



DDCT 103 – Car Owners and DDCT

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Agenda

- **Getting setup for DDCT**
- **The DDCT Incident Lifecycle**
- **Car Owner Events in DDCT**
- **General Q/A**

Getting Set-up for DDCT

FindUs.Rail – RR and Car Owners

RAILINC FindUs.Rail [sign out](#) | [user services](#) | [help](#) | [contact us](#)

User NFimple is signed in as IT Support / Application Administrator | [manage company](#)

Home | Contacts | Categories | Agency | MARKs | Notifications | Expiration/Transfers | Admin | **IT Support**

Manage Categories

To view or edit a category, click the category name. To view contacts for a category, click the contact total.

Items 21 | [Export CSV](#)

Damaged Defective Car Tracking	221	316	Application	Any	Public	90	14	08-01-2008 13:47:46 tjhill
Handling Carrier Defective Car Management	68							
Third Party Agent	56							
Handling Carrier Damaged Car Management	74							
Mark Owner Damaged Car Management	194							
Mark Owner Defective Car Management	188							
Early Warning	127	193	Application	Any	Public	90	14	05-05-2008 00:00:00 SYSTEM
Maintenance Advisory	127							

[Add](#) [Done](#)

Required
for car
owners
and
railroads

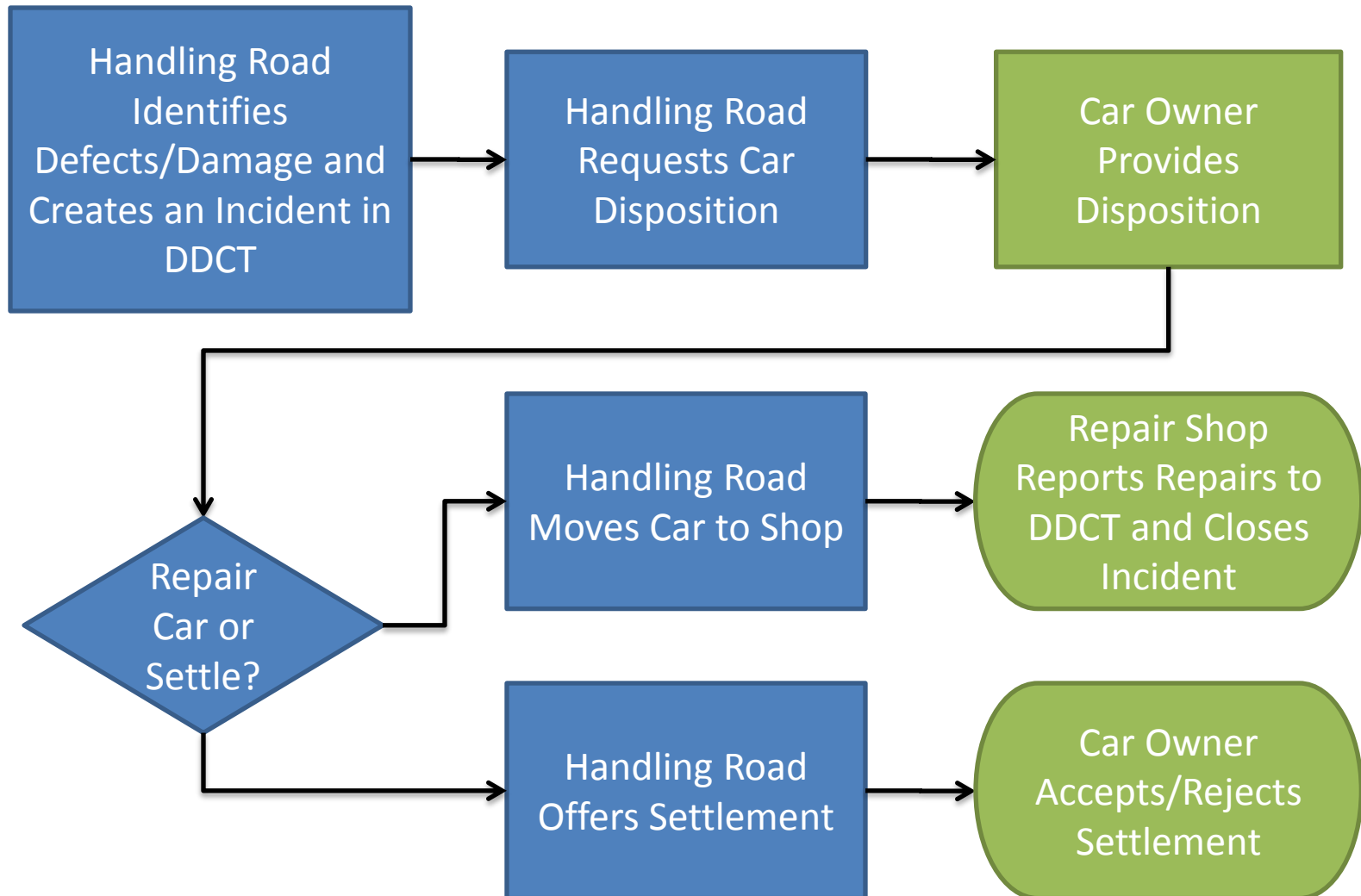
Available
now

FindUs.Rail Requirements

- Contact information is required for DDCT by industry regulations
- DDCT Category
 - Required for Car Owners & Railroads
- Shop Category
 - Required for Repair Shops
 - SPLC Required for each Shop location

DDCT Incident Lifecycle

High Level DDCT Mechanical Process Flow



**Damaged Incident
Carrier Responsibility**

Rule 107 – Major Damage

- Car Hire Implications
- Settlements can be offered
- Dispositions made
- Defect Cards are created

**Defective Incident
Car Owner Responsibility**

Rule 108 – Major Defects

- Car Hire Implications
- Dismantle can be authorized
- Dispositions made
- Load up can be authorized

Rule 95 – Minor Damage

- Defect Cards are created

Rule 1 – Minor Defects

- Car Hire Implications
- Dispositions made

Receiving Email Notifications

- Email
 - Sent to entities registered in FindUs.Rail
 - Notifications are sent for any major event in DDCT
 - Can be group emails - Customized through FindUs.Rail
- MQ
 - Sent to companies to automate incident information with their internal systems
- Companies determine their preference

Responding to Events in DDCT



Contact us:
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Questions?

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