

Damaged and Defective Car Tracking (DDCT) Webinar

2015 Update

Agenda

- DDCT Enhancements 2015
- New User Interface (UI) features
- Process flow
 - Rule 1- Complete process using new UI
 - Rule 107- Complete process using new UI
 - Multiple cars on incidents
 - CSV downloads on shop screens
- DDCT Future Plan
- DDCT Product page Demo (trainings, user guides, FAQs)

Overview of Enhancements

- Implemented new user interface (UI)
- Auto accept the settlement after 45days of settlement offered (Rule 107)
 - Per AAR Interchange Rules, Rule 112
- Ability to download list of cars on shop screens

Nov 2015 Enhancements

- Auto-close process for Rule 1 Incidents
 - After 3 loaded trips, incident will close with removal reason code “Autoclose 3-loaded trips”
- Enhanced Estimated Depreciated Value (EDV) calculation method
- Calculate EDV for Rebuilt cars
- Improved Rule 107 notifications verbiage to CO informing the incidents will close 90 days after all cars are in an End State
- Save Search Criteria on Search Incident and Search Defect Card page
- TKLI and LOLI A/B to be depreciated by 2% per month
- Enhance browser print function to avoid printing blank page

New User Interface (UI) Features

- Introduced new UI in June'15
- UI changes included:
 - Screens with new look and feel
 - New action buttons and pop-ups
 - Help text to aid input requirements
 - New platform to aid in future development opportunities

Enhanced Search Screens

- Ability to manage number of rows displayed
- New colors to indicate errors, warnings or informational messages
- Default to 50 rows displayed

Your query has exceeded the maximum records allowed. As a result, some records will not be returned. Please refine your search criteria and try again.

Search Results

Click equipment ID to view equipment details Total items: 2000 | Export CSV

Use this Search field to find specific records in the result list.

Search :

Equipment ID	Equipment Group	Incident ID	Incident Date	Originating Road	Car Mark Owner	Interchange Rule	Defect	Location	Status
AARE21	BOXC	RAIL00249926	06-02-2015	RAIL	AARE	Rule 1	A - Body	Cary, NC	Disposition Provided
AARE21	BOXC	RAIL00250306	06-18-2015	RAIL	AARE	Rule 1	A - Body	Cary, NC	Disposition Requested
AARE22	BOXC	RAIL00251487	07-02-2015	RAIL	AARE	Rule 1	A - Body	Cary, NC	Disposition Provided
AARE22	BOXC	RAIL00254876	08-06-2015	RAIL	AARE	Rule 96	A - Body	Cary, NC	Disposition Requested
AARE82	BOXC	RAIL00250412	06-25-2015	RAIL	AARE	Rule 1	A - Body	Cary, NC	Car On Hand
AARX999999	IFLT	BNSF00249301	05-19-2015	BNSF	AARX	Rule 107	C - Clean-out, D - Derailment/Accident	Mexicali, BJ	Settle Off
ABOX50000	BOXC	RAIL00250305	06-18-2015	RAIL	TTX	Rule 107	B - Braking System	Phoenix, AZ	Actual DV/Disposition Provided
ABOX50000	BOXC	ST00228313	09-04-2014	ST	TTX	Rule 1	E - Doors	Waterville, ME	Disposition Requested
ABOX50006	BOXC	RAIL00250305	06-18-2015	RAIL	TTX	Rule 107	D - Derailment/Accident	Phoenix, AZ	Actual DV/Disposition Provided
ABOX50012	BOXC	RAIL00250305	06-18-2015	RAIL	TTX	Rule 107	E - Doors	Phoenix, AZ	Actual DV/Disposition Provided

10 50 100 250 500 1000

Ability to manage number of rows displayed

Search Feature

- Search box supports 'search by text'
- Searches all column excluding Interchange Rule column
- Filters search results based upon input

Your query has exceeded the maximum records allowed. As a result, some records will not be returned. Please refine your search criteria and try again.



Search Results

Click equipment ID to view equipment details

Total items: 698 | Export [CSV](#)

Use this Search field to find specific records in the result list.

Search :

rail

Search specific text
from results

Equipment ID	Equipment Group	Incident ID	Incident Date	Originating Road	Car Mark Owner	Interchange Rule	Defect	Location	Status
AARE21	BOXC	RAIL00249928	06-02-2015	RAIL	AARE	Rule 1	A - Body	Cary, NC	Disposition Provided
AARE21	BOXC	RAIL00250308	06-18-2015	RAIL	AARE	Rule 1	A - Body	Cary, NC	Disposition Requested
AARE22	BOXC	RAIL00251487	07-02-2015	RAIL	AARE	Rule 1	A - Body	Cary, NC	Disposition Provided
AARE22	BOXC	RAIL00254878	08-06-2015	RAIL	AARE	Rule 96	A - Body	Cary, NC	Disposition Requested
AARE82	BOXC	RAIL00250412	06-25-2015	RAIL	AARE	Rule 1	A - Body	Cary, NC	Car On Hand
AARX999999	IFLT	BNSF00249301	05-19-2015	BNSF	AARX	Rule 107	C - Clean-out, D - Derailment/Accident	Mexicali, BJ	Settlement Offered
ABOX50000	BOXC	RAIL00250305	06-18-2015	RAIL	TTX	Rule 107	B - Braking System	Phoenix, AZ	Actual DV/Disposition Provided

Pop-up Features

- New pop-up displays required input windows
- Confirmation pop-up to confirm action

The screenshot shows the RAILINC Damaged and Defective Car Tracking System interface. A pop-up window titled 'Equipment Details' is displayed over the main application. The pop-up has a header with 'Previous Car' and 'Next Car' buttons. Below the header, there is a light blue instruction bar: 'Please select at least one defect for each equipment.' The main content area shows 'Equipment ID: RAIL141' and 'Equipment Group: BOXC'. Below this is a table with columns 'Defect', 'Defect Code', and 'Description'. The table lists several defect codes (A through I) with corresponding checkboxes and description input fields. At the bottom of the pop-up, there is a 'Note' text area and 'Save' and 'Cancel' buttons.

Defect	Defect Code	Description
<input type="checkbox"/>	A - Body	
<input type="checkbox"/>	B - Braking System	
<input type="checkbox"/>	C - Clean-out	
<input type="checkbox"/>	D - Derailment/Accident	
<input type="checkbox"/>	E - Doors	
<input type="checkbox"/>	F - Draft System	
<input type="checkbox"/>	G - Interior Linings & Coatings	
<input type="checkbox"/>	H - Load Attention	
<input type="checkbox"/>	I - Load Restraining Devices	

Confirmation pop-up to confirm action



A confirmation pop-up dialog box with a dark header bar containing a checkmark icon and the text 'Are you sure you want to create the incident?'. The main body of the dialog is white and contains the text 'Confirmation required.'. At the bottom right, there are two buttons: 'Yes' and 'No'.

Creating Rule 1 Incident

Handling Carrier Initiates Incident Creation

- HC creates incident for RAIL 550
 - Does not support more than one car per incident
- Fields with red asterisk (*) are required

New Car Incident

* Incident Date	<input type="text" value="08-28-2015"/>		* Required
* Interchange Rule	<input type="text" value="AAR Interchange Rule 1 - Care of Freight Cars"/>		
Alert Type	<input type="text" value="(None)"/>		
* Location SPLC	<input type="text" value="411657000"/>		
* Equipment	<input type="text" value="RAIL550"/>		

Input the specific equipment initial and number for this incident. Multiple equipment IDs are not allowed for this interchange rule.

Handling Carrier Enters Incident Defects

- HC enters defects and notes, if applicable
 - New action button to access pop-up
 - Ability to double click on Defect or Note column
- Save Draft option allows user to capture information without creating incident

Incident Details

* Incident Date

08-28-2015



* Required

Handling Carrier

RAIL

* Interchange Rule

AAR Interchange Rule 1 - Care of Freight Cars



* Location SPLC

411657000



Equipment ID	Equipment Group	Defect	Note	Action
RAIL550	BOXC			

← Previous

+ Add Car

Save Draft

Next →

HC Provides Incident Defects

- HC enters defects/damages per defined AAR Interchange Rules
 - Description may be added to aid in clarifying defect or damage
- Option to add Notes to aid CMO

The screenshot displays a web application interface for recording equipment defects. The main window is titled 'Equipment Details' and includes navigation buttons for 'Previous Car' and 'Next Car'. A light blue banner at the top of the form area states: 'Please select at least one defect for each equipment.' Below this, the 'Equipment ID' is 'RAIL550' and the 'Equipment Group' is 'BOXC'. A table lists eight defect categories, each with a checkbox and a corresponding description field. The first row, 'A - Body', is selected with a checked checkbox and has 'test' entered in the description field. The other rows are 'B - Braking System', 'C - Clean-out', 'D - Derailment/Accident', 'E - Doors', 'F - Draft System', 'G - Interior Linings & Coatings', and 'H - Load Attention'. Below the table is a 'Note' section with a text area containing the placeholder text 'add notes as needed'. At the bottom right of the form are 'Save' and 'Cancel' buttons. The background shows parts of other interface elements like 'Incident Details' and an 'Action' button.

Defect	Defect Code	Description
<input checked="" type="checkbox"/>	A - Body	test
<input type="checkbox"/>	B - Braking System	
<input type="checkbox"/>	C - Clean-out	
<input type="checkbox"/>	D - Derailment/Accident	
<input type="checkbox"/>	E - Doors	
<input type="checkbox"/>	F - Draft System	
<input type="checkbox"/>	G - Interior Linings & Coatings	
<input type="checkbox"/>	H - Load Attention	

Note: add notes as needed

HC Requests Disposition

- For Rule 1 and 108, HC must request disposition to create incident
- Confirmation pop-up appears after selecting 'Request Disposition' twice

Request Disposition

*** Required**

Contact

Requesting carrier contact information is required. This information may be used by the car owner for offline communication.

*Contact Name: Latrell Jefferson Kellon

*Contact Phone: 877-724-5462

*Contact Email: csc@railinc.com

Request Disposition

	Equipment ID	Interchange Rule	Equipment Group	Incident Date	*Commodity/STCC Code fill	Loaded/Empty	*Can Travel On Own Wheels? fill	Disposition Note fill
<input checked="" type="checkbox"/>	RAIL550	Rule 1	BOXC	08-28-2015	2071922		Yes	

Shop:

Previous Request Disposition Cancel

IMPORTANT: Are you sure you want to request disposition for the following equipment(s)?

Confirmation required.

Yes No

Incident Created Confirmation Message

- Display of message confirming incident is created

Your request for disposition for the following equipment has been sent to the car mark owner. You will be notified of disposition when provided by the car mark owner. ✕

Request Disposition

Contact

 Requesting carrier contact information is required. This information may be used by the car owner for offline communication.

*Contact Name	<input type="text" value="Latrell Jefferson Kellon"/>	<input type="button" value="Q"/>
*Contact Phone	<input type="text" value="877-724-5462"/>	
*Contact Email	<input type="text" value="csc@railinc.com"/>	

Request Disposition

<input checked="" type="checkbox"/>	Equipment ID	Interchange Rule	Equipment Group	Incident ID	Incident Date	CMO	Status	*Commodity/ STCC Code fill	Loaded/Empty	*Can Travel On Own Wheels? fill	Disposition Note fill
<input checked="" type="checkbox"/>	RAIL550	Rule 1	BOXC	RAIL00255700	08-28-2015	RAIL	Disposition Requested	2071922 <input type="button" value="Q"/>	<input type="text" value=""/>	Yes <input type="button" value="v"/>	<input type="text" value=""/> Shop: <input type="text" value=""/> <input type="button" value="Q"/>

 Done

- CMO provides disposition location
 - As required, CMO may utilize Third Party Request option
- Select disposition location by utilizing shop couplet registered in FindUs.Rail



Are you sure you want to provide disposition to the incident handling carrier?

Confirmation required.

Yes

No

Shop Reports Car on Hand

- Disposition location/Shop reports car on hand when car is in possession
 - CMO may report car on hand when disposition location is different than original disposition location (defined as unexpected arrival)
- Disposition location/shop will have visibility to car details once car is reported on hand


Report Car On Hand

Shop:

* Equipment:

NOTE: Entering cars for reporting car on hand may send a notification to the car owner that you have possession of the equipment.



 **IMPORTANT:** Are you sure you want to report the equipment on hand?

Confirmation required.

Yes

No

Shop Reports Repair

- Shop reports repairs utilizing one of the defined options
- Incident closes when all repairs are complete
 - Equipment is removed from MA 0124

Repairs




General Incident Information

Equipment ID :	RAIL550	Last Shop Location (SPLC) :	
Equipment Group :	BOXC	Status :	Car On Hand
Incident ID/Defect Card ID :	AARE00255701	Incident Date :	08-28-2015
Incident Status :	Open	Incident Location (SPLC) :	Cary, NC (411657000)
Interchange Rule :	1	Car Mark Owner :	RAIL
Handling Carrier :	AARE		

Handling Carrier (AARE) Contact Information

No HC Defective contact available


Car Mark Owner (RAIL) Contact Information

 Sophie Bolla - Business Analyst
 sophie.hamida@railinc.com
 27513 (US)

Disposition

Final Shop	ST - ST RAIL SYSTEM WATERVILLE, ME (118040000) (Note: test)
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Incident Defects


 These defects are not a part of a defect card and are not the responsibility of the handling carrier.


Defect Code
A - Body


Defect Card Repairs


No defect card created for this equipment.

 Car Inspected-No Defects Found

 Report Repairs Complete

 Intermediate Shop Complete

 Cancel

 Are you sure you want to report repairs as complete?

Confirmation required.

Yes



No




Creating Rule 107 Incident

Create Rule 107 Incident

➤ HC creates Rule 107 with multiple equipment

New Car Incident

* Incident Date	08-31-2015		* Required
* Interchange Rule	AAR Interchange Rule 107 - Damaged or Destroyed Equipment ▼		
* Incident Type	Side Swipe ▼		
* Location SPLC	411657000		
* Equipment	rail552,rail558		

Create Rule 107 Incident

- Enter incident defects, description or notes
- HC can add multiple cars by selecting Add car button

Incident Details

* Incident Date

08-31-2015



* Required

Handling Carrier

AARE

* Interchange Rule

AAR Interchange Rule 107 - Damaged or Destroyed Equipment



* Incident Type

Side Swipe



* Location SPLC

411657000



Equipment ID	Equipment Group	Defect	Note	Action
RAIL552	BOXC	D - Derailment/Accident	test user group	
RAIL558	BOXC	Z - Other Defects		

← Previous

+ Add Car

💾 Save Draft

✓ Create Incident

✎ Add/Edit Defects

⚙ Remove Car

Rule 107- Add Cars to Incident

*Equipment

RAIL554

Input the specific equipment initial and number (e.g., BNSF123456). Use commas, or space to separate multiple entries (e.g., BNSF1234, BNSF123458 bnsf124550). A maximum of 200 equipment can be entered.

✓ Add

✕ Cancel

* Incident Type

Side Swipe

* Location SPLC

411657000

Q

Equipment ID	Equipment Group	Defect	Note	Action
RAIL552	BOXC	D - Derailment/Accident	test user group	⚙
RAIL558	BOXC	Z - Other Defects		⚙

← Previous

➕ Add Car

📄 Save Draft

✓ Create Incident

Rule 107- Add Cars to Incident

➤ Confirm car is added and enter incident defects

Incident Details

* Incident Date

08-31-2015

* Incident Date

08-31-2015

Handling Carrier

AARE

* Interchange Rule

AAR Interchange Rule 107 - Damaged or Destroyed Equipment

* Incident Type

Side Swipe

* Location SPLC

411657000

* Required

Equipment ID	Equipment Group	Defect	Note	Action
RAIL552	BOXC	D - Derailment/Accident	test user group	
RAIL554	BOXC			
RAIL558	BOXC	Z - Other Defects		

← Previous

➕ Add Car

Save Draft

Create Incident

RAILINC

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Rule 107- Request Disposition

- HC requests disposition from Incident Details screen or Request Disposition option from Damaged Cars tab

The screenshot displays the RAILINC Damaged and Defective Car Tracking System interface. A modal window titled "Request Actual DV/Disposition" is open, overlaying the main application. The modal contains a text input field for "Equipment" with the value "RAIL554". Below the input field, there is a note: "Use commas or spaces to separate multiple equipment ID entries (e.g., BNSF1234, BNSF123458 bnsf124550). The alpha part of an ID has 2-4 characters. The numeric part has 1-6 digits. The maximum is 200 units." At the bottom of the modal, there are "Submit" and "Cancel" buttons. The background application shows a navigation bar with "Home", "Incidents", and "Damaged" tabs. The "Damaged" tab is active, and the "Request Actual DV/Disposition" option is selected. The main content area shows a form for "Request Actual DV/Disposition" with fields for "Contact Name", "Contact Phone", and "Contact Email".

RAILINC | Damaged and Defective Car Tracking System

iplai01: AARE Launch Pad Cont

Home Incidents Damaged

Request Actual DV/Disposition

Enter equipment(s) for which actual DV and disposition is to be requested.

***Equipment**

RAIL554

Use commas or spaces to separate multiple equipment ID entries (e.g., BNSF1234, BNSF123458 bnsf124550). The alpha part of an ID has 2-4 characters. The numeric part has 1-6 digits. The maximum is 200 units.

Equipment for Actual DV/Disposition request: RAIL554

Submit Cancel

+ Add Equipment Cancel

Confirm Request Dispo/DV

Request Actual DV/Disposition

* Required

Contact

Requesting carrier contact information is required. This information may be used by the car owner for offline communication.

*Contact Name

*Contact Phone

*Contact Email

Request Actual DV/Disposition List

The following units have existing open incidents in the system. Select a unit for which you would like to request actual dv/disposition.

<input checked="" type="checkbox"/>	Equipment ID	Equipment Group	Incident ID	Incident Date	Originating Road	CMO	Estimated DV	Status	*Commodity/STCC Code fill	Loaded/Empty	*Can Travel On Own Wheels? fill	Disposition Note fill
<input checked="" type="checkbox"/>	RAIL554	BOXC	AARE00255717	08-31-2015	AARE	RAIL	EDV Unknown	New	2854320		Yes	

Shop:

Add Equipment

☆ Request Actual DV/Disposition

✕ Cancel

IMPORTANT: Are you sure you want to request Actual DV/Disposition for the selected equipment(s)?

Confirmation required.

Yes No

Provide Disposition/ADV

- CMO receives Provide ADV/Disposition notification
- CMO completes Settlement Value worksheet and provides disposition information

The screenshot shows a 'Settlement Value Statement' form within a software application. The form is titled 'Settlement Value Statement' and contains several sections for inputting vehicle information and calculating its value.

Equipment Type: ☒ Car ☐ Rack RAIL (Owner)

With reference to your communicate of 09/08/2015, file AARE00255717 requesting AAR depreciated value of RAIL554, damaged at CARY, NC (411657000) on 08/31/2015.

Equipment built on 02/2014 rebuilt on , weighing 60,000 lbs.

A - Original Cost: \$0.00

B - Cost Factor, for year built: 201

C - Cost Factor, for year prior to damage 2014: 201

D - Base Reproduction Value (A * C / B) \$0.00

Type	Date	Description	Cost
Please Select..			

E - Reproduction Value (Additions and Betterments) 0

F - Total Reproduction Value (D + E) \$0.00

G - Less Car Depreciation: Years: 1 Months: 6 at: 2.6 % = 3.9 \$0.00

H - Less Capitalized Betterments Depreciation: (rate of the car): \$0.00

I - Less Exhibit V Depreciation: \$0.00

J - AAR Depreciated Value (F - G - H - I): \$0.00

Buttons at the bottom: Continue, Cancel, Save and Continue, Cancel.

Provide ADV/Disposition

Actual DV/Disposition

Required

Incident Summary

Equipment ID	Equipment Group	Incident ID	Incident Date	Originating Road	Interchange Rule	Incident Location	Current Location	Estimated DV	Status
RAIL554	BOXC	AARE00255717	08-31-2015	AARE	Rule 107	CARY, NC (411657000)	(Unavailable)	EDV Unknown	Actual DV/Disposition Requested

Actual DV

*Actual DV:

\$12,000.00

USD

Calculate

☒ Override ADV

Salvage

*Reason for Override

testing

Disposition Shops

* Disposition Options:

☒ Repair At Home/Contract Shop

☐ Handling Carrier To Provide Shop

● If repairing at home/contract shop, provide at least one repair shop and designate one as the final shop.

Final Shop	Shop ID + SPLC	Location	Note
<input checked="" type="radio"/>	RAIL 411657000		test
<input type="radio"/>			

Continue

Cancel

Are you sure you want to provide actual DV/disposition to the incident handling carrier?

Confirmation required.

Yes

No

Incident Summary

Shop Screens

Download Cars Dispositioned to Shop

- Shop user can download list of cars dispositioned to their shop SPLC

Cars Dispositioned to Shop

Search

Shop :

Disposition Date From :

Disposition Date To :

Result List

Note: This list shows cars that were identified by the car mark owner to be sent to your shop. It does not imply that these cars were actually way billed to your shop.

Click "Equipment ID" to view equipment details. You must be the car mark owner to see equipment details.

Total items: 2

Use this Search field to find specific records in the result list.

Search :

Equipment ID	Equip Group	Incident ID	Incident Date	Orig. Road	CMO	Rule	Defect	Location	Inter - mediate Shop	Inter - mediate Shop SPLC	Final Shop	Final Shop SPLC	Status	Dispo Date
KCS749011	BOXC	KCS00118702	01-11-2013	KCS	KCS	Rule 1	M - Trucks	Kansas City, MO			KCS	684460000	Disposition Provided	01-11-2013
KCS749020	BOXC	KCS00118703	01-11-2013	KCS	KCS	Rule 1	M - Trucks	Kansas City, MO			KCS	684460000	Disposition Provided	01-11-2013

10 50 100 250 500 1000

Download Cars On Hand

Cars On Hand

List of Equipment On-Hand

i Click "Equipment ID" to view equipment details (must be car mark owner or originating carrier)

Total items: 292

[Export CSV](#)

i To report repairs, select "Report Repairs" on the Shop menu.

i Use this Search field to find specific records in the result list.

Search :

Equipment ID [^]	Equip Group [^]	Incident ID/Defect Card ID [^]	Date [^]	Origin Road [^]	Car Mark Owner [^]	Interchange Rule [^]	Defect	Shop [^]	Shop SPLC [^]	Shop Location [^]	Status [^]	Days On-Hand (this visit) [^]
ABOX51852	BOXC	BNSF00252015	06-29-2015	BNSF	NS	Rule 95	A - Body, F - Draft System	KCS	849990000	Vancouver, WA	Car On Hand	105
ABOX51852	BOXC	BNSF00251993	06-29-2015	BNSF	TTX	Rule 95	A - Body, F - Draft System	KCS	849990000	Vancouver, WA	Car On Hand	105
ABOX51852	BOXC	BNSF00251994	06-29-2015	BNSF	TTX	Rule 95	A - Body, F - Draft System	KCS	849990000	Vancouver, WA	Car On Hand	105
ABOX51852	BOXC	BNSF00251995	06-29-2015	BNSF	TTX	Rule 95	A - Body, F - Draft System	KCS	849990000	Vancouver, WA	Car On Hand	105
ABOX51852	BOXC	BNSF00251996	06-29-2015	BNSF	TTX	Rule 95	A - Body, F - Draft System	KCS	849990000	Vancouver, WA	Car On Hand	105
ABOX51852	BOXC	BNSF00251991	06-29-2015	BNSF	TTX	Rule 95	A - Body, F - Draft System	KCS	849990000	Vancouver, WA	Car On Hand	105
ABOX51852	BOXC	BNSF00252018	06-29-2015	BNSF	TTX	Rule 95	A - Body, F - Draft System	KCS	849990000	Vancouver, WA	Car On Hand	105
ABOX51852	BOXC	BNSF00252017	06-29-2015	BNSF	TTX	Rule 95	A - Body, F - Draft	KCS	849990000	Vancouver,	Car On	105

Download List of Defect Cards Results

➤ HC, CMO and Shop users can download list of Defect Cards search results

Defect Card Search Results

Click equipment ID to view equipment details

Total items: 329 [Export CSV](#)

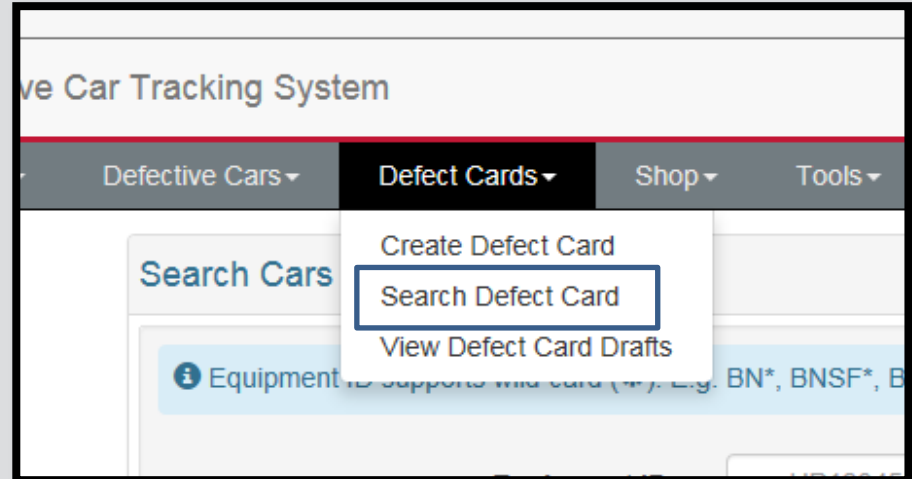
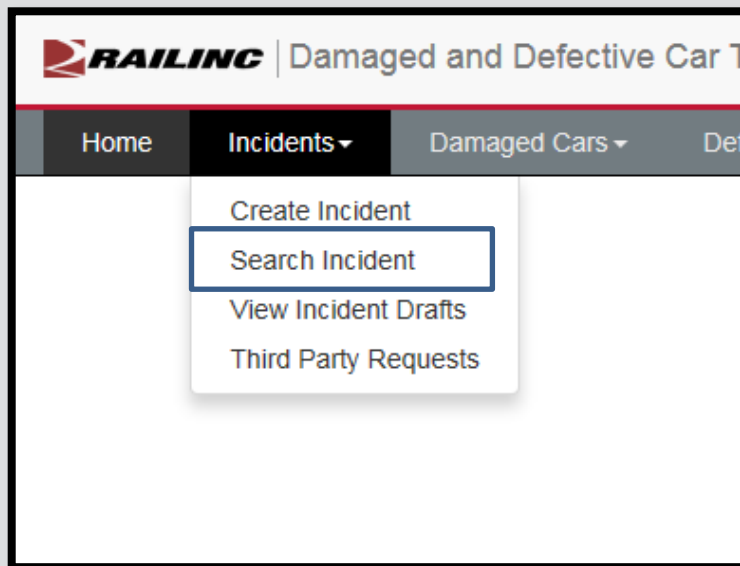
Use this Search field to find specific records in the result list.

Search :

Equipment ID	Equipment Group	Incident ID/Defect Card ID	Date	Handling Carrier	Car Mark Owner	Interchange Rule	Status	Location	Defect Card Created Date	Defect Card Number	Draft
AARE21	BOXC	RAIL00255821	09-15-2015	RAIL	AARE	Defect Card	New	N/A	09-15-2015 15:15:23	37508	N
AARE21	BOXC	RAIL00249926	06-02-2015	RAIL	AARE	Rule 1	Disposition Provided	Cary, NC	06-17-2015 14:42:39	34036	N
AARE21	BOXC	RAIL00250296	06-17-2015	RAIL	AARE	Defect Card	Car Repairs Completed*	N/A	06-17-2015 14:10:50	34035	N
AARE23	BOXC	RAIL00254877	08-06-2015	RAIL	AARE	Defect Card	Car Repairs Completed*	N/A	08-06-2015 15:19:28	37011	N
AARE23	BOXC	RAIL00255778	09-08-2015	RAIL	AARE	Defect Card	New	N/A	09-08-2015 14:33:41	37488	N
AARE23	BOXC	RAIL00250293	06-17-2015	RAIL	AARE	Defect Card	Intermediate Shop Complete	N/A	06-17-2015 12:19:42	34034	N
AARE82	BOXC	AARE00250415	06-25-2015	AARE	AARE	Defect Card	Car Repairs Completed*	N/A	06-25-2015 12:29:05	34095	N
AARX999999	IFLT	BNSF00249285	05-18-2015	BNSF	AARX	Defect Card	Car Repairs Completed*	N/A	05-18-2015 15:10:56	33624	N
ABOX50000	BOXC	RAIL00250305	06-18-2015	RAIL	TTX	Rule 107	Actual DV/Disposition Provided	Phoenix, AZ	09-14-2015 14:20:49	37490	N
ABOX50000	BOXC	RAIL00250305	06-18-2015	RAIL	TTX	Rule 107	Actual DV/Disposition Provided	Phoenix, AZ	09-14-2015 14:20:49	37490	N

Save Search Criteria

Search Incident and Search Defect Card



Search Criteria

Search Incident

i Equipment ID supports wildcard (*) search. (ex. BN*, BNSF*, BNSF123456). Single Equipment Search will return all open

Equipment ID

Rail*

☐ Include Third Party Requests

Incident ID

eg MARK00123456

Incident Date From

06-05-2015



Incident Date To

11-06-2015



Handling Carrier

2 - 4 alpha



Car Mark Owner

2 - 4 alpha



Interchange Rule

[Toggle all](#)

☒ Rule 1 ☐ Rule 95 ☐ Rule 96 ☒ Rule 107 ☐ Rule 108

Location SPLC

797000000



Incident Type

All



Defect Type

All



Incident Status

☒ Open

☐ Closed

Equipment Status

Note: Statuses marked with an asterisk (*) are in DDCT end state.

[Toggle all](#)

☒ New

☐ Actual DV/Disposition Requested

☐ Actual DV/Disposition Provided

☒ Disposition Requested

☒ Disposition Provided

☐ Dismantled*

☐ Removed*

☐ Settlement Offered

☐ Handling Carrier Repair

☐ Settlement Accepted*

☐ Settlement Rejected

☐ Car On Hand


☐ Car Repairs Completed*

☐ Intermediate Shop Complete

Search








Reset

Search Results


 Click equipment ID to view equipment details

 Use this Search field to find specific records in the result list.

Search :

Equipment ID 	Equipment Group 	Incident ID 	Incident Date 	Originating Road 	Car Mark Owner 	Interchange Rule 	Defect
RAIL11201	GOND	CP00250204	06-10-2015	CP	RAIL	Rule 107	B - Braking System, C - Clean-out
RAIL11202	GOND	CP00250204	06-10-2015	CP	RAIL	Rule 107	B - Braking System
RAIL11203	GOND	CP00250204	06-10-2015	CP	RAIL	Rule 107	B - Braking System, C - Clean-out
RAIL11204	GOND	CP00250204	06-10-2015	CP	RAIL	Rule 107	B - Braking System, C - Clean-out
RAIL11205	GOND	CP00250204	06-10-2015	CP	RAIL	Rule 107	C - Clean-out
RAIL11206	GOND	CP00250204	06-10-2015	CP	RAIL	Rule 107	D - Derailment/Accident
RAIL11207	GOND	CP00250204	06-10-2015	CP	RAIL	Rule 107	E - Doors
RAIL11208	GOND	CP00250204	06-10-2015	CP	RAIL	Rule 107	D - Derailment/Accident
RAIL11209	GOND	CP00250204	06-10-2015	CP	RAIL	Rule 107	E - Doors
RAIL11210	GOND	CP00250204	06-10-2015	CP	RAIL	Rule 107	D - Derailment/Accident
RAIL11210	GOND	RAIL00255798	09-14-2015	RAIL	RAIL	Rule 107	B - Braking System
RAIL146	BOXC	CP00250076	06-08-2015	CP	RAIL	Rule 107	A - Body, B - Braking System
RAIL146	BOXC	CP00250185	06-09-2015	CP	RAIL	Rule 107	A - Body
RAIL17007	TANK	RAIL00250255	06-12-2015	RAIL	RAIL	Rule 107	H - Load Attention
RAIL17007	TANK	BNSF00251384	06-29-2015	BNSF	RAIL	Rule 1	A - Body

Search Criteria Saved



Damaged and Defective Car T

Home Incidents Damaged Cars Def


- Create Incident
- Search Incident
- View Incident Drafts
- Third Party Requests


Search Incident


Equipment ID supports wildcard (*) search. (ex. BN*, BNSF*, BNSF123456). Single Equipment Search will return all


Equipment ID ☐ Include Third Party Requests

Incident ID


Incident Date From 


Incident Date To 


Handling Carrier 

Car Mark Owner 

Interchange Rule [Toggle all](#)
☒ Rule 1 ☐ Rule 95 ☐ Rule 96 ☒ Rule 107 ☐ Rule 108



Location SPLC 

Incident Type 

Defect Type 

Incident Status ☒ Open ☐ Closed


Equipment Status Note: Statuses marked with an asterisk (*) are in DDCT end state.
[Toggle all](#)
☒ New
☐ Actual DV/Disposition Requested
☐ Actual DV/Disposition Provided
☒ Disposition Requested
☒ Disposition Provided
☐ Dismantled*
☐ Removed*
☐ Settlement Offered
☐ Handling Carrier Repair
☐ Settlement Accepted*
☐ Settlement Rejected
☐ Car On Hand
☐ Car Repairs Completed*
☐ Intermediate Shop Complete

 Search  Reset

DDCT Future Plan

- Autoclose Rule 1 incidents 48month and older
- Calculate and Provide Salvage Value on Cars on Rule 108
- Download and print Car Details report
- Ability to Accept/Reject Settlement on multiple equipment (UI/WS)
- Ability to Offer Settlement on multiple equipment (UI/WS)

DDCT Product Page – Demo – www.railinc.com

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Railinc // Products & Services // All Products // Industry Products // **Damaged and Defective Car Tracking**

> Industry Products

Asset Health Data Summaries

Asset Health Strategic Initiative

Car Accounting Self-Service

Car Hire Accounting Rate Master

Car Hire Data Exchange

Car Hire Rate Negotiation Self-Service

Car Repair Billing Data Exchange

Clear Path System

Component Tracking

Damaged and Defective Car Tracking

DDCT Capabilities

DDCT Training

Get Started with DDCT

Early Warning

Embargoes

Equipment Health Management System

Damaged and Defective Car Tracking

For decades, railroads, car owners and repair shops each maintained their own manual processes for tracking, identifying and repairing damaged and defective cars. Because there was no standardized system, data retrieval could be time-consuming and complicated, and information was often unreliable.

The Damaged and Defective Car Tracking (DDCT) system automates this manual process through an easy-to-use, centralized web-based application. Users have real-time access to information through a single standardized source and can easily update, retrieve and share information in a timely manner. The DDCT system interfaces with many of Railinc's products and processes to ensure its users have a near-seamless experience. The result is better communication and collaboration among rail partners for better equipment management, improved rail safety and reduced administrative costs.

Damaged cars are handled in accordance with AAR Interchange Rule 107, and defective cars are handled in accordance with AAR Interchange Rules 1, 96 and 108. AAR Interchange Rule 95 is used for any damaged equipment that can be returned to service.

Related Links

- DDCT Overview
- DDCT User Guide
- DDCT User Guide (Spanish)
- DDCT General FAQs
- DDCT Presentation
- DDCT User Group (Subscribers Only)

Industry Products

AskRail
Asset Health Data Summaries
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Car Repair Billing Data Exchange
Clear Path System
Component Tracking
Damaged and Defective Car Tracking
DDCT Capabilities
DDCT Training
Get Started with DDCT
Early Warning
Embargoes
Equipment Health Management System
Equipment Health View
Equipment Quality Reporting

DDCT Capabilities and Benefits

Railinc's Damaged and Defective Car Tracking (DDCT) system was designed by railroads, car owners and third-party agents to report incidents, manage disposition of equipment and report repairs. A single-source, web-based application, DDCT puts more reliable data at the disposal of car owners, rail carriers, repair shops and scrap and storage locations, helping them make better and faster decisions about damaged or defective equipment.

Automated Process, Real-Time Access, More Reliable Data

DDCT allows users to enter and query data on damaged and defective cars through a single source. This simplifies the administrative process and results in more reliable information. With DDCT:

Handling carriers can

- Create incidents and reports that are based on inspections and findings of equipment that are on their property

The DDCT System Delivers Three Major Benefits

1. **Accessibility.** With DDCT, users can access and share timely information on damaged and defective cars through a single-source, web-based application.
2. **Data Quality.** As a single-source system, DDCT provides a standardized process for capturing and sharing information, which improves data reliability by reducing the risk of error and data conflict. Transactions are processed immediately upon receipt, ensuring that users always have access to the most up-to-date information.
3. **Efficiency.** Users can view, update and share data quickly, reducing the amount of administrative effort needed to ensure quality data.

Related Links

- [DDCT User Guide](#)
- [DDCT User Guide \(Spanish\)](#)
- [DDCT General FAQs](#)



> Industry Products

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Asset Health Data
Summaries

Asset Health Strategic
Initiative

Car Accounting Self-
Service

Car Hire Accounting Rate
Master

Car Hire Data Exchange

Car Hire Rate Negotiation
Self-Service

Car Repair Billing Data
Exchange

Clear Path System

Component Tracking

Damaged and Defective
Car Tracking

DDCT Capabilities

DDCT Training

DDCT Task Demos

DDCT Webinars

Get Started with DDCT

Early Warning

Embargoes

Equipment Health
Management System

Equipment Health View

Equipment Quality
Reporting

Forward and Store

Freight Loss Data
Exchange

Freight Rail 411

ISA Repository

Interline Service
Management

Interline Settlement
System

DDCT Training Resources

Railinc has a complete curriculum of training activities and resources, including web demos and webinars, to help railroads, equipment owners and repair shops learn to use the DDCT system effectively. Training activities and resources include:

Railinc-sponsored Webinars. Railinc's DDCT experts offer DDCT system training for mechanical and car-hire audiences through live webinars. Slides and Q&As from past webinars are available on the [DDCT Webinars page](#).

Online Web Demos. The training demos on the [DDCT Task Demos page](#) cover a wide range of critical DDCT functions including Rules 1, 95, 96, 107 and 108.

User Guide and Documentation. Railinc offers the [DDCT User Guide](#) and documentation such as the FAQs linked below to help you learn about the DDCT system.

DDCT User Group. The [DDCT User Group](#) is a community where DDCT users can stay informed about system updates and news, share ideas for enhancing the system, get their questions answered and learn best practices from Railinc experts and industry peers. Here are the steps you need to take to join the DDCT User Group:

- Log in at www.railinc.com using your Railinc Single Sign-On (SSO) password and ID.
- In the User Services box on the left side of the Launch Pad screen, click the "View/Request Permissions" link.
- Click the "Request" box next to DDCT User Group Site, choose "DDCT User Group Site" on the next screen and click "Submit."

Railinc Support. The Railinc Support Team is available to answer questions, help you become familiar with common tasks and troubleshoot difficult situations as you learn and become engaged with the DDCT system. For questions about the DDCT system or to get help setting up your account, please contact the Railinc Customer Support Center at 877-724-5462 or by email at csc@railinc.com.

Related Links

- [DDCT General FAQs](#)
- [DDCT FAQs for Handling Carriers](#)
- [DDCT FAQs \(FindUs.Rail\)](#)
- [DDCT FAQs for Car Owners](#)
- [DDCT FAQs for Repair Shops](#)
- [DDCT FAQs \(Liability Continuity System\)](#)

DDCT Webinars

Railinc has held occasional webinars to help railroads, equipment owners and repair shops learn more about the Damaged and Defective Car Tracking (DDCT) system. The DDCT system affects the reporting, documentation and management of damaged equipment under AAR rules 1, 95, 96, 107 and 108.

Slide presentations from past webinars are listed below. Railinc will post the descriptions and registration links for future DDCT webinars on this page.

Upcoming DDCT Webinars

Introduction to New DDCT Features: This webinar provides an overview of new features added to DDCT in 2015. Some of these features include a new look and feel, easy navigation and search options. This webinar will also demonstrate completing Rule 1 and Rule 107 incidents.

The times and dates for these webinar sessions are as follows:

- Thursday, Nov. 19, 2015, from 14:00 to 15:00 (EST)
[Click here to register for this webinar.](#)
- Thursday, Dec. 3, 2015, from 10:00 to 11:00 (EST)
[Click here to register for this webinar.](#)
- Tuesday, Jan. 19, 2016, from 10:00 to 11:00 (EST)
[Click here to register for this webinar.](#)
- Thursday, Jan. 28, 2016, from 14:00 to 15:00 (EST)
[Click here to register for this webinar.](#)

Previous DDCT Webinars

Introduction to New DDCT Features: This webinar provides an overview of features in the Jan. 7, 2013, DDCT system release. These features include new FindUs.Rail categories and the ability for users to complete a settlement/salvage worksheet within DDCT when providing actual depreciated value.

[Click here to download the slides for this webinar.](#)

DDCT Release Preview: This DDCT User Group webinar reviews questions from the DDCT User Group and provides an overview of upcoming DDCT features, including new FindUs.Rail categories and the ability for users to complete a settlement/salvage worksheet within DDCT when providing actual depreciated value.

[Click here to download the slides for this webinar.](#)

Closing a DDCT Incident: This DDCT User Group webinar provides an overview of the processes for viewing information on cars that require repairs, reporting partial and complete repairs in the DDCT system, and closing DDCT incidents.

[Click here to download the slides for this webinar.](#)

> Industry Products

AskRail

Asset Health Data
Summaries

Asset Health Strategic
Initiative

Car Accounting Self-
Service

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Car Hire Rate Negotiation
Self-Service

Car Repair Billing Data
Exchange

Clear Path System

Component Tracking

Damaged and Defective
Car Tracking

DDCT Capabilities

DDCT Training

DDCT Task Demos

DDCT Webinars

Get Started with DDCT

Early Warning

Embargoes

Equipment Health
Management System

Equipment Health View

Equipment Quality
Reporting

Forward and Store

Freight Loss Data
Exchange

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Interline Service
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Railinc-sponsored Webinars. Railinc's DDCT experts offer DDCT system training for mechanical and car-hire audiences through live webinars. Slides and Q&As from past webinars are available on the [DDCT Webinars page](#).

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- [DDCT FAQs for Repair Shops](#)
- [DDCT FAQs \(Liability Continuity System\)](#)

DDCT Task Demos

Railinc has developed a series of online training demos to help railroads, equipment owners, repair shops and pre-trip, scrap and storage locations learn how to use the Damaged and Defective Car Tracking (DDCT) system. The DDCT system affects the reporting, documentation and management of damaged and defective equipment under AAR rules 1, 95, 96, 107 and 108. The demos below cover how to use the DDCT system for each of these rules. For more information, you can also review the DDCT User Guide.

NOTE: Please turn on your speakers to hear the presentations.

Getting Started with DDCT - SSO Registration

Users are required to perform a number of steps before using the DDCT system. These actions require a Railinc User ID and password. This demo covers the following topics:

- Registering in Single Sign-On (SSO)
- Requesting access to DDCT
- Overview of DDCT application rules

[View the Getting Started-SSO demo now.](#)

Getting Started with DDCT - FindUs.Rail

Users are required to perform a number of steps before using the DDCT system. This demo covers the following topics:

- Requesting FindUs.Rail access
- Adding contacts in FindUs.Rail
- Registering disposition locations

[View the Getting Started-FindUs.Rail demo now.](#)

Rule 1 - Care of Freight Cars, Inspections, Repairs to Foreign Cars . . . (et al)

Rule 1 covers the care of freight cars, inspections, repairs to foreign cars, disposition for unacceptable cars, gages and publications required, and car classification. This demo covers the following topics:

- Creating a Rule 1 incident
- Creating a defect card
- Requesting disposition
- Providing disposition

[View the Rule 1 demo now.](#)

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Summaries

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Car Accounting Self-
Service

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Car Hire Rate Negotiation
Self-Service

Car Repair Billing Data
Exchange

Clear Path System

Component Tracking

Damaged and Defective
Car Tracking

DDCT Capabilities

DDCT Training

DDCT Task Demos

DDCT Webinars

Get Started with DDCT

Early Warning

Embargoes

Equipment Health
Management System

Equipment Health View

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Reporting

Forward and Store

Freight Loss Data
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Contact Railinc Customer Support at
csc@railinc.com or 1-877-724-5462

Questions?

Thanks for attending!