DDCT User Group Meeting

Review Reporting Repairs, DDCT User Group Questions and ADV

Agenda

- Discuss purpose of User Group and participation
  - Who should participate
  - How to handle requests
  - Registration
- Quarterly Newsletters/Updates- start in 4th quarter
- Reporting Repairs- How To
- DDCT User Group Questions
- New DDCT Feature- Complete Settlement Value Statement Form in DDCT
- Next Meeting

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Purpose and Participation

- Communicate
  - Upcoming releases
  - Functionality changes or How To's
  - Industry issues and concerns
- Capture
  - Enhancement Requests
  - Training needs of users
- Collaborate
 - DDCT TAG on industry concerns

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DDCT

- DDCT incidents are opened for Rules 1, 95, 107 and 108
- Incidents reflect damage or defective equipment reported per the above rules
- Maintenance Advisory (MA) letters are opened for incidents in Early Warning system
  - MA 124 (Rule 1)
  - MA 125 (Rule 95)
  - MA 127 (Rule 107)
  - MA 128 (Rule 108)
- An incident closes once it reaches an End State (incident is removed from MA letter at that time)
  - For Rule 107 incidents, equipment is removed from MA letter after 90 days

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DDCT Incident Lifecycle

The incident lifecycle encompasses the following tasks or actions:

- Handling Carrier (HC) creates incident
  - ✓ Requests Disposition or Settlement
- Car Owner (CMO) reviews incident
  - ✓ Provides Disposition or provide Actual Depreciated Value
- Disposition location (Shop) has visibility to repairs
  - ✓ Reports Car On Hand- to view details
  - ✓ Reports Repairs- reports repairs completed

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High Level DDCT Mechanical Process Flow
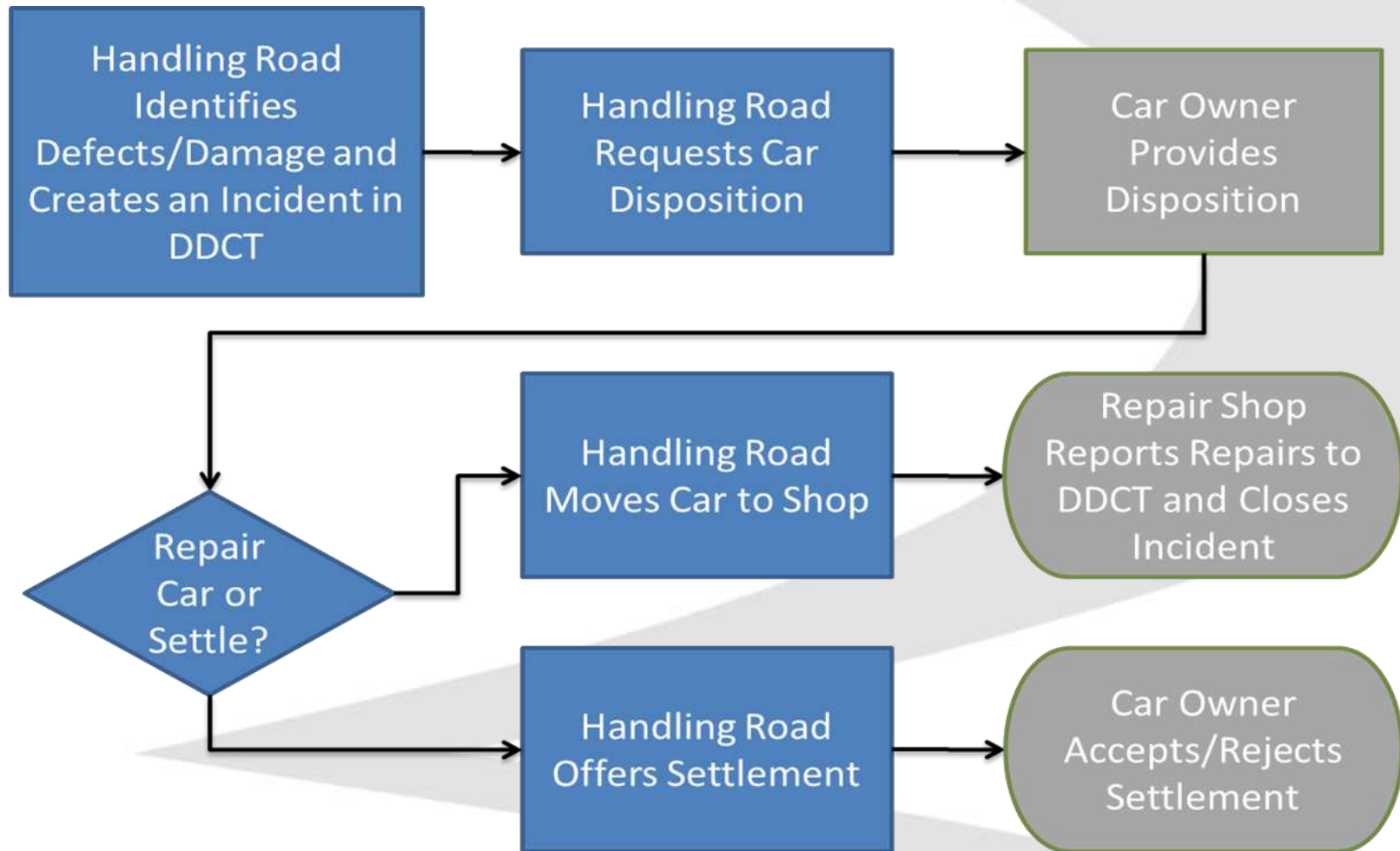
Reporting Repairs Guidelines

- The Report Repairs Complete action is an end-state in DDCT

- Once all repairs are reported, the incident will close in DDCT and equipment ID removed from the MA letter with the exception of Rule 107 incidents (removed after 90 days)

- Shop must report Car on Hand to view the details of what defects or damages were reported on incident

- Shops should report repairs when completed on incident

- Incident must have all repairs completed in order for incident close and equipment to be removed from MA letter

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Cars Expected At Shop

- The Cars Expected at Shop list contains equipment that has been disposition to shop
- The list contains information such as equipment ID, CMO, HC, SPLC and DDCT status
- Equipment ID link allows shop to view incident, disposition and defect card info (read only)
  - Must be Car Mark owner to view incident details
  - Shop must report car on hand to view incident details
- Shop should communicate with CMO outside of DDCT to discuss questions

Cars Expected At Shop Screen

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SHPUSR: TTX | Launch Pad ▼ | Contact Us | Sign Out

Home | Defect Cards ▼ | Shop ▼ | Documentation

Cars Expected At Shop

Click equipment ID to view equipment details (You must be the car mark owner to see equipment details).

Items: 26

Equipment ID	Equipment Group	Incident ID	Incident Date	Originating Road	Car Mark Owner	Interchange Rule	Defect	Location	Intermediate Shop	Intermediate Shop SPLC	Final Shop	Final Shop SPLC	Status
ATSF315198	HOPP	BNSF00022391	08-03-2012	BNSF	BNSF	Rule 107	D - Derailment/Accident	LAUREL, MT			TTX	446879000	Actual DV/Disposition Provided
BNSF203007	FLT	UP00022140	06-26-2012	UP	BNSF	Rule 107	E - Doors	BERLIN, CT			TTX	491200000	Actual DV/Disposition Provided
BNSF211023	FLT	FEC00002727	06-06-2010	FEC	BNSF	Rule 1	M - Trucks	JACKSONVILLE, FL			TTX	491200000	Disposition Provided
BNSF211311	FLT	BNSF00014750	06-20-2011	BNSF	BNSF	Rule 107	D - Derailment/Accident	SAN BERNARDINO, CA			TTX	491200000	Actual DV/Disposition Provided
BNSF238383	FLT	BNSF00014989	08-02-2011	BNSF	BNSF	Rule 108	B - Braking System	CICERO, IL	TTX	315942000	KRX	085618000	Disposition Provided
BNSF300131	VFLT-CO	BNSF00017036	11-29-2011	BNSF	BNSF	Rule 107	D - Derailment/Accident	BARSTOW, CA			TTX	446879000	Actual DV/Disposition Provided
BNSF400399	HOPP	UP00015021	08-11-2011	UP	BNSF	Rule 1	A - Body	CARY, NC			TTX	491200000	Disposition Provided
BNSF420799	HOPP	BNSF00004757	12-28-2010	BNSF	BNSF	Rule 108	B - Braking System, O - Wheel Assembly	BARSTOW, CA			TTX	491200000	Disposition Provided
BNSF420799	HOPP	BNSF00003704	11-15-2010	BNSF	BNSF	Rule 108	A - Body, K - Refrigeration Equipment, L - Safety Appliance, O - Wheel Assembly, Z - Other Defects	BARSTOW, CA			TTX	446879000	Disposition Provided
BNSF420799	HOPP	BNSF00004785	01-04-2011	BNSF	BNSF	Rule 108	B - Braking System	BARSTOW, CA			TTX	315942000	Disposition Provided
BNSF420799	HOPP	BNSF00004811	01-11-2011	BNSF	BNSF	Rule 107	D - Derailment/Accident	BARSTOW, CA			TTX	491200000	Actual DV/Disposition Provided
BNSF420799	HOPP	BNSF00004778	01-03-2011	BNSF	BNSF	Rule 108	B - Braking System	BARSTOW, CA			TTX	491200000	Disposition Provided
BNSF529768	GOND	BNSF00013634	03-03-2011	BNSF	BNSF	Rule 107	D - Derailment/Accident	KANSAS CITY, KS	TTX	491200000	AMLX	566900000	Actual DV/Disposition Provided
BNSF529768	GOND	BNSF00013636	03-03-2011	BNSF	BNSF	Rule 107	D - Derailment/Accident	KANSAS CITY, KS	TTX	315942000	TTX	491200000	Settlement Rejected
CN51105	GOND	NS00022522	09-27-2012	NS	CN	Rule 1	C - Clean-out	BERLIN, CT			TTX	446879000	Disposition Provided
CSXT863123	VFLT-CO	CN00014689	06-23-2011	CN	CSXT	Rule 1	A - Body, F - Draft System	MARKHAM, IL			TTX	491200000	Disposition Provided
CSXT863123	VFLT-CO	BNSF00004277	11-10-2010	BNSF	CSXT	Rule 1	M - Trucks, N - Underframe	CHICAGO, IL			TTX	491200000	Disposition Provided
DTTX27064	FLT	CN00005366	01-24-2011	CN	TTX	Rule 107	D - Derailment/Accident	CHICAGO, IL			TTX	446879000	Intermediate Shop Complete

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Report Car on Hand

- Report Cars on Hand function allows shop to report receipt of car at that specific shop location

- Shop can report up to 200 equipment on hand at one time

- Shop can now report repairs on incident

- CMO receives notification once shop has reported car on hand
  - CMO contact information must be in FindUs.Rail

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Report Car On Hand Screen

Cars On Hand

- ## Allows shop to view incident
  - High level info such as defects and location
- ## Provides high level info on HC and CMO as well as equipment type
  - Allows shop to communicate with appropriate parties
- ## Provides number of days car has been at shop
  - Allows shops to better manage capacity and repairs completed
  - Number of days is calculated from date of when car was reported on hand

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Cars On Hand Screen

Report Repairs

- Reporting repairs is necessary to close an incident
- Shop should report completed repairs on an incident
  - Discuss questions about repairs with CMO
- Repairs can be reported from either the Car Details or Report Repairs screen
  - Partial or complete repairs can be reported by shop
- Repair History screen allows shop to query completed repairs (can search by SPLC)

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Report Repairs Screen

Repair History Screen

DDCT User Guide References

- The DDCT User Guide contains more detail on these functions under the Shop section

- DDCT User Guide can be accessed from:
  - DDCT User Group site
  - DDCT application (under Documentation)
  - Railinc.com

- Railinc's website contains slides related to past webinars located at https://www.railinc.com/rportal/web/guest/ddct-webinars

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DDCT User Group Questions

DDCT New Feature- Actual Depreciated Value (ADV)

- For Rule 107's, the CMO will be able to provide ADV using the Settlement Value Statement Form in DDCT
  - Conforms to the guidelines under AAR Interchange Rule 107
  - Will be implemented January 2013
- Data will be captured from DDCT, Umler, CRB Price Master and FindUs.Rail
- CMO will have ability to update the values on the Settlement Value Statement Form
- HC will receive notification and will be able to view and print ADV for their records

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ADV Values from DDCT

- Settlement worksheet will capture values from DDCT for:
  - CMO
  - Incident Date
  - Incident ID
  - Equipment ID
  - Location
  - SPLC
  - DV Requested Date
  - Cost Factors
    - Year built
    - Year prior to damage

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ADV Values from Umler

- Settlement worksheet will capture values from Umler for:
  - Equipment built or rebuilt date
  - Umler Tare Weight
  - Original Cost
  - Betterment Type
  - Betterment Date
  - Betterment Description
  - Betterment Cost

ADV Values from CRB PriceMaster and FindUs.Rail

- Settlement worksheet will contain information from FindUs.Rail such as:
  - Repair Shop
  - CMO Contact Name
  - CMO Contact number(phone, fax or email)
- CRB Price Master will populate:
  - US Credit Rates for Aluminum, Stainless Steel and Standard Steel per CRB Price Master

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Settlement Value Statement Screen

Settlement Value Statement Screen- Salvage Value Worksheet

Settlement Value Statement Screen- CMO Contact Information

Next Meeting

- Next meeting will be scheduled in 4th quarter
  - Register for DDCT User Group to receive notification
- Survey on DDCT User Group
  - Feedback on meetings
  - Will be sent to attendees
- Contact Railinc at csc@railinc.com if you have questions

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Questions