# **DDCT** Webinar

**DDCT Enhancements** 



# Agenda

- Review of DDCT
- New Features and Enhancements
  - Actual Depreciated Value (ADV)
    - Use Settlement Value Adjustment Form (AAR Interchange Rule 107)
  - Early Warning and Truck Hunting Alerts
    - Disposition cars on EW/MA letters or THD alerts
  - Interchange Bureau
    - Ability to report defects electronically
  - FindUs.Rail
    - Ability to select new categories such as Storage
    - Ability to provide capacity info



# **DDCT Incident Types**

# Damaged Incident Carrier Responsibility

## Rule 107 – Major Damage

- Car Hire Implications
- Settlements can be offered
- Dispositions made
- Defect Cards are created

## Rule 95 – Minor Damage

Defect Cards are created

# Defective Incident Car Owner Responsibility

### Rule 108 – Major Defects

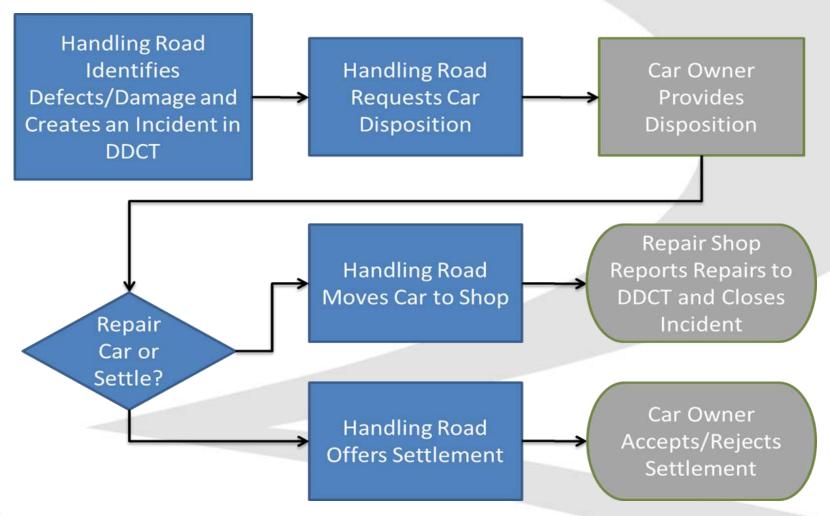
- Car Hire Implications
- Dismantle can be authorized
- Dispositions made
- Load up can be authorized

#### Rule 1 – Minor Defects

- Car Hire Implications
- Dispositions made



# High Level DDCT Mechanical Process Flow





# Reporting Repairs Guidelines

- The Report Repairs Complete action is an end-state in DDCT
- Once all repairs are reported, the incident will close in DDCT and equipment ID removed from the MA letter
- Shop must report Car on Hand to view the details of what defects or damages were reported on incident
- Shops should report "Repairs Complete" when repairs have been completed
- Incident must have all repairs completed in order for incident close and equipment to be removed from MA letter



# What Apps Interface with DDCT

- DDCT interfaces with several Railinc applications during the incident lifecycle.
- These applications are key in the validation and notification process:
- Umler- used to verify equipment is registered and capture the stencil mark owner (SMOW)
- Cost and weight information is captured for estimated depreciated value (EDV) for Rule 107
- Event Repository (ER)- used to verify HC has possession on the incident date reported by HC (TRAIN/EDI messages)
- Liability Continuity System (LCS)- DDCT sends events that influence the Car Hire process



# What Apps Interface with DDCT

- Industry Reference Files (IRF)- reference files such as Standard Transportation Commodity Code (STCC) and Standard Point Location Code (SPLC)
- STCC provides info on what is/was loaded in car
- FindUs.Rail- captures contacts for DDCT users and used to send notifications related to incidents
- HC and CMO must be registered for DDCT category with appropriate functions noted
- HC, CMO and shop must have shop couplet (company id and SPLC) registered to be listed as disposition location
- Early Warning- displays Maintenance Advisory (MA) letters related to DDCT incidents
- Car is removed once incident is at end state



# **New Features**



## Umler Restencil and Delete

### Project Details

- Provide support to manage incidents based on equipment changes in Umler.
- When restencils or deletes occur in Umler on cars with open DDCT incidents, this functionality will take the appropriate action in DDCT to make sure that the DDCT incident can be appropriately tracked.

#### Benefits

- Improve data accuracy and decrease amount of time it takes to reach settlement.
- Reduce manual work related to equipment id changes



## Incident and Umler Restencils

- Incidents are only opened by HC in DDCT
- Incident reflects equipment id at the time incident was opened
- When Umler restencil occurs, incident updated with the new equipment id
- HC, prior CMO, and new CMO receive a notification
- New car owner can now see incident
- Prior car owner no longer has visibility
- Prior car id is referenced on Car Details screen
- New car owner can submit 3<sup>rd</sup> Party request

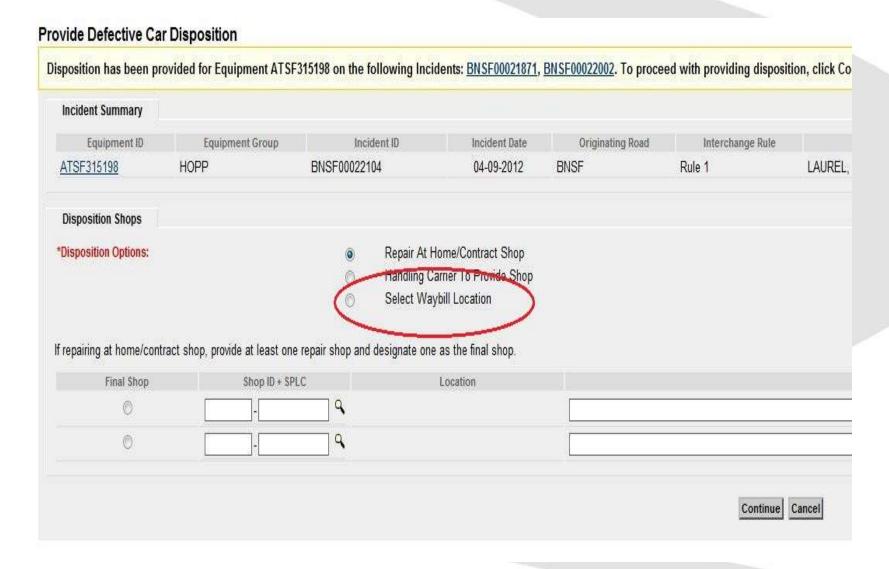


- Project Details
- Provide a way for car owners to provide disposition to an origin or destination instead of a shop. (Rule 1 only)
- The system will store the latest waybill when the incident is created and offer the origin/destination as a possible disposition location if that waybill has a minimum set of required fields.
- Benefits
- Allows CMO to send cars to origin, destination or valid FUR shop

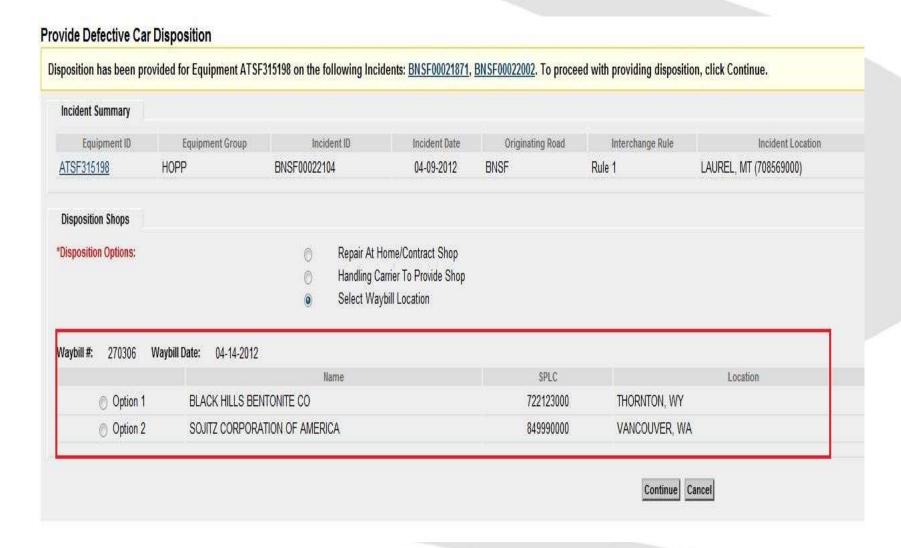


- CMO will have option to select location of the waybill when providing disposition for Rule 1 incidents only
- Provide Defective Car Disposition screen will display option for waybill location when waybill has:
- Name of company
- Standard Point Location Code (SPLC)
- Company Location











# Shop Functionality in DDCT

## Project Details

- Provide additional system functionality for shops to manage incidents and manage work from DDCT.
- This includes additional enhancements to cars expected at shop, cars at shop and/or notifications of car owner activities.
- Increase the functionality of the shops which will allow them to work more efficiently with the railroads.

#### Benefits

- Allow shops to better handle flow of cars to them.
- Allow shops more visibility/notifications of work coming to them.



# **Shop Features**

- Shops have ability to:
- View cars expected at shop-result of disposition by car owner
  - Notification sent to shop
  - Report cars on hand-cars arrived at shop and ability to view repairs needed
  - Report repairs-completed repairs per incident or defect card
  - Repair history-allows shop to view repairs completed for specified timeframe
  - Location and date filter on Cars Expected at Shop report



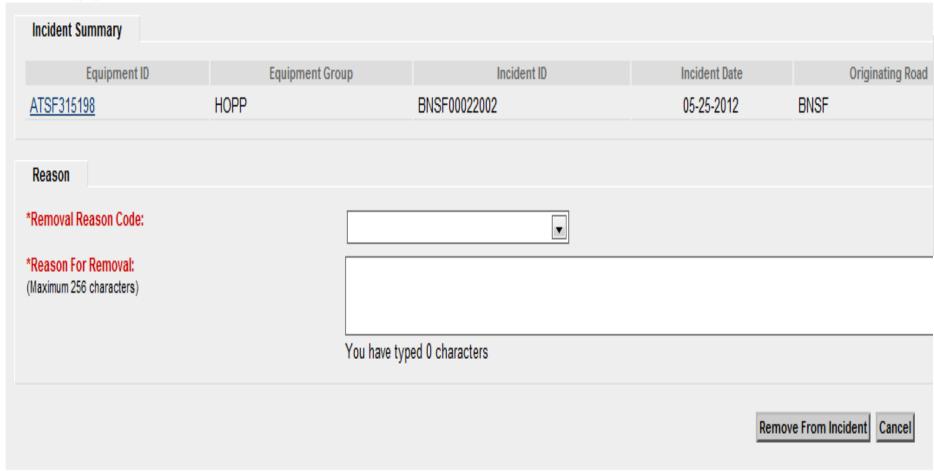
## Removal Reason Codes

- Reason Codes New list of reason codes to use when removing equipment from incident on Remove Equipment screen.
- Car owners can only initiate removal code reasons
- Captures why car owner is removing car from incident
- Reason Codes are visible from:
- Defect Card details screen
- Car Details screen
- DDCT updates reason code when equipment is deleted in Umler
- Car Owner will see reason code for Umler Delete



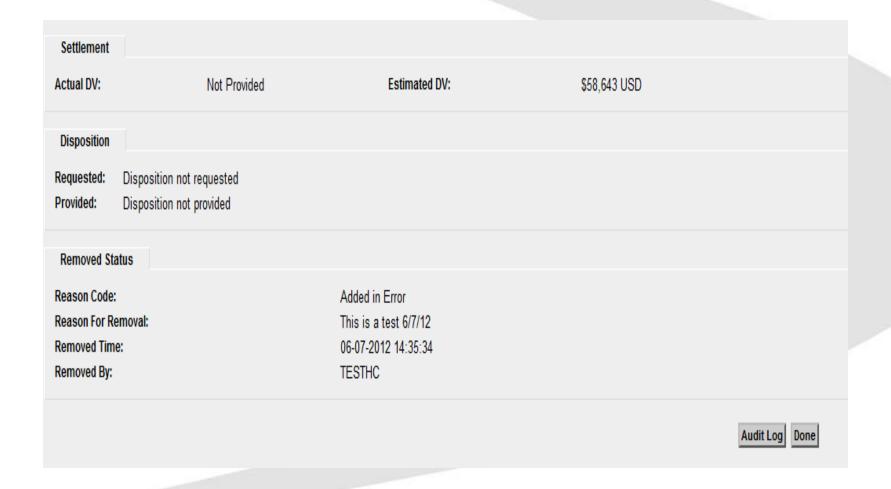
## Removal Reason Codes

### Remove Equipment From Incident





# Removal Reason Codes





# List of Removal Reason Codes

Availability	Removal Code
	Car Destroyed
	Added in Error
	No Repairs Performed – Car loaded by industry
Available for Hear Selection	Duplicate Incident
Available for User Selection	Not a valid Incident
	Car Repaired and Returned to Service
	Car Inspected - No Defects found
	Car Retired
	Deleted in Umler
	THD Incident – THD Alert Remediated
System Generated Only	EW Incident – EW Alert Remediated
	THD Incident – Car Loaded by Industry



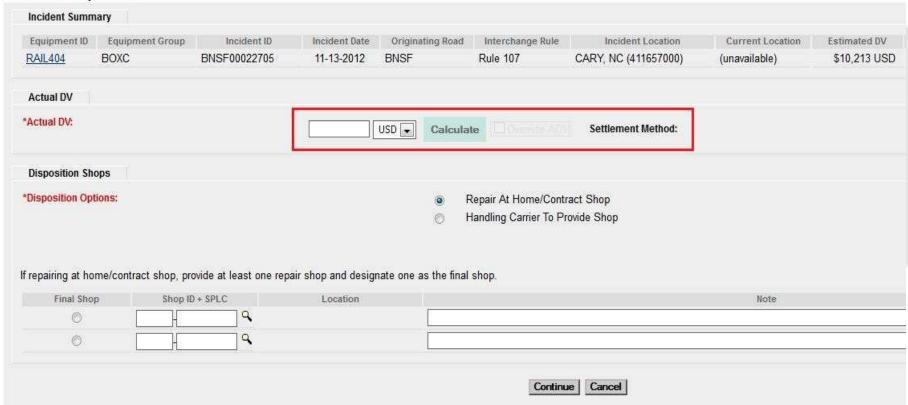
# Actual Depreciated Value



- Project Details
- Provide a way for the car owner to provide the values necessary to create the required AAR depreciated value worksheet for a rule 107 incident.
- This will eliminate the need for the car owner to email the calculation sheet to the handling carrier.
- Benefits
- Improve data accuracy and reduce rework.
- Provide the ability to track ADV in a centralized system.
- Reduce manual effort through ADV web services.



#### Actual DV/Disposition





Equipment Type: 9	Car Rack RAIL (O	wner)		
With reference to yo	our communique of 11/13/2	012 , file BNSF00022705 requesting AAR d	epreciated value of RAII	L404 , damaged a
CARY, NC (411657	7000) on 11/13/2012			
Equipment built on	2/2002 rebuilt on	, weighing 60,000 lbs.		
A - Original Cost:			\$	9,000
B - Cost Factor, for	year built :			120
C - Cost Factor, for	year prior to damage 2011	z.		189
D - Base Reproduct	tion Value ( A * C / B ):		\$	14,175
				105
Туре	Date	Description	Cost	
Please se	elect mm/dd/yyyy		s	Add
CONT	09/01/2012	New Container	\$ 2,500	Remove
1				
E - Reproduction Va	ulue (Additions and Betterme	nts):	\$	2,500
E - Reproduction Va		nts):	\$ \$	2,500 16,675
	on Value ( D + E ):	nts): hs: 9 at: 2.6 % = 27.95 % :		
F - Total Reproducti G - Less Car Depre	on Value ( D + E ):	hs: 9 at: 2.6 % = 27.95 %:	\$	16,675
F - Total Reproducti G - Less Car Depre	on Value ( D + E ): ciation: Years: 10 Month	hs: 9 at: 2.6 % = 27.95 %:	\$	16,675 3,962



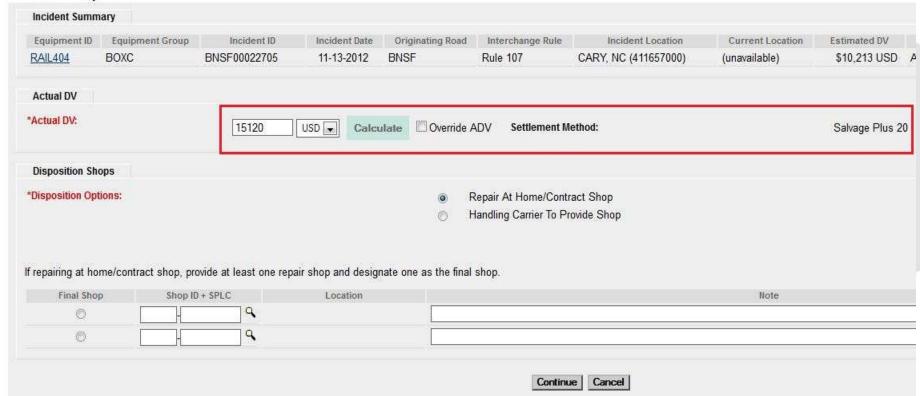
Salvage Value Wor	ksheet			
Umler Tare Weight	60,000 Estimated Salvage Weight =			
Non-Metallic Weight	0	60,000		
	Enter Weight	US Credit Rate	Credit Value	
Aluminum	0	\$ 0.74	\$ 0	
Stainless Steel	0	\$ 0.21	\$ 0	
Standard Steel	60,000	\$ 0.21	\$ 12,600	
Total Salvage Weight	60,000			
Total Salvage Value	\$ 12,600			







#### Actual DV/Disposition

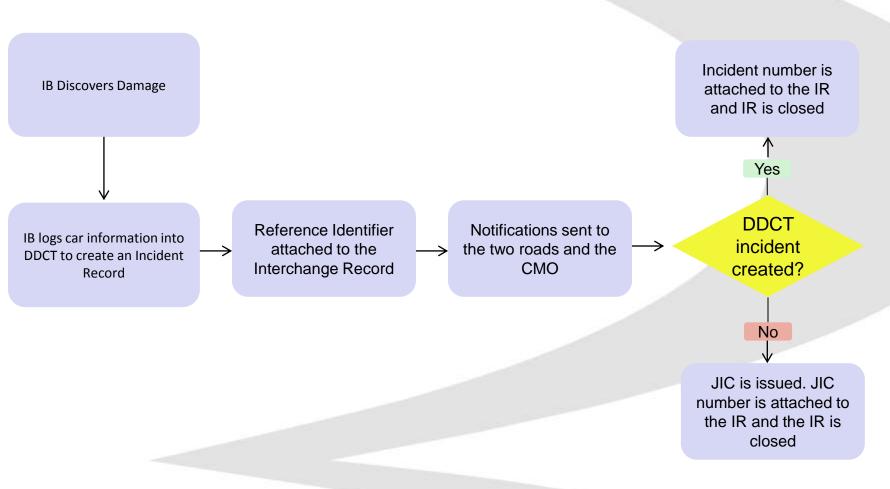




# Interchange Bureau



# Interchange Bureau Process Flow





# Interchange Bureau Create Screen

Interchange Bureau Record

Creation Date:	12-19-2012	Bureau ld:	RAIL RAILING CORPORATION	i .	
*Type:	Transfer of Load	Bureau Representative:	RVARELA Richard Varela, B	usiness Analyst I	
Car Information					
*Equipment:	*From Road:	*To R	oad:		
	٩.		٩		
Load Status					
*Loaded Empty:	*Contents (STCC Co	de):			
Loaded 💌	Q				
Location Information					
*Station (Station Code):	Location SPLC:				
Q	Populated From S	tation			
Record Information					
		4	2		
*Record Occurred On Date:		*Inspector:		Description:	
			Submit Cancel		
			[Baselle ]		



#### Interchange Bureau Record

ld;		10
Equipment Initial Number:		
From:		0
To:		•
Status:	Open Closed	
	Closed	

Search

姐	Type	Equipment Id	Date	From Road	To Road	Status	
2	Transfer of Load	KCS720035	11-26-2012	BNSF	CSXT	Closed	
1	Transfer of Load	KCS720035	11-29-2012	BNSF	CSX	Open	
1	Transfer of Load	KCS720022	11-28-2012	CSXT	BNSF	Closed	
5	Transfer of Load	KCS720021	11-29-2012	BNSF	CSXT	Open	
i	Transfer of Load	RAIL101	11-28-2012	UP	CSX	Closed	
1	Transfer of Load	BNSF203000	11-01-2012	CSXT	BNSF	Open	
10	Decline	RAIL404	12-10-2012	GATX	FURX	Open	
11	Defect Identification	RAIL404	12-11-2012	CSXT	VVX	Open	
12	Decline	ATTX90611	12-11-2012	NS	UP	Open	
3	Defect Identification	RAIL404	12-11-2012	BNSF	UP	Open	
14	Transfer of Load	TOFX887050	12-12-2012	BRC	NS	Open	





#### Edit Interchange Bureau Record 5 Bureau ld: RAIL RAILING CORPORATION Creation Date: 11-30-2012 Bureau Representative: BSLX001 Larry O'Neal, Consultant Transfer of Load Status: Type: Open Car Information Equipment: To Road: Car Mark Owner: Group: From Road: BNSF KCS720021 GOND CSXT KCS. Load Status Loaded/Empty: Contents (STCC Code): 4611110 Loaded Location Information Station (Station Code): Location SPLC: 381280000 Record Information Contact Information: Record Occurred On Date: Inspector: Description: Lamy Offical Richard Varela 11-29-2012 test ICB Inspector richard varela@railinc.com 919.651.5288 Cary, NC 27513 (US) Notes: Add Note:

Submit Close Record Cancel



# Early Warning and Truck Hunting Through DDCT



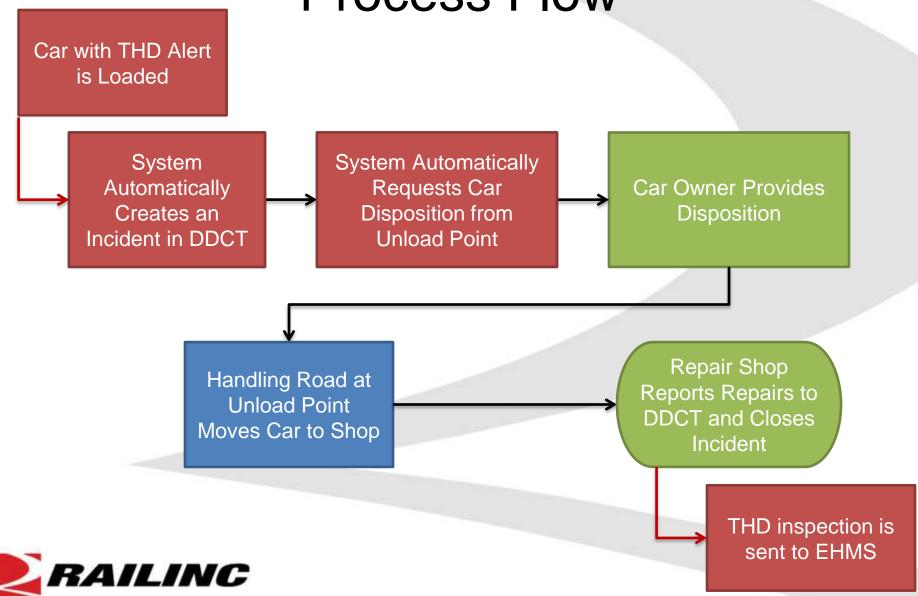
# Utilize DDCT for Truck Hunting and EW/MA

## **Project Details**

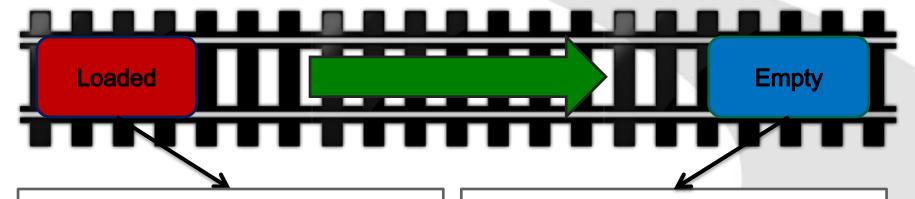
- The DDCT Notification Workflow Engine streamlines disposition requests between RR and Car Owners.
- Truck Hunting Alerts will be able to automatically create DDCT Incidents when the car is loaded.
- Early Warnings that require disposition can be tracked through the DDCT system.
- We can leverage current location and destination data to determine disposition point.



# Truck Hunting through DDCT Process Flow



# Truck Hunting through DDCT Process



- THD Alert is opened in EHMS
- If car goes loaded, waybill is mined to discover unload point and incident is created
- DDCT requests dispo from unload point

- Handling Carrier at Unload Point monitors DDCT incident
- Car Owner Dispo is applied
- Car is home shopped for remediation of DDCT and EHMS incidents



### Early Warning and EHMS

- Incidents created to allow disposition of cars based on Early Warning (EW) or Equipment Health Management System (EHMS) Truck Hunting (THD) alerts
- Option only valid for Rule 1 incidents
- Report repairs in DDCT to remove car from EW/MA or close alert in EHMS

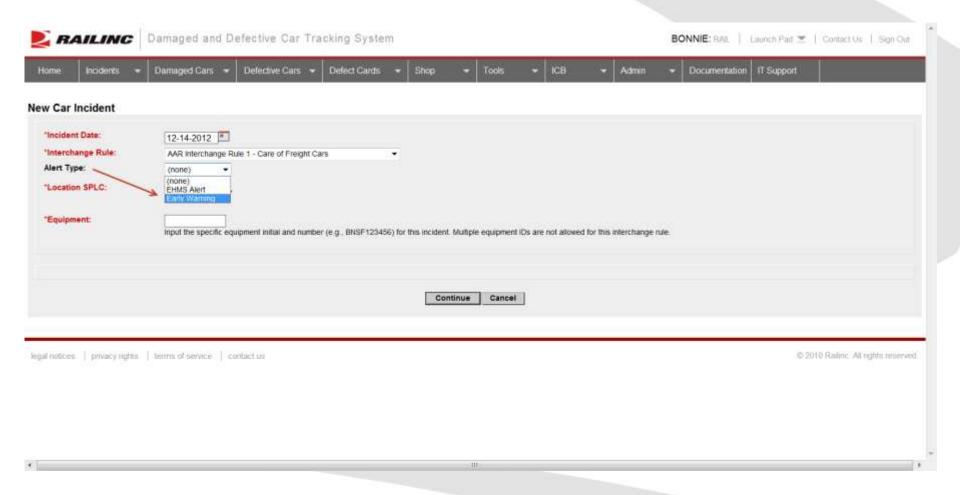


### Early Warning and DDCT Incidents

- Ability to disposition cars on Early Warning (EW) or Maintenance Advisory (MA) letters
- Handling Carrier (HC) creates incident for EW/MA letter
- CMO will have ability to disposition car to shop
- Validation of EW/MA numbers
- Improves communication between HC and CMO to resolve EW/MA issues
- Use of current process allows CMO to disposition to desired shop or use waybill locations



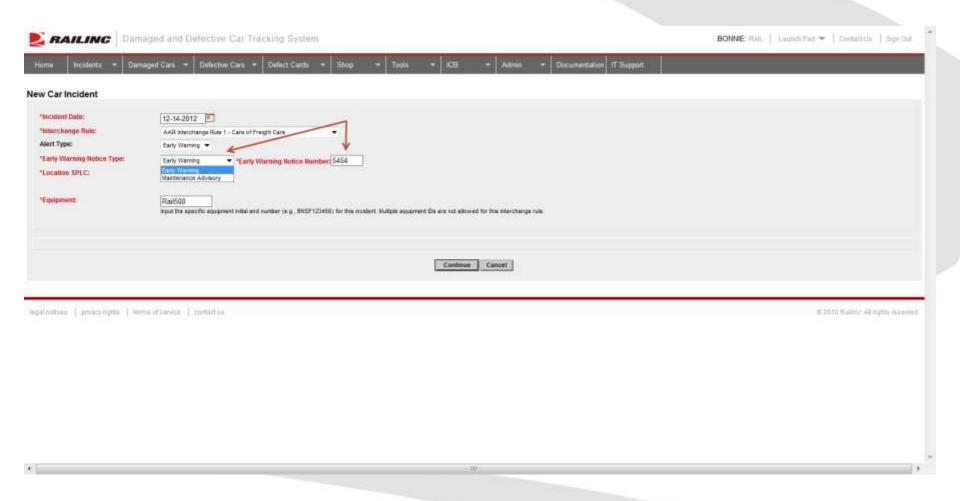
# Creating Incident with EW Select An Alert Type





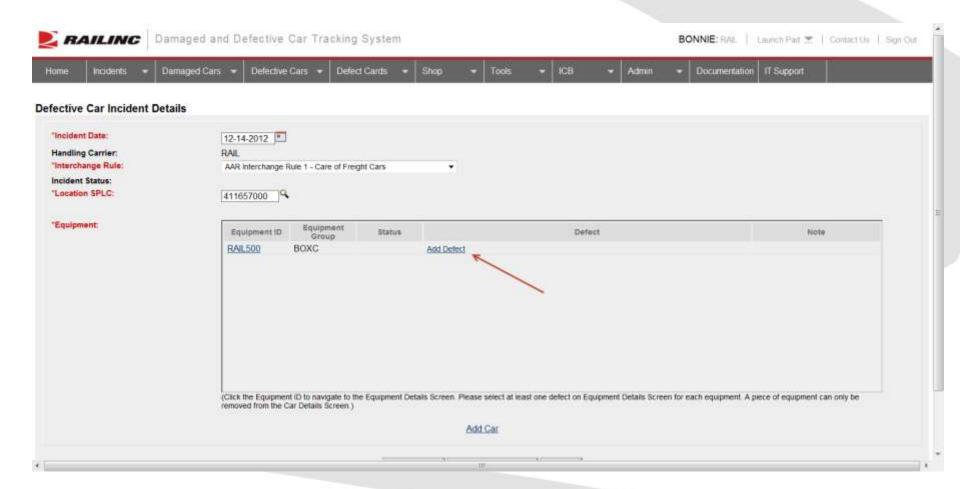
#### Creating Incident with EW

Select The Notice Type And Enter The Notice Number



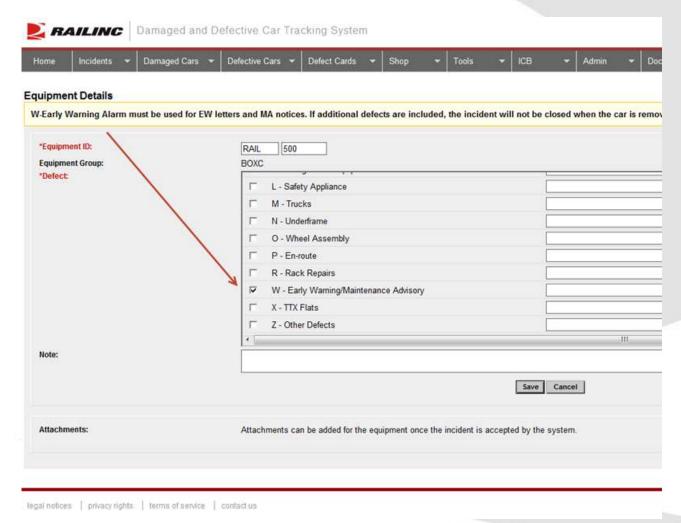


### Creating An Incident With EW Add A Defect To The Incident





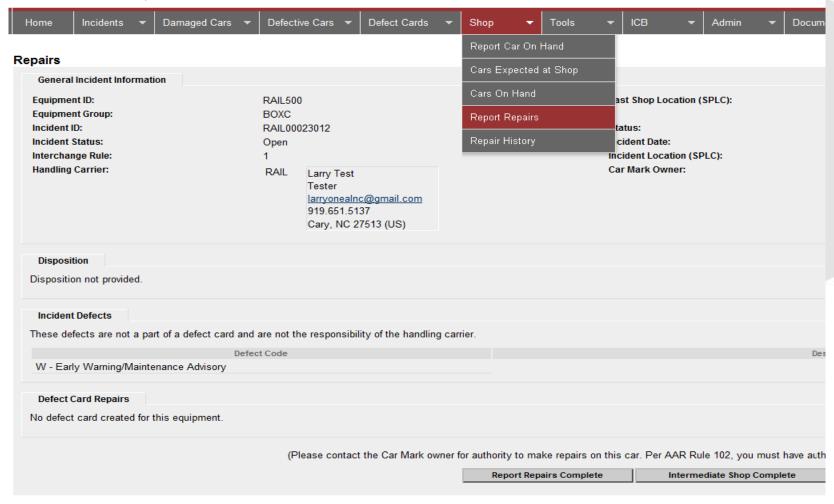
### Creating An Incident With EW Add An EW Defect





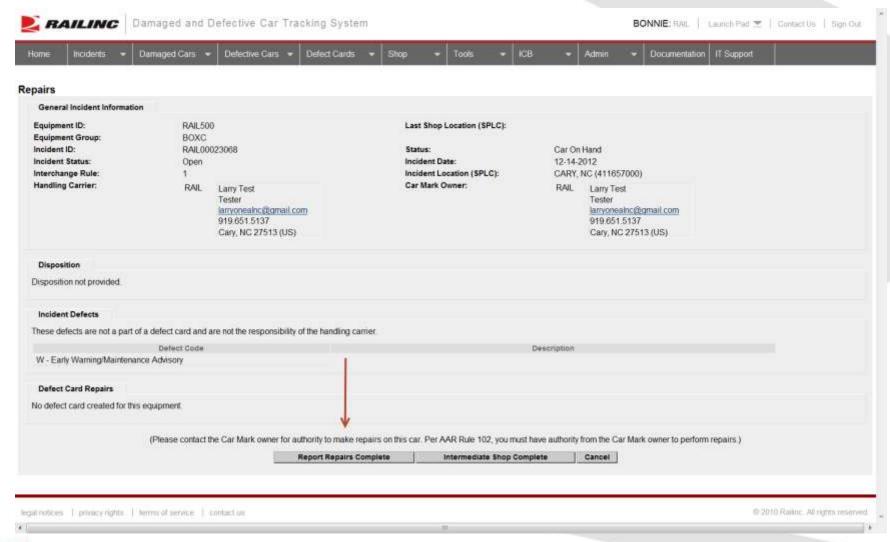
#### Closing An EW Incident Report Repairs





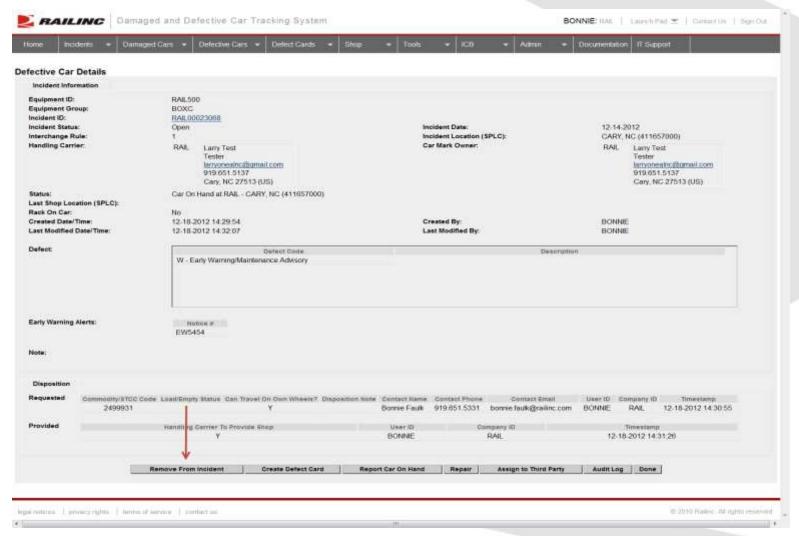


### Closing An EW Incident Report Repairs Complete





## Closing An EW Incident Also Close By Removing From Incident





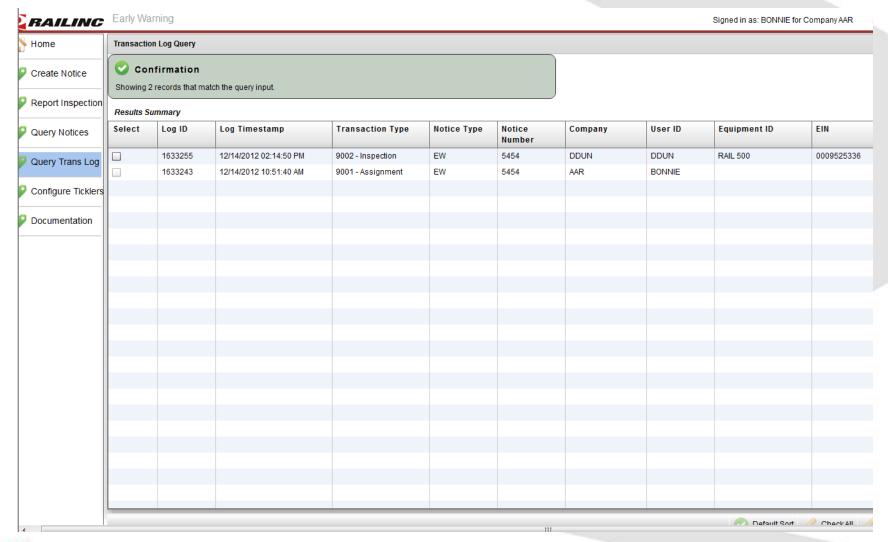
### Closing An EW Incident

Close With Car Repaired and Returned To Service Or Car Inspected - No Defects Found

RAILIN	/C Damaged	and Defective Car 1	racking System		BOI	NNIE: RAL   Launch I	ond ▼   Contact Us   Sign C
me Incident	s 🔻 Damaged C	ars 💌 Defective Cars	▼ Defect Cards ▼ Shop	▼ Tools ▼ ICE	Admin •	Documentation IT Sup	port
ove Equipme	ent From Incident						
Incident Summar	r						
Equipment ID RAIL500	Equipment BOXC	Group Incid RAIL0002306	Tent ID Incident Date 18 12-14-2012	Originating Road RAIL	Interchange Rule Rule 1	Estimated DV	Status Car On Hand
Reason							
Removal Reason	Code:	1	*				
Maximum 256 chara	C. C	Car Destroyed Added in Error No Repairs Performed - Ca Duplicate incident Not a valid forcident Car Repaired and Returne Car Inspected - No Defects Car Retired	d to Service	From Incident   Cancel		-	
notices   privacy	y rights.   terms of serv	ice   contact us					© 2010 Ratinc. All rights rese



# Closing An EW Incident Car Is Removed From Corresponding Notice



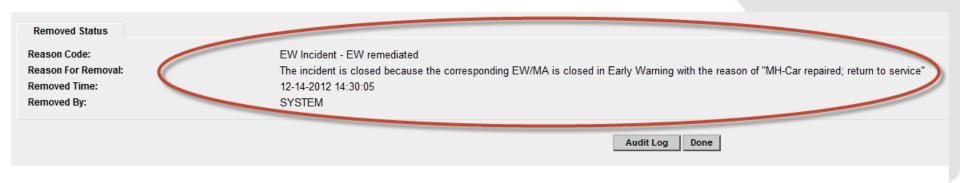


### Auto Closed Early Warning Incident By Removing Car From Corresponding Notice

♠ Home	Inspection Confirm	ation				
Create Notice	Equipment ID	Notice Type	Notice Number	Inspection Code	Inspection Date	Message
Report Inspection	RAIL 1000	EW	5455	MH-CAR REPAIRED, RETURN TO SERVICE	12/14/2012	Inspection transaction submitted Successfully
Query Notices						
Query Trans Log						
Configure Ticklers						
Documentation						



## Auto Closed Early Warning Incident Closed From Corresponding Notice





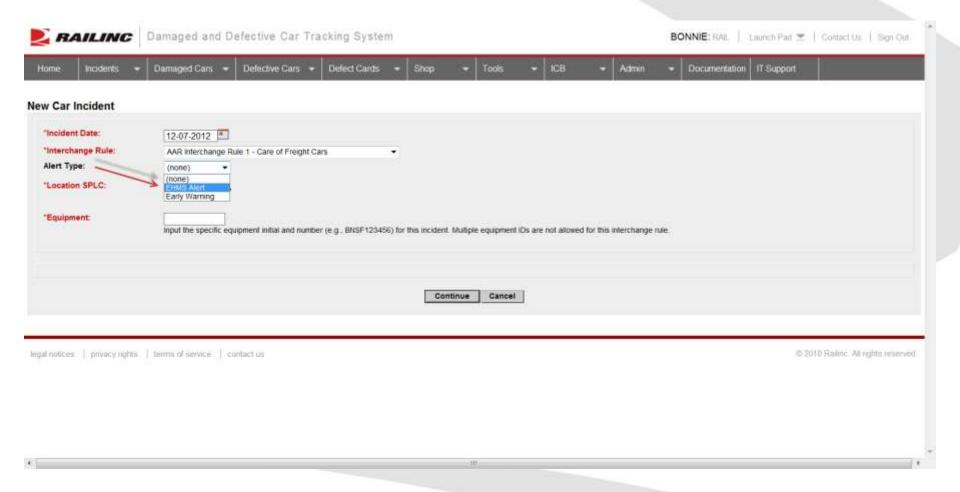
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#### Truck Hunting and DDCT Incidents

- Incidents opened when Truck Hunting (THD) alert is at Condemnable level
- Must have HC destination SCAC, SPLC and STCC
- Use FindUs.Rail info to notifications
- Rule 1 incident open when car is loaded
- New incidents opened when reloaded if THD alert is not closed
- Prior incident is closed and reflects new info for HC
- Reporting repairs will close incident



## Creating An Incident for THD Select An Alert Type





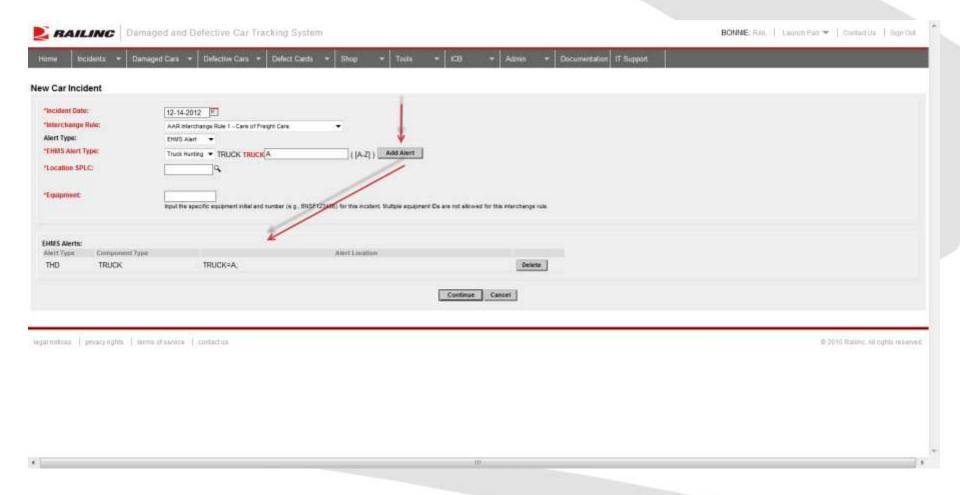
#### Creating An Incident for THD

Select An EHMS Alert Type And Enter The Location

RAILING Damaged	and Defective Car Tracking Sy	item				BONNE RAIL   Launch	as =   One	ettiv   Sign Ou
me Incidents - Damaged D	are - Defective Cars - Defect Ca	da • Shop • Toola • K	B + Admin	Documentation IT Sup	port			
v Car Incident	1							
interchange Rule: Sert Type:	12-14-2012  AAAR Interchange Bule 1 - Office of Freight Care  ETHUS Alert  Truck Harring   TRUCK TRUCK A	( [A-Z] ) Add Alert						
	gul the apecific equipment vibal and number (a.g., b	NSF123458) for this incident. Multiple equipment Dis are in	t allowed for this interchange	NA.				
MS Alerts: ext Type Component Type HD TRUCK	TRUCK=A.	Alert Location	Deset	e				
		Con	dinue Cancel	- M.				
- V - S. N S	19						100000	
uniteas:   privacy rights:   Yerms of su	awis   consults						G 2010 Ham	nc All rights reser
			1.00					

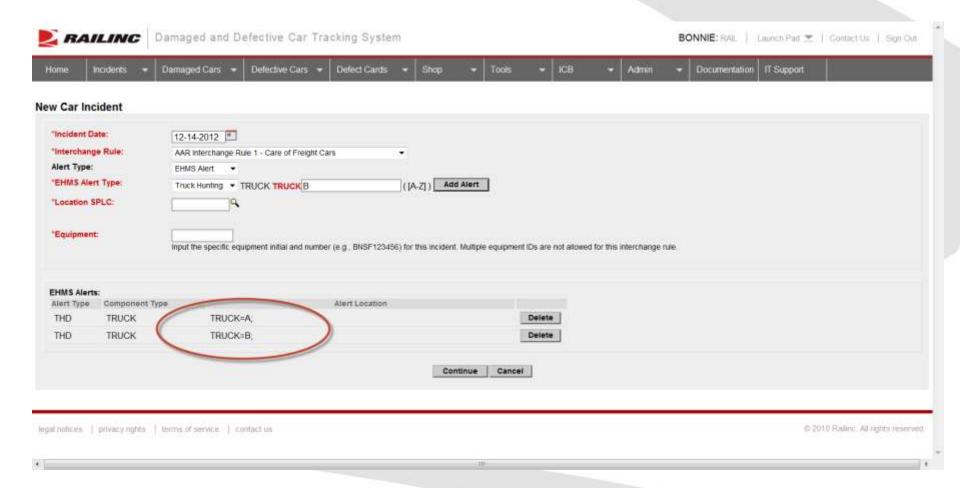


## Creating An Incident for THD Add The EHMS Alert



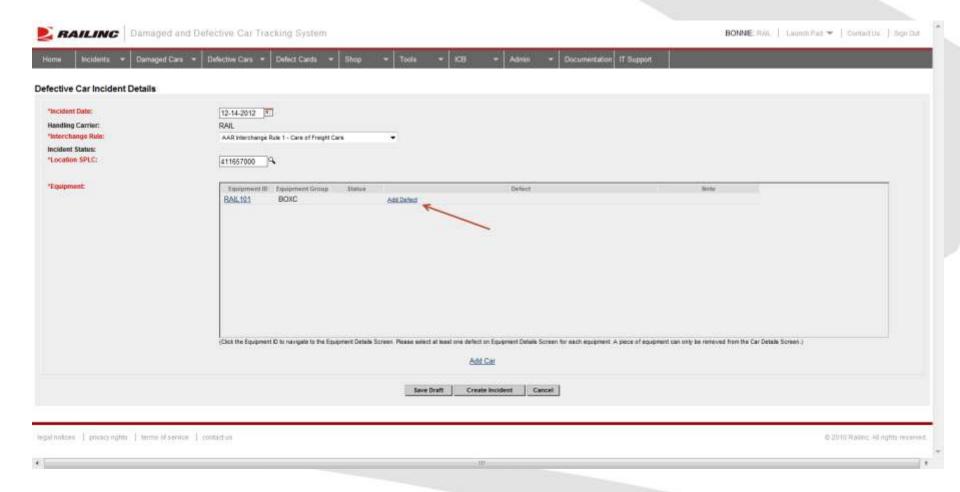


### Creating An Incident for THD Add Additional EHMS Alerts



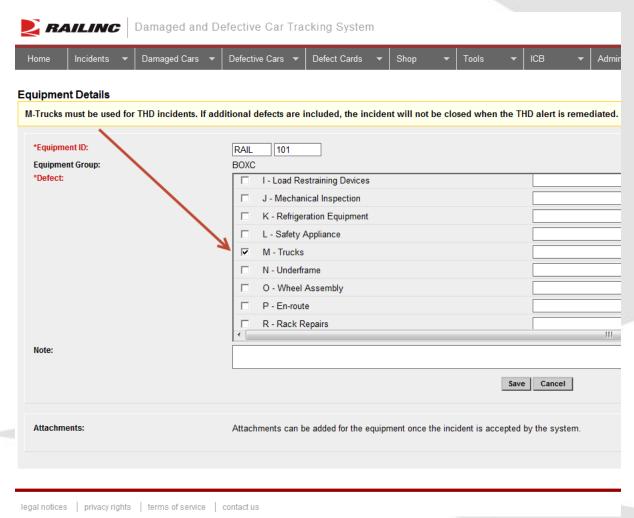


### Creating An Incident for THD Add A Defect To The Incident



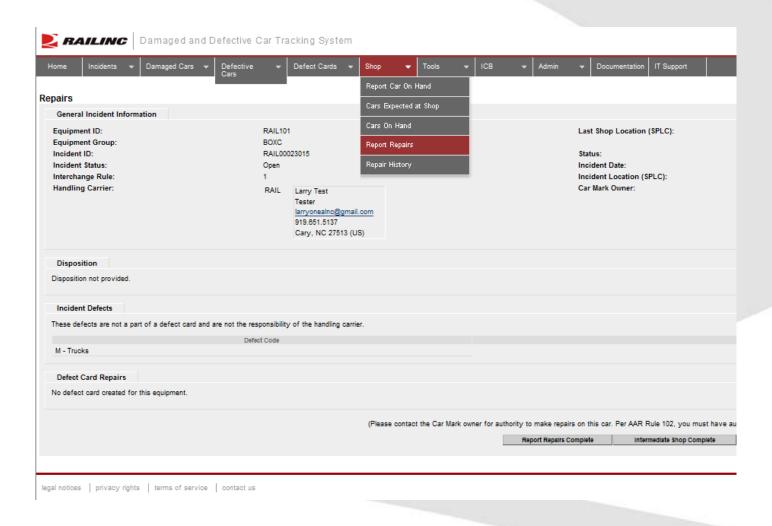


## Creating An Incident for THD Add A Truck Defect



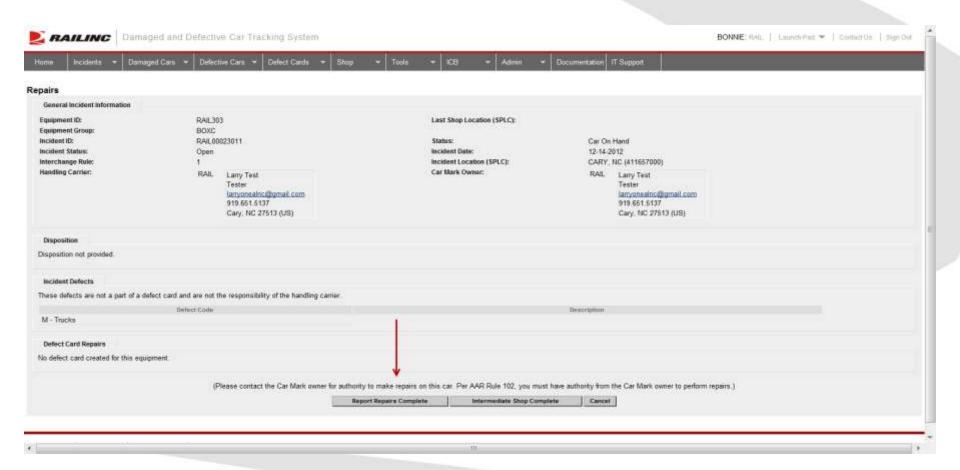


#### Closing A Truck Hunting Incident Report Repairs



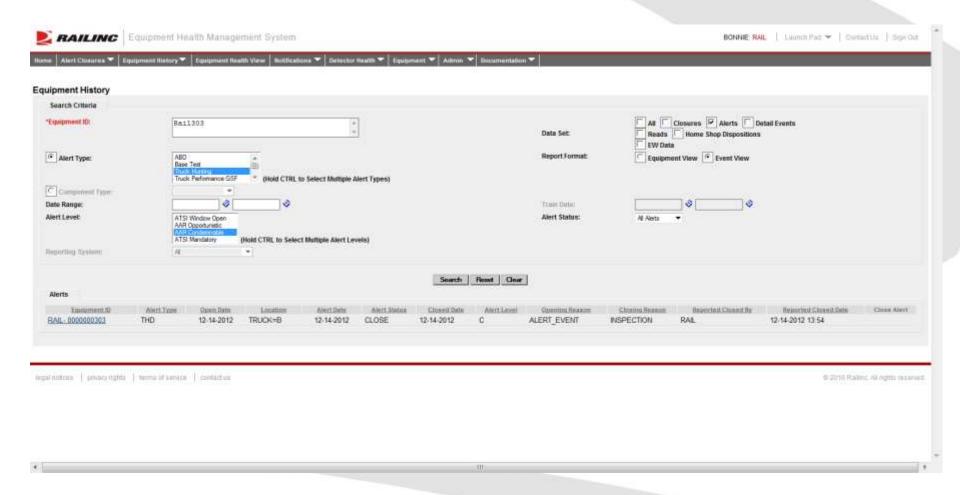


### Closing A Truck Hunting Incident Report Repairs Complete



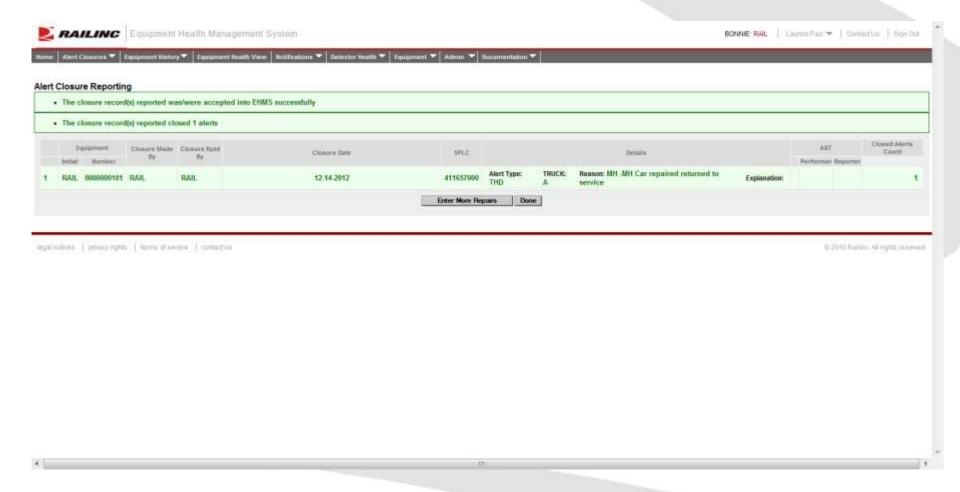


### Closing A Truck Hunting Incident Corresponding EHMS Alert Is Also Closed



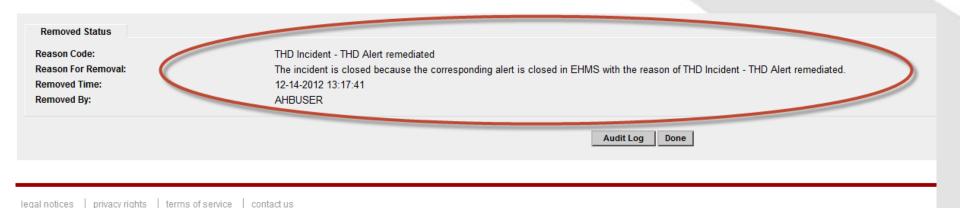


### Closing A Truck Hunting Incident By Closing The Corresponding EHMS Alert





### Auto Closed Truck Hunting Incidents From Closed EHMS Alerts





## Auto Closed Truck Hunting Incidents From Reloaded Trips





### FindUs.Rail Changes



#### FindUs.Rail

- Shop is able to distinguish disposition by the following categories:
- Repair Shop- current option
- Storage- new option for 2013
- Scrapper- new option for 2013
- Pre-tripper- new option for 2013
- Ability to identify functions such as cleaning, shop contact and tank car
- Shop has ability to report specific data
- Provide capacity info (freeform option)
- Provide specific shop capabilities, i.e. clean tank cars (freeform option)



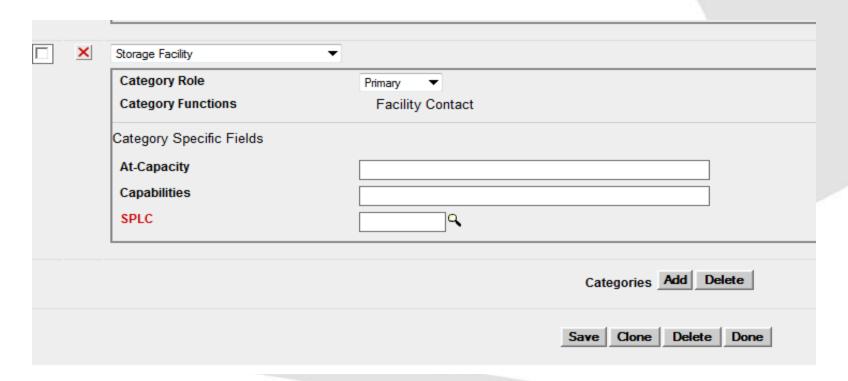
### FindUs.Rail Category Changes

At least of SPLC more Minimum     Company	uplet data is derived from one field must specified ust be complete 9-digit, characters required for ID, Company Name, a ohn = John, *oh* = John, Joh	if specified. fields: Compa nd Location N	any ID: 1, Compa	any Name: 3, Location I	
Company ID: Category: SPLC:	Repair Shop Scrapper Storage Facility	Company Location I State/Pro	Name:		
Company	Company Name	SPLC	Category	Location Name	St./Prov.



### Adding New Category

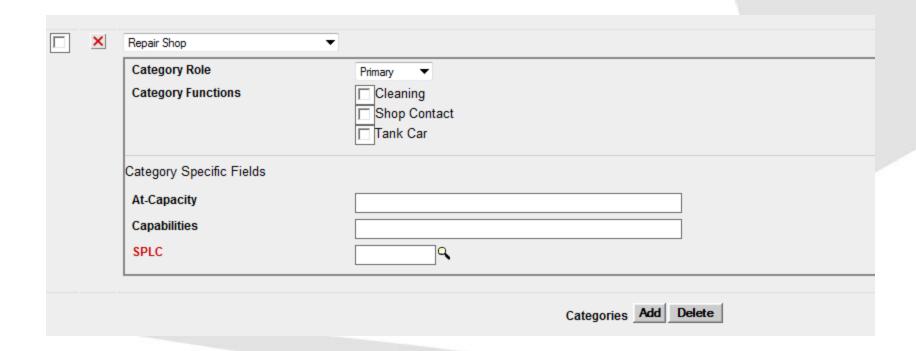
- Select category and update contact info including category function, if applicable
- SPLC is required





### Selecting Category Functions

- Select applicable category functions, if available
- Repair shop contains functions for cleaning, shop contact or tank car





### New Category Available for Disposition

	A001	TTX COMPANY RUNNING REPAIR AGENT MARK	472600000	REPAIRSHOP	BIRMINGHAM	AL	1
		Capabilities: . At-Capacity: . , Birmin louis.gerling@tbx.com, 205.324.004	AND DESCRIPTION OF THE PERSON	00000) Repair Track			
0	QGX	WATCO COMPANIES INC - JACKSONVILLE FL Capabilities: . At-Capacity: . , Cary	-16t011201010100	REPAIRSHOP	CHICAGO i.net, 555.234.5678.	IL	
0	UP	UNION PACIFIC RAILROAD COMPANY Capabilities: . At-Capacity: . , retire		REPAIRSHOP	DE SOTO	МО	Ī
0	RFX	WATCO CO 06204	380000000	REPAIRSHOP	CHICAGO	11	,



#### Questions



