



DDCT 105 – Repair Shops and DDCT

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Agenda

- **Getting setup for DDCT**
- **Managing FindUs.Rail**
- **The DDCT Incident Lifecycle**
- **Repair Shop Events in DDCT**
- **General Q/A**

Getting Set-up for DDCT

FindUs.Rail – Shops

 FindUs.Rail [sign out](#) | [user services](#) | [help](#) | [contact us](#)

User NFinple is signed in as IT Support / Application Administrator | manage [company](#)

[Home](#) | [Contacts](#) | [Categories](#) | [Agency](#) | [MARKs](#) | [Notifications](#) | [Expiration/Transfers](#) | [Admin](#) | **IT Support**

Manage Categories

To view or edit a category, click the category name. To view contacts for a category, click the contact total.

Items 21 | [Export csv](#)


Owner Supplied Material	67	295	Application	Any	Public	90	14	05-05-2010 00:00:00 SYSTEM
Rule 85	67							
Repair Shop	17	0	Application	Any	Public	90	14	08-17-2011 10:45:36 tjhill
Shop Contact	17							
RTAT	16	0	Application	Any	Public	90	14	08-17-2011 10:42:41 tjhill
Point of Contact	16							

[Add](#) [Done](#)

Required for shops

Car owner **cannot** dispo a car to a shop that is not in FindUs.Rail

FindUs.Rail – Shops

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View Contact

[printer-friendly](#)

Contact			
Company ID/MARK	AMLX	Company	AMERICAN RAILCAR COMPANY
First Name		Company Reference	
Last Name		Website URL	
Title/Position	Mississippi Shop	Notes	
Email	shopms@amlx.com		
Phone - Primary	403.555.1234		
Phone - Secondary			
Fax			
Address	111 test	Created By	BSDCS01
		Created Date	08-20-2010 11:47:38
		Last Modified By	BSDCS01
		Last Modified Date	08-20-2010 11:48:09
City	Bude	Last Verified By	BSDCS01
St./Prv.	MS	Last Verified Date	08-20-2010 11:48:09
Postal Code	12345		
Country	US		

Categories

Repair Shop

Category Role

Category Functions

SPLC

Secondary

• Shop Contact

489247000

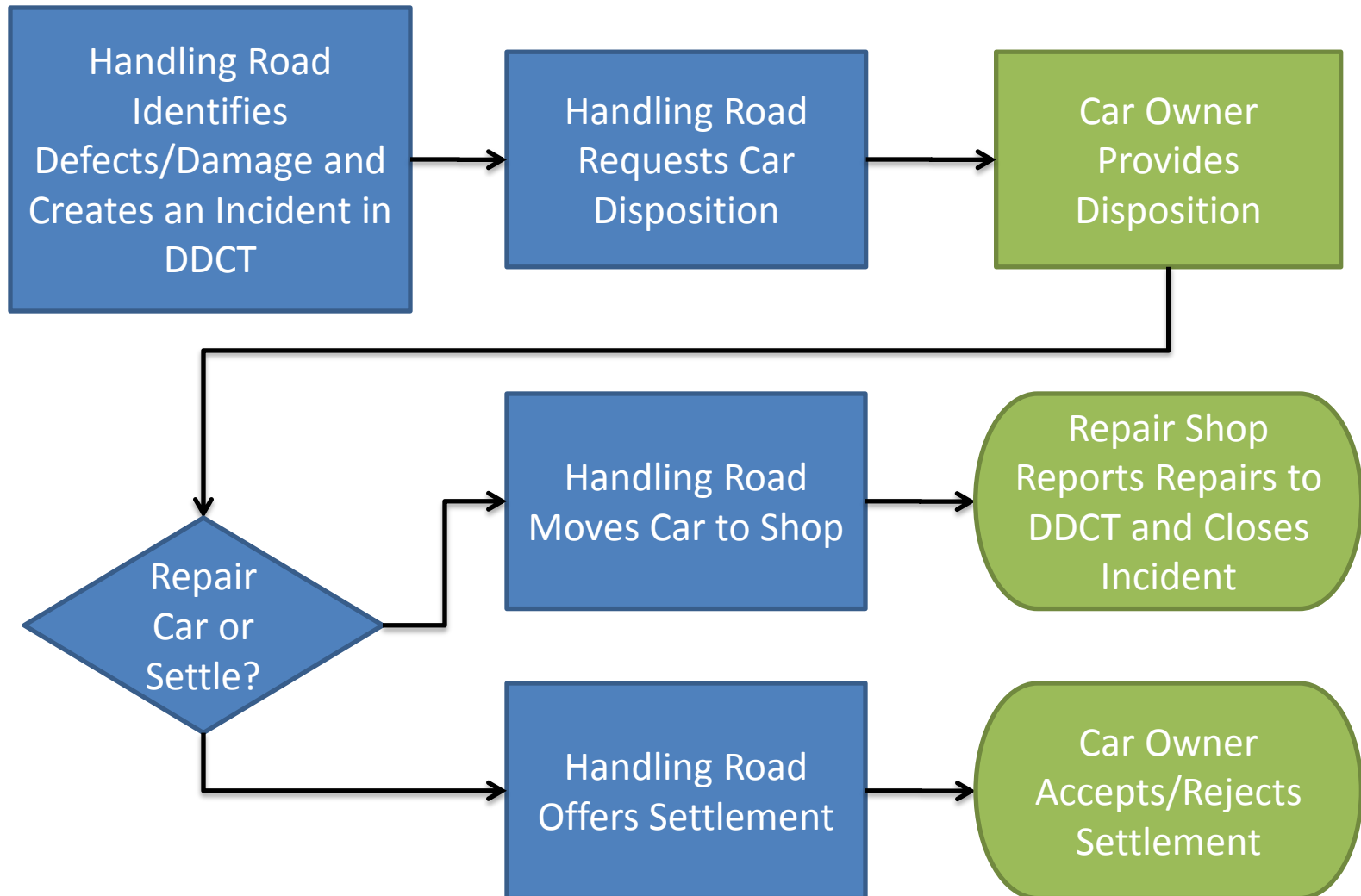
Prior Versions | Audit Log | Done

FindUs.Rail Recap

- Contact information is required for DDCT by industry regulations
- DDCT Category
 - Required for Car Owners & Railroads
- Shop Category
 - Required for Repair Shops
 - SPLC Required for each Shop location

DDCT Incident Lifecycle

High Level DDCT Mechanical Process Flow



**Damaged Incident
Carrier Responsibility**

Rule 107 – Major Damage

- Car Hire Implications
- Settlements can be offered
- Dispositions made
- Defect Cards are created

**Defective Incident
Car Owner Responsibility**

Rule 108 – Major Defects

- Car Hire Implications
- Dismantle can be authorized
- Dispositions made
- Load up can be authorized

Rule 95 – Minor Damage

- Defect Cards are created

Rule 1 – Minor Defects

- Car Hire Implications
- Dispositions made

Responding to Events in DDCT



Contact us:
1- 877-RAILINC
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Questions?

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