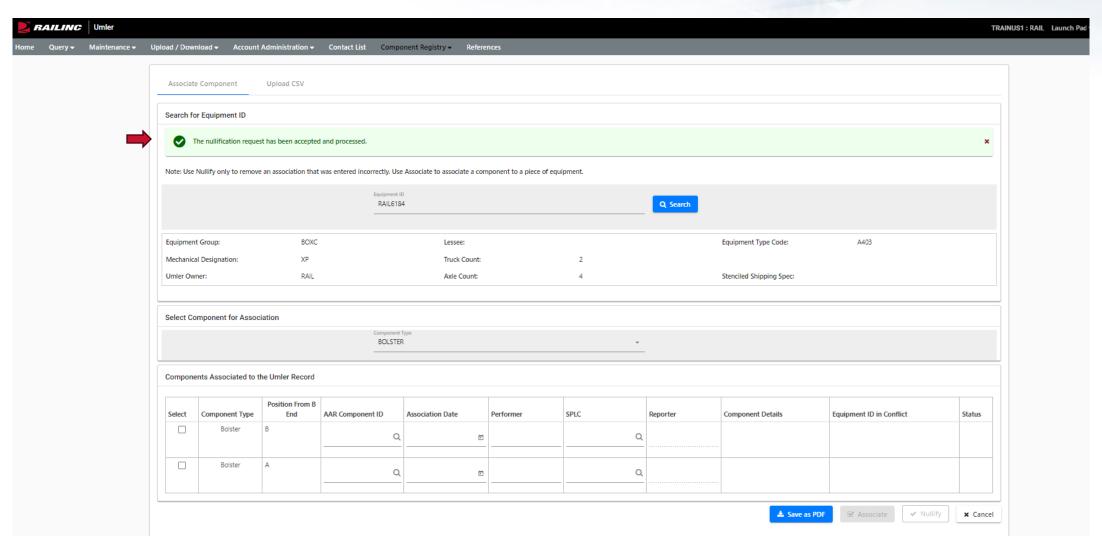
### **Nullify CID Association from Equipment**





#### **Nullify CID Association from Equipment**

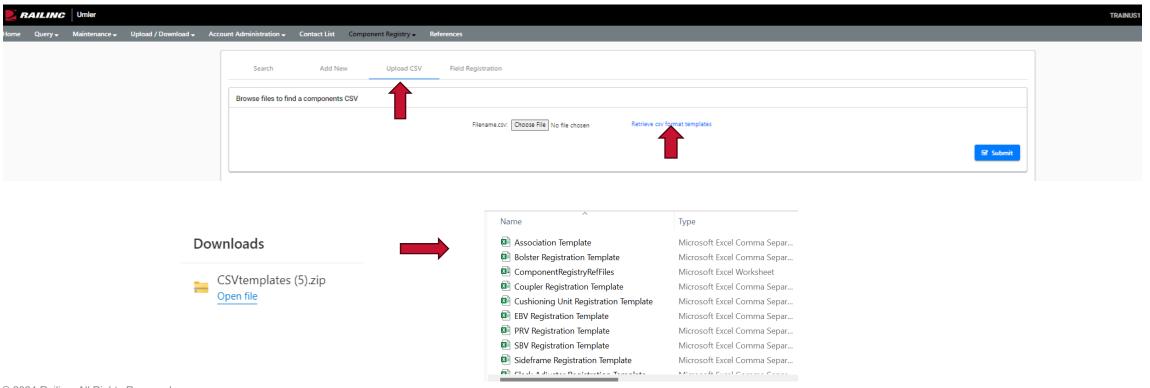




### Register Components (via CSV Upload)



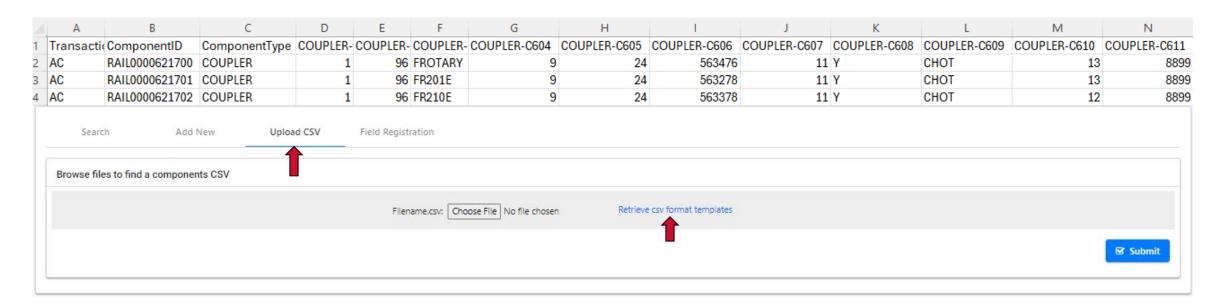
- CSV uploads can be used to quickly add multiple components, modify a group of components, or delete a number of Component IDs
- Select link, Retrieve CSV format templates



### Register Components (via CSV Upload)

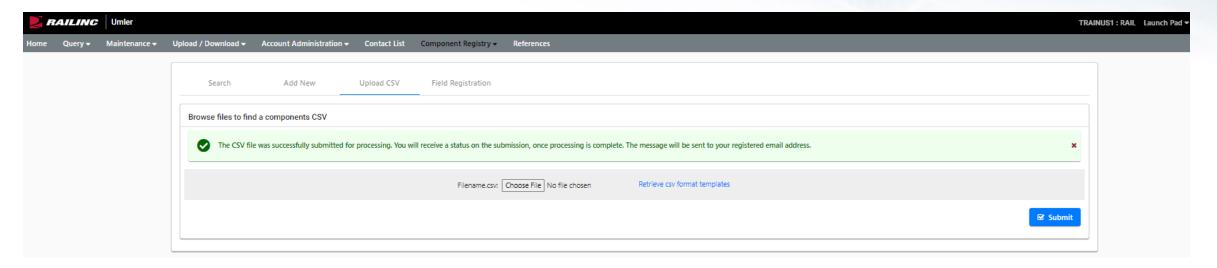


- The Transaction Type indicates what action the user wants done for each row of information entered
- AC = Add Component, CC = Change Component, DC = Delete Component



#### Register Components (via CSV Upload)





#### Railinc Component Registry - Your CSV upload file status



Expires 12/22/2024



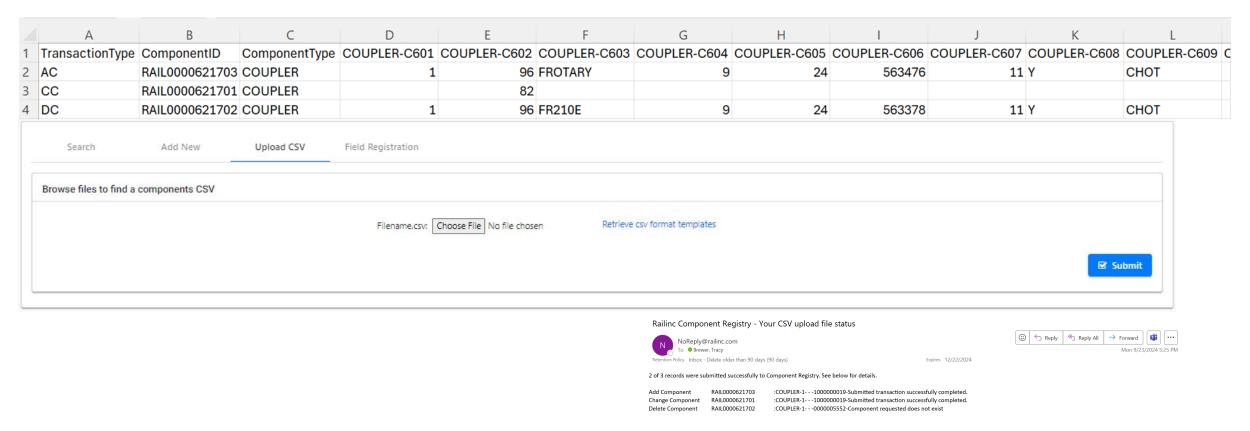
3 of 3 records were submitted successfully to Component Registry. See below for details.

Add Component	RAIL0000621700	:COUPLER-11000000019-Submitted transaction successfully completed.
Add Component	RAIL0000621701	:COUPLER-11000000019-Submitted transaction successfully completed.
Add Component	RAIL0000621702	:COUPLER-11000000019-Submitted transaction successfully completed.

### Register Edit/Delete Components (via CSV Upload)



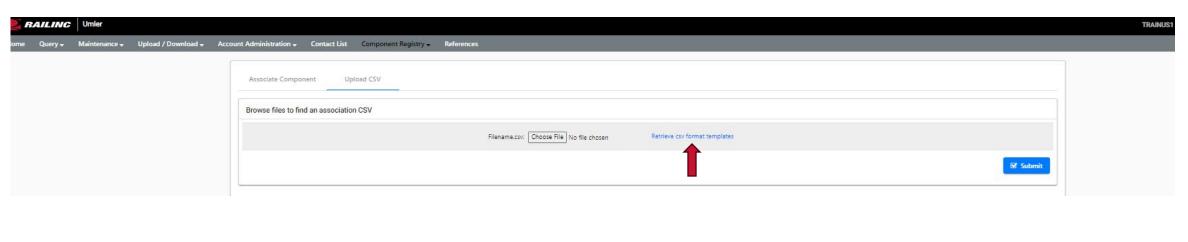
- A single upload file can contain all three types of transactions
- Edit transactions require a Component ID and only those fields with changes

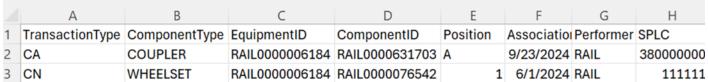


# Associate Components or Nullify Associations (via CSV Upload)



 Transaction types CA = Component Association and CN = Nullify Association can be submitted in the same file

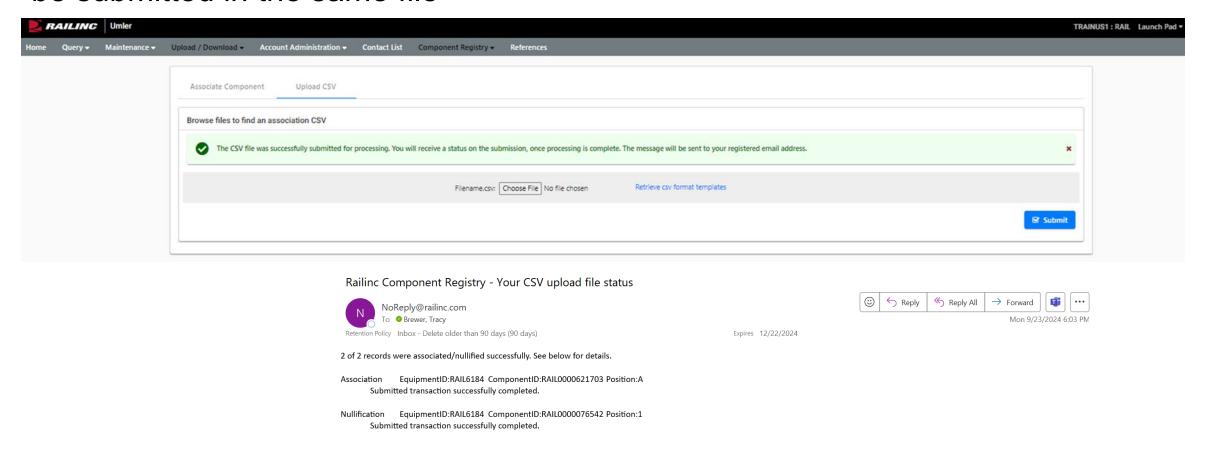




# Associate Components or Nullify Associations (via CSV Upload)



 Transaction types CA = Component Association and CN = Nullify Association can be submitted in the same file



### **Component Registry Reminders**

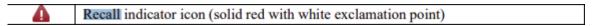


- Field Registered CIDs start with '8RIC' regardless of the shop/company.
- Repair Shops that associate the CID have up to 90 days to view the association details.
- The component ID conflicts are informational only and will not restrict the car at interchange.
- The component conflict can be cleared once another component is associated to either car. It may also be cleared if either association is nullified.
- Component IDs consist of a four-character Company code plus 10 numerics. If a Company Reporting Mark is 2 or 3 characters, don't forget to allow for the extra space(s) before entering the 10-digit number. (i.e., AAR 0123456789)

### **Query Recalled Components**

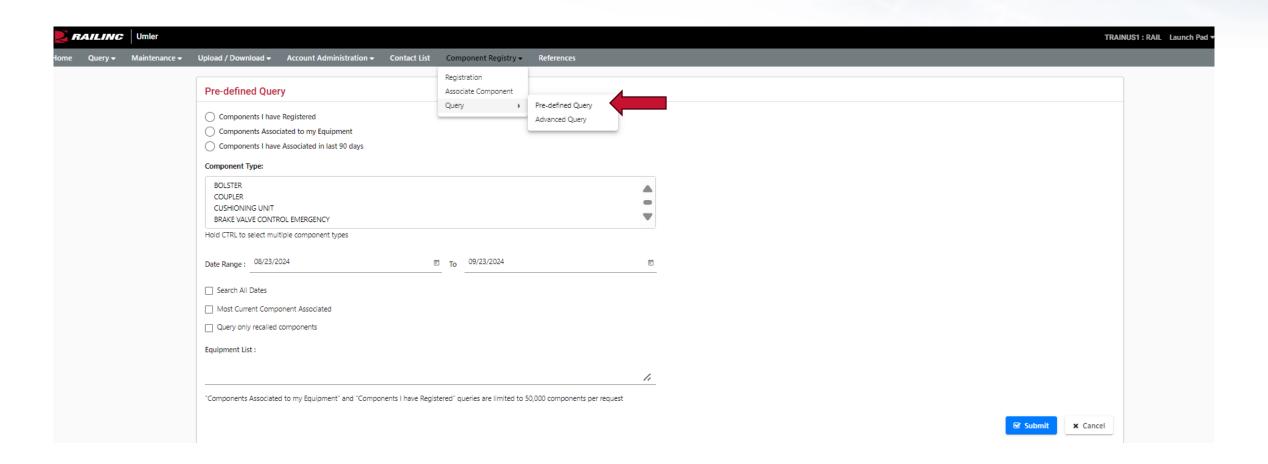


- Railinc will maintain component details through existing systems that support criteria related to recall requests.
- If a recall is requested, Railinc will identify all equipment with components that match the recall criteria and provide this information to the AAR, which will file an Equipment Advisory for inspection of the component identified for recall.



### **Query Components/Predefined Query**

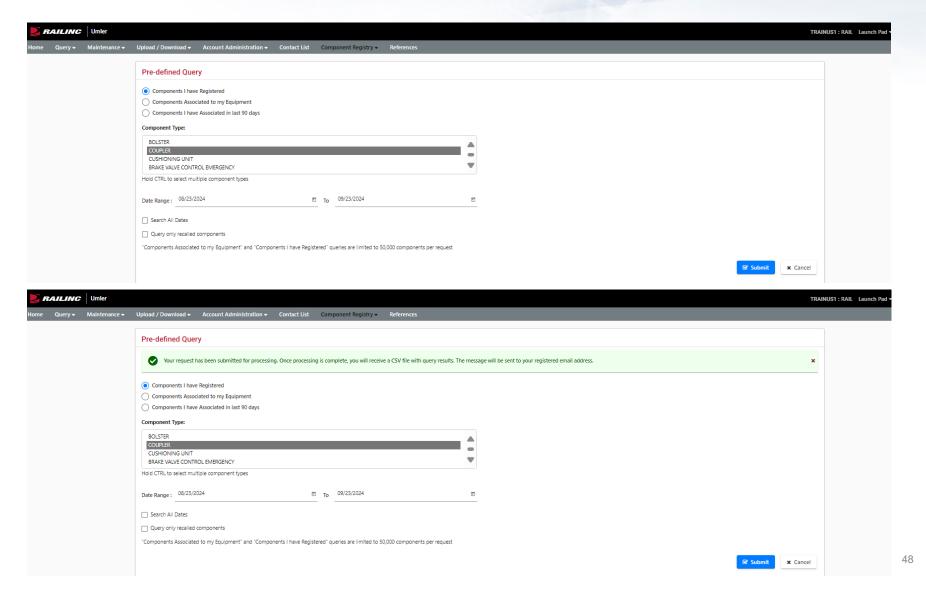




#### Predefined Query (Components I Have Registered)



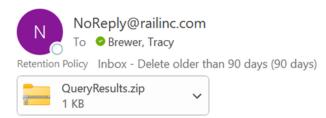
 User must select the specific query, Component Type and Date range when using Pre-Defined Queries.



### **Predefined Query (Components I Have Registered)**



#### Your Registered Components



Reply All → Forward Reply

Mon 9/23/2024 7:10 PM

Your query has resulted in 11 records.

Please see the attachment below for the Components you have registered.

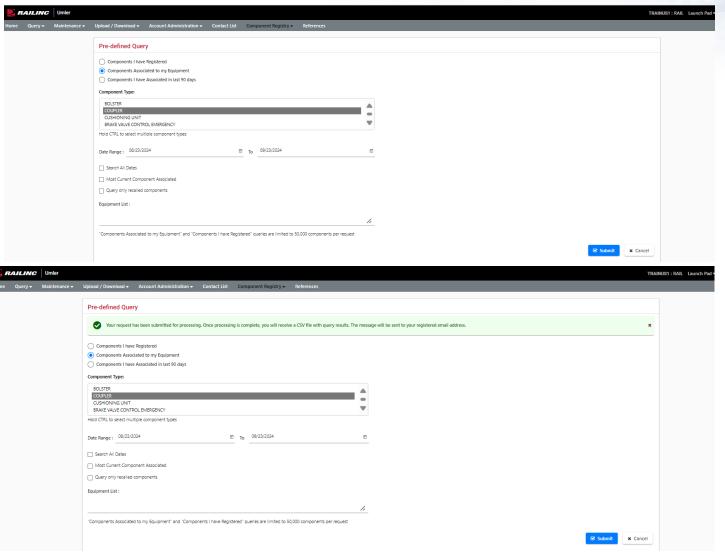
	Α	В	С	D	Е	F	G	Н	1	J	K	L	М	N	0	Р
1	Transact	ComponentID	ComponentT	Compone	r Componer	Partial Re	g Component Regis	Coupler C	Coupler AAR Code	Coupler Catalog N	Coupler Cast	Coupler Ca	Coupler Serial I	Coupler C	Coupler	Couple
2	CC	8RIC0003550016	COUPLER			P	9/12/2024 16:25			2930344	3	22	2230204318			ASFG
3	CC	8RIC0003550017	COUPLER			P	9/12/2024 16:26			298330	1	22	440492092			BDPM
4	CC	8RIC0003550025	COUPLER			P	9/12/2024 16:38			C123456AA	12	10	868530	12		WCNG
5	CC	8RIC0003550026	COUPLER			P	9/12/2024 16:38	1	L	C123456AA	12	21	868530	12		WCNG
6	CC	8RIC0003550027	COUPLER			P	9/12/2024 16:38	2	2	C123456AA	12	21	868530	12		WCNG
7	CC	8RIC0003550042	COUPLER			P	9/12/2024 17:47	1		E32524	9	24	2557747444	11		ASFG
8	CC	RAIL0000007213	COUPLER				9/21/2024 2:25	1	EFJ33B00B022BE	EF511CE	9	24	1234567890	1	Y	ASFG
9	CC	8RIC0003550769	COUPLER			P	9/21/2024 4:26	1	L	EF511CA	8	24	8766541	23	N	ASFG
10	CC	RAIL0000621700	COUPLER				9/24/2024 0:59	1	96	FROTARY	9	24	563476	11	Y	CHOT
11	CC	RAIL0000621701	COUPLER				9/24/2024 1:24	1	82	FR201E	9	24	563278	11	Y	CHOT
12	CC	RAIL0000621703	COUPLER				9/24/2024 1:24	1	96	FROTARY	9	24	563476	11	Y	CHOT

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Expires 12/22/2024

# Predefined Query (Components Associated to My Equipment)

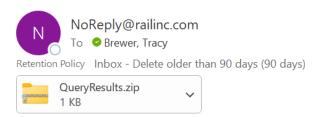




# Predefined Query (Components Associated to My Equipment)



#### Components Associated to Your Equipment



Expires 12/22/2024



Mon 9/23/2024 7:15 PM

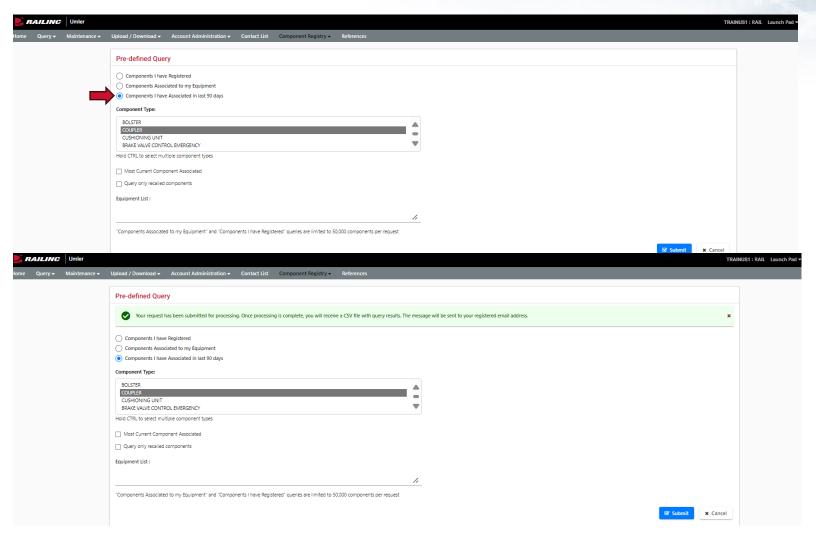
Your query has resulted in 6 records.

Please see the attachment below for the Components associated to your Equipment.

	Α	В	С	D	Е	F	G	Н	I J	K	L	M	N	0	Р	Q
1	Transaction	ComponentID	Componer	r Compo	Compo	Partial Reg	Component Registratio	Coupler	Coupler A/ Coupler C	Coupler Ca	Coupler C	Coupler Serial Nu	Coupler Ca	Coupler C	Coupler AA	Coupler He Cou
2	CC	8RIC0003546924	COUPLER			Р	8/7/2024 0:52		3.73E+08	3	20				CKCR	
3	CC	8RIC0003550016	COUPLER			P	9/12/2024 16:25		2930344	3	22	2 2230204318			ASFG	
4	CC	8RIC0003550017	COUPLER			P	9/12/2024 16:26		298330	1	22	440492092			BDPM	
5	CC	8RIC0003550042	COUPLER			P	9/12/2024 17:47	1	E32524	9	24	2557747444	11		ASFG	
6	CC	8RIC0003550769	COUPLER			Р	9/21/2024 4:26	1	EF511CA	8	24	8766541	. 23	N	ASFG	
7	CC	RAIL0000621703	COUPLER				9/24/2024 1:24	1	96 FROTARY	9	24	563476	11	Υ	CHOT	13

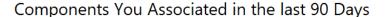
# Predefined Query (Components I Have Associated in the Last 90 Days)

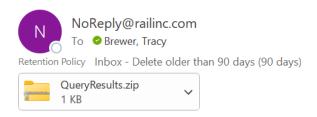




# Predefined Query (Components I Have Associated in the Last 90 Days)









Mon 9/23/2024 7:18 PM

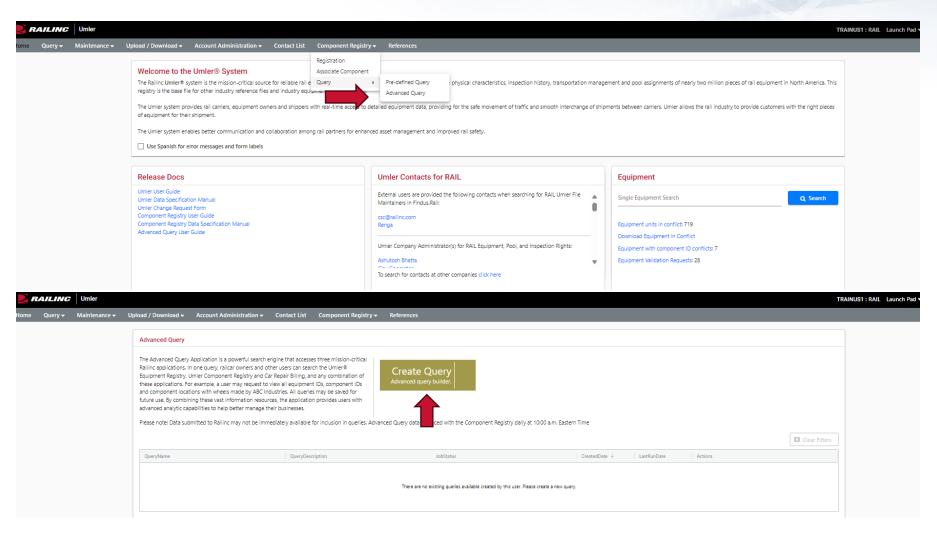
Your query has resulted in 8 records.

Please see the attachment below for Components you have associated in the last 90 days

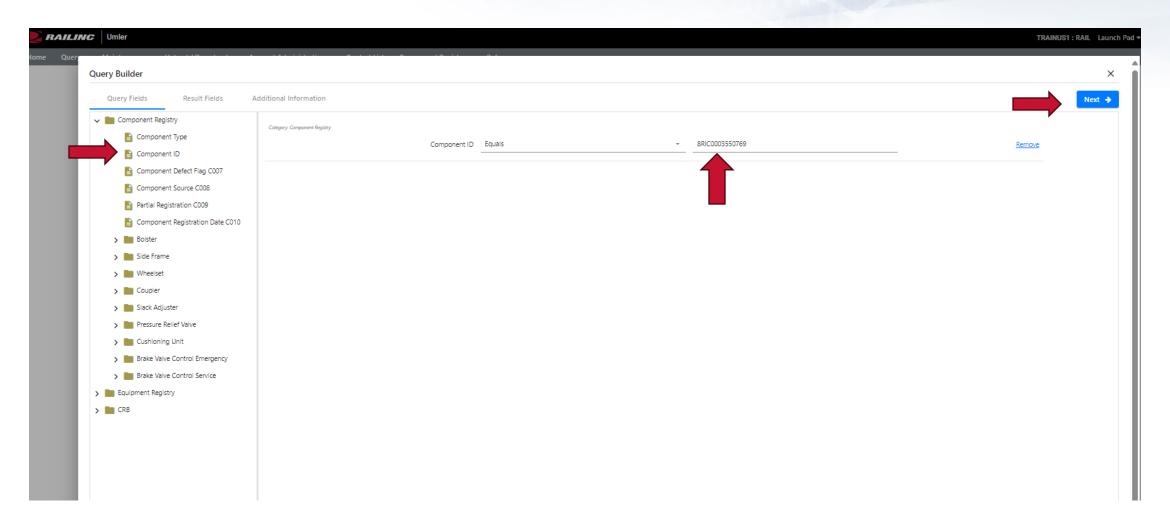
	Α	В	C	D	Е	F	G	Н	1	J	K	L	M	N	0	Р	Q	R
1	Transaction	ComponentID	Componer	Comp	Com	Partial Reg	Component Registration	Coupler C	Coupler A	Coupler Catalo	Coupler C	Coupler CaC	oupler Ser	Coupler Ca	Coup	Coupler A/	Coupler	Coupler Cou
2	CC	8RIC0003545048	COUPLER			P	7/17/2024 22:02			882727272	3	20				ASFA		
3	CC	8RIC0003545048	COUPLER			P	7/17/2024 22:02			882727272	3	20				ASFA		
4	CC	8RIC0003546924	COUPLER			P	8/7/2024 0:52			373384849	3	20				CKCR		
5	CC	8RIC0003550016	COUPLER			P	9/12/2024 16:25			2930344	3	22 2	230204318			ASFG		
6	CC	8RIC0003550017	COUPLER			P	9/12/2024 16:26			298330	1	. 22 4	40492092			BDPM		
7	CC	8RIC0003550042	COUPLER			P	9/12/2024 17:47	1		E32524	9	24 2	2.558E+09	11		ASFG		
8	CC	8RIC0003550769	COUPLER			P	9/21/2024 4:26	1		EF511CA	8	24	8766541	23	N	ASFG		
9	CC	RAIL0000621703	COUPLER				9/24/2024 1:24	1	96	FROTARY	9	24	563476	11	Υ	CHOT	13	8899

Expires 12/22/2024

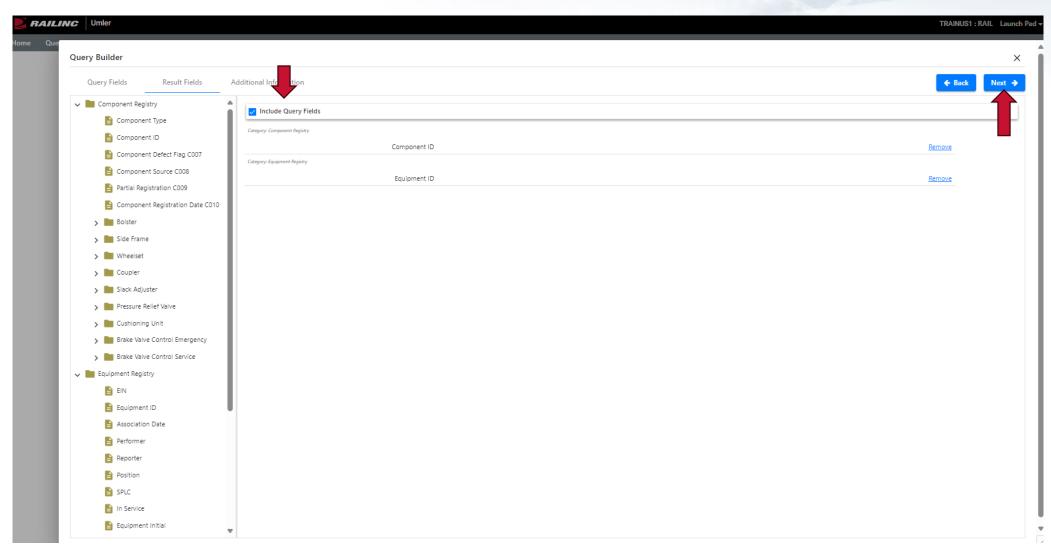




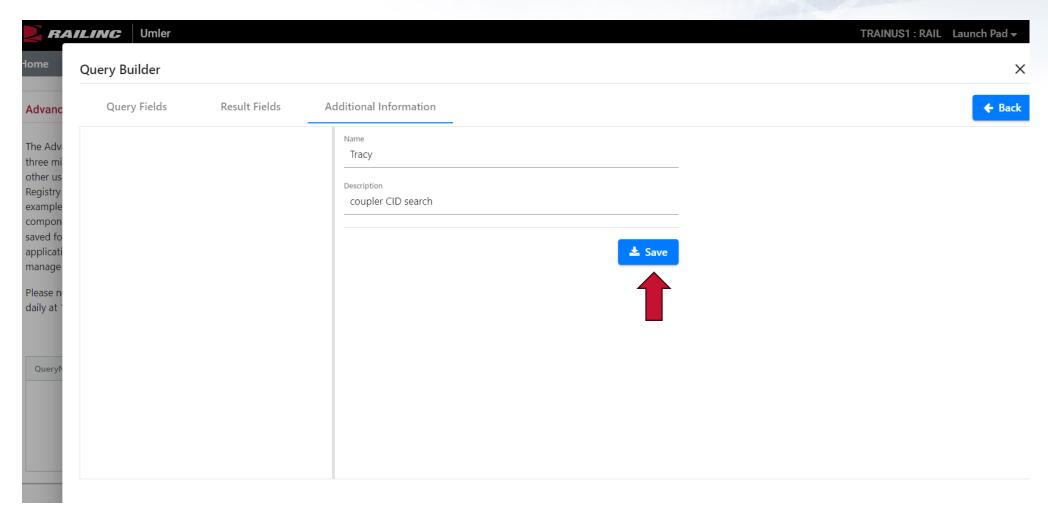




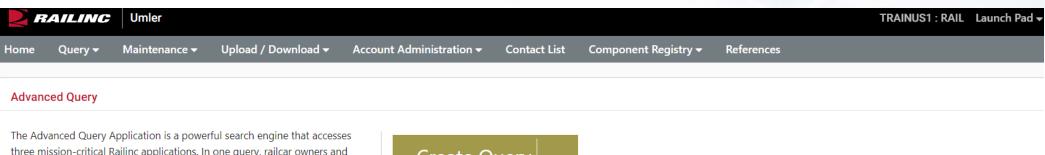








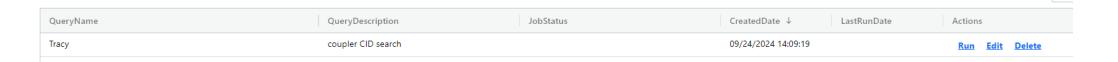




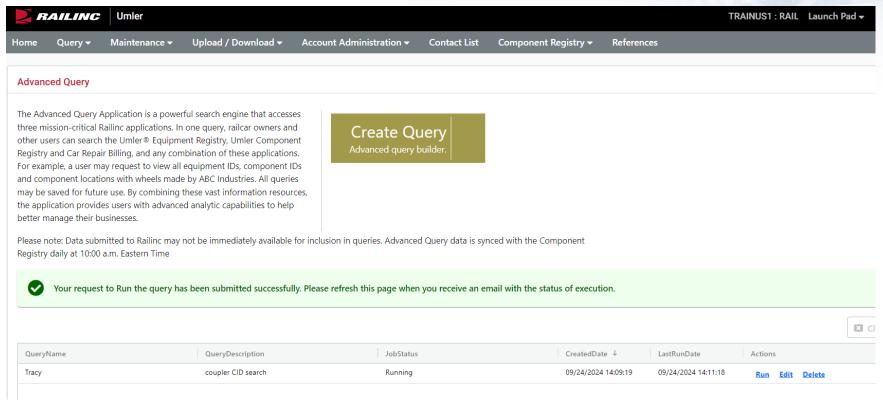
three mission-critical Railinc applications. In one query, railcar owners and other users can search the Umler® Equipment Registry, Umler Component Registry and Car Repair Billing, and any combination of these applications. For example, a user may request to view all equipment IDs, component IDs and component locations with wheels made by ABC Industries. All queries may be saved for future use. By combining these vast information resources, the application provides users with advanced analytic capabilities to help better manage their businesses.



Please note: Data submitted to Railinc may not be immediately available for inclusion in queries. Advanced Query data is synced with the Component Registry daily at 10:00 a.m. Eastern Time





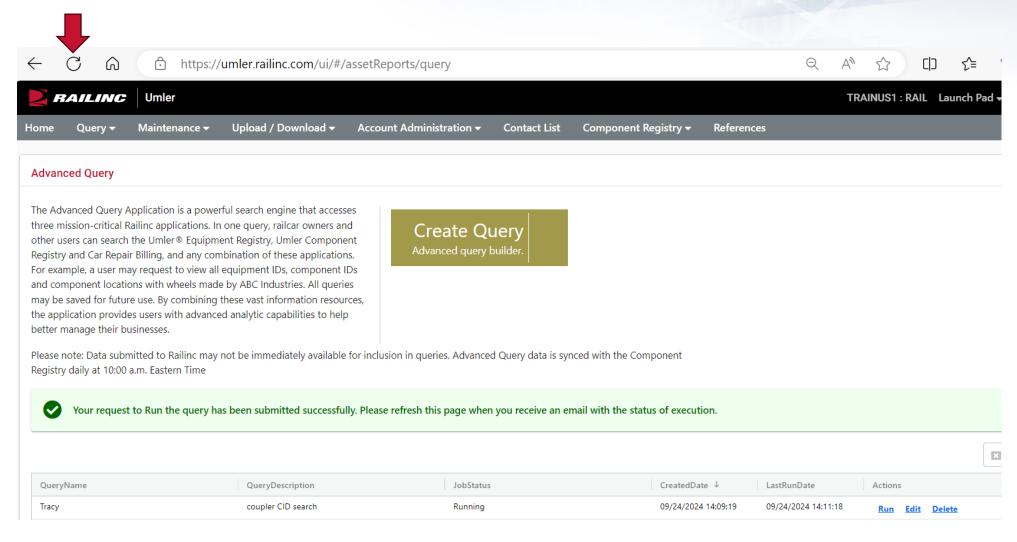


#### Advanced Query Notification Status - COMPLETED

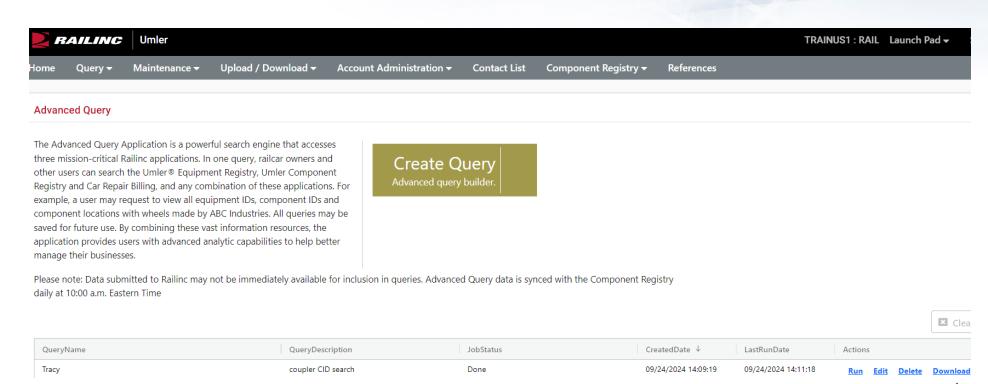


The report generator job [jobid: f6c7add2-47cf-4537-8d6e-9e14bbd54d9b] that you started to generate report is now completed with status: COMPLETED. Please return to the Advanced Query application to download the results.











	А	В	С				
1	Equipment ID	Component Type	Component ID				
2	RAIL0000006184	COUPLER	8RIC0003550769				
3							

### **Component Tracking Web Services Integration**



- Web services is a method of system-to-system communication that takes place outside of the manual updating via the web user interface.
- If your company is interested in the technical specifications for integrating your products with the Umler Component Registry, please contact the Railinc Customer Success Center at 877-724-5462 or <a href="mailto:csc">csc@railinc.com</a>.
- See the Railinc Price List for applicable fees.

#### **Common Questions & Answers**



**Q:** Am I charged for running queries in the Component Registry?

**A**. No, there are no query fees associated with Component Registry.

**Q:** Is there a way to see if a component ID is associated to a car?

**A:** The Advanced Query tool can be used to pull back the Equipment ID if the CID is associated to your equipment.

**Q:** If I need to nullify an association beyond 90 days, how can that be done?

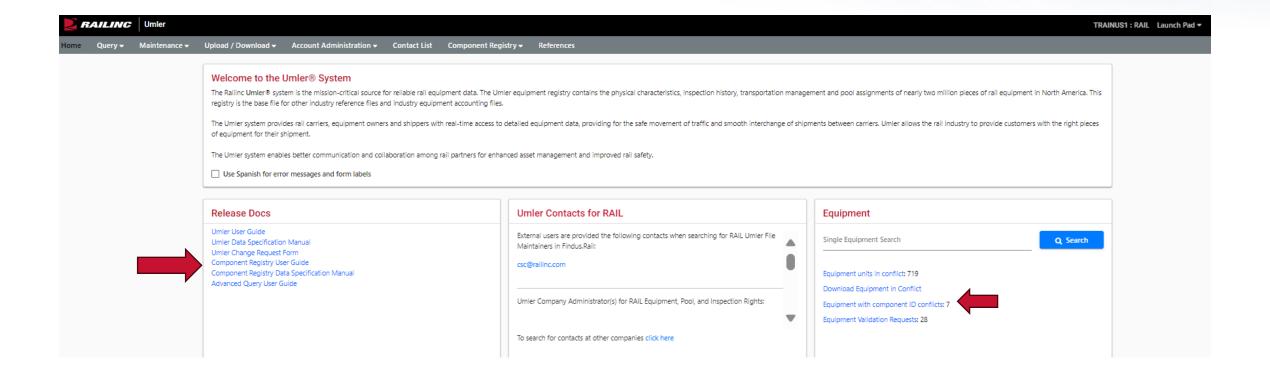
**A:** The Umler Product Support team can assist with nullifications beyond 90 days.

Q: How can I resolve Equipment with Component ID conflicts?

**A:** Users can contact the Stenciled Mark Owner (using FindUs.Rail) to inquire if the component ID in conflict is physically associated to their equipment. If the Owner confirms there's a different CID associated than what is listed in Umler/Component Registry, the incorrect association should be nullified.

#### **User Guide and Data Specifications Manual**

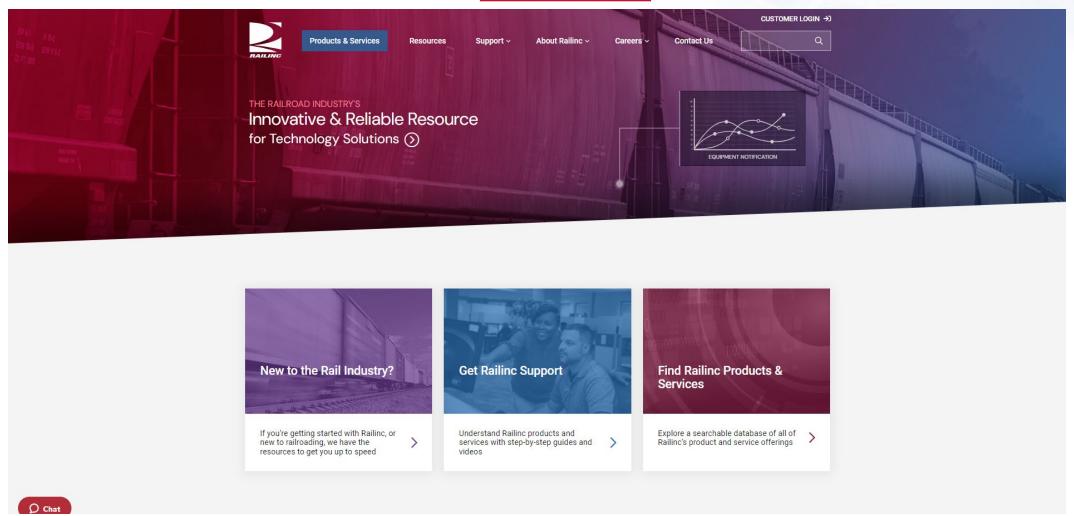




#### **Access the Component Tracking Resource Page**

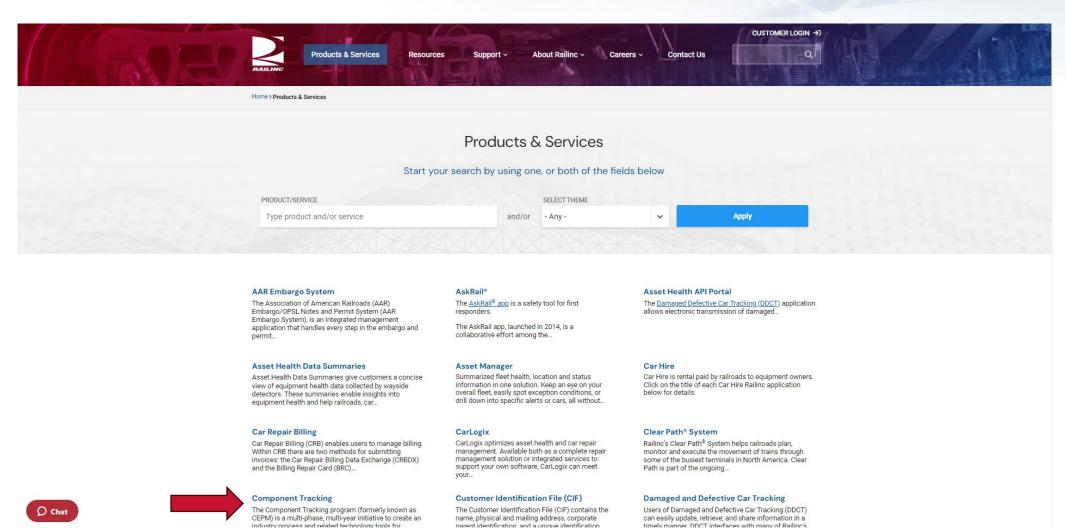


Go to www.railinc.com.



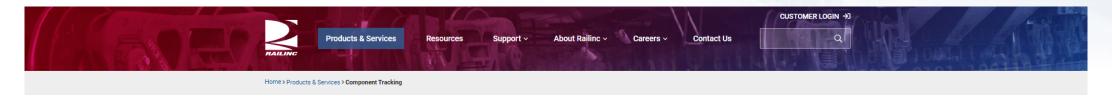
#### **Industry Products**





## **Component Tracking Resource Page**







#### Component Tracking

The Component Tracking program (formerly known as CEPM) is a multi-phase, multi-year initiative to create an industry process and related technology tools for capturing railcar equipment component data.

Component Tracking allows manufacturers to register their components so they can be associated with railroad equipment later in <u>Umler</u><sup>®</sup>. Users can report the association of these components via the component registry, <u>Car Repair Billing</u> (CRB), and Raillinc web services. Because Raillinc tracks both components and equipment, this allows tracking for recalls. Examples of components include:

- Slack Adjusters
- · Brake Valve Control Systems
- · Side Frames, Bolsters and Couplers
- Wheelsets
- · Pressure Relief Valves
- · Cushioning Units

#### 

- · Component Tracking Capabilities
- · Get Started with Component Tracking
- Component Tracking Reference Materials
- · Component Tracking Training

- · Component Tracking for OEMs and Reconditioners
- Component Tracking for Repair Shops
- Component Tracking for Software Providers
- Component Tracking for Wheel Shops

#### Component Tracking Task Demos

Railinc has developed specific task-related demos to help you learn the core functions of the Component Tracking application. Each demo takes approximately three minutes or less to view.

For additional assistance with these tasks, consult the <u>Component Tracking User Guide</u> and the Quick Guides available in the <u>Component Tracking Reference Materials</u> section below.



#### Related Support Documents

Component Tracking User Guide

Component Tracking Data Spec Manual

Component Tracking Wheelsets FAQs

Component Tracking SFBC FAQs

Umler CSV Upload Specifications

CSV Templates (.zip)

Advanced Query User Guide

Component Registry Reference Files

Industry Timelines

Pressure Relief Valve Data Glossary

Access SSO and Railinc Applications Quick Guide

Component Tracking Associate Components Quick Guide

Component Tracking Register New Component Quick Guide

Component Tracking Field Registration Quick Guide

☐ Related Products & Resources

The Umler® System

Related Blog Posts

Revenue-Earning Fleet Continues Slight Growth in O2

### **What's Upcoming for Component Registry**



- Customer Satisfaction Survey September 23<sup>rd</sup> October 7<sup>th</sup>
- Q4 2024 Umler Release December 5<sup>th</sup>
- 2025 Component Tracking Data Quality Improvements Project
- New Component types coming in 2025/2026:
  - Vacuum Relief Valve
  - Rupture Disc Device
  - Combination Device

#### **Railinc Customer Success Center**



• The Railinc Customer Success Center (CSC) provides reliable, timely and high-level support for Railinc customers. Specialists are available to answer calls and respond to emails from 7:00 a.m. to 7:00 p.m. (ET), Monday through Friday.

 Contact the Railinc Customer Success Center at csc@railinc.com or 877-724-5462.











