# DDCT User Group



#### Agenda

- Discuss purpose of User Group and participation
  - Who should participate
  - How to handle requests
  - Registration
- Quarterly Newsletters/Updates
- Upcoming Release- July 12, 2012
- Next Meeting



## Purpose and Participation

- Communicate
  - Upcoming releases
  - Functionality changes or How To's
  - Industry issues and concerns
- Capture
  - Enhancement Requests
  - Training needs of users
- Collaborate
  - DDCT TAG on industry concerns



## Quarterly Newsletter

- Newsletter sent quarterly to DDCT users and will contain information related to:
  - Projects
  - Issues/Enhancements
  - Industry changes
  - Feature functionality of DDCT or frequently asked questions
  - Training material



## 2012 DDCT Project Update

- DDCT TAG has prioritized and tested new features and functionality to DDCT
- Release is scheduled for July 12, 2012
- Railinc will send release notification to DDCT users
- DDCT User Guide will be updated with new features and functionality changes



#### DDCT Release - July 12, 2012

- New features and enhancements will be implemented July 12, 2012
- Some of the new features and enhancements are:
  - New and updated notifications to Handling Carrier (HC), Car Mark Owner (CMO) and Shop
  - Incidents updated with new active equipment when equipment is restenciled in Umler



#### DDCT Release - July 12, 2012

- Reason Codes for removing equipment including when equipment is deleted from Umler
- CMO can use current origin or destination as disposition location for valid waybill locations



## Informational/Warning Messages

- Informational message will contain the specific contact not found in FindUs.Rail for company id/mark
  - For example, No CMO Defective contact exists
- Warning message displayed to HC when an incident exists with same equipment under same rule
- Warning message displayed to CMO when disposition has been provided for the same equipment



#### **Notifications**

- Restenciled Equipment notification sent to prior CMO and HC
  - Incident will be updated with new equipment
- Deleted Equipment notification sent to CMO and HC when equipment on an open incident has been deleted from Umler
  - Incident will show Deleted in Umler
- Shop email notification sent when equipment is dispositioned to shop



## **Provide Disposition**

- Dispositioned Shop CMO or HC will have ability to view company id/mark of last shop location:
  - Provide Disposition screen
  - Repair Details screen
  - Audit Log screen
  - Car Repair Details screen
- Handling Carrier allowed to provide disposition after 15 calendar days for a Rule 108 incident



## Disposition Location from Waybill

- CMO will have option to select location of the waybill when providing disposition for Rule 1 incidents only
- Provide Defective Car Disposition screen will display option for waybill location when waybill has:
  - Name of company
  - Standard Point Location Code (SPLC)
  - Company Location



#### Provide Defective Car Disposition

Disposition has been provided for Equipment ATSF315198 on the following Incidents: BNSF00021871, BNSF00022002. To proceed with providing disposition, click Co **Incident Summary** Equipment ID **Equipment Group** Incident Date Originating Road Interchange Rule Incident ID ATSF315198 HOPP BNSF00022104 04-09-2012 BNSF Rule 1 LAUREL. **Disposition Shops** \*Disposition Options: Repair At Home/Contract Shop Handling Carrier To Provide Shop Select Waybill Location If repairing at home/contract shop, provide at least one repair shop and designate one as the final shop. Final Shop Shop ID + SPLC Location 0 Continue Cancel



#### Provide Defective Car Disposition

Disposition has been provided for Equipment ATSF315198 on the following Incidents: BNSF00021871, BNSF00022002. To proceed with providing disposition, click Continue. **Incident Summary Equipment Group** Interchange Rule Equipment ID Incident ID Incident Date Originating Road Incident Location HOPP BNSF00022104 BNSF Rule 1 LAUREL, MT (708569000) ATSF315198 04-09-2012 **Disposition Shops** \*Disposition Options: Repair At Home/Contract Shop Handling Carrier To Provide Shop Select Waybill Location Waybill #: 270306 Waybill Date: 04-14-2012 Name SPLC Location Option 1 BLACK HILLS BENTONITE CO 722123000 THORNTON, WY VANCOUVER, WA Option 2 SOJITZ CORPORATION OF AMERICA 849990000 Continue Cancel



#### Removal Codes

- Reason Codes New list of reason codes to use when removing equipment from incident on Remove Equipment screen.
- Reason Codes are visible from:
  - Defect Card details screen
  - Car Details screen
- DDCT will update reason code when equipment is deleted in Umler



#### Remove Equipment From Incident **Incident Summary** Incident Date Originating Road **Equipment ID Equipment Group** Incident ID **HOPP** BNSF ATSF315198 BNSF00022002 05-25-2012 Reason \*Removal Reason Code: • \*Reason For Removal: (Maximum 256 characters) You have typed 0 characters Remove From Incident | Cancel



Settlement **Actual DV:** Not Provided Estimated DV: \$58,643 USD Disposition Requested: Disposition not requested Provided: Disposition not provided Removed Status Reason Code: Added in Error Reason For Removal: This is a test 6/7/12 06-07-2012 14:35:34 Removed Time: Removed By: TESTHC Audit Log Done



#### List of Reason Codes

**Removal Code** 

**Deleted in Umler** 

**Car Destroyed** 

**Added in Error** 

No Repairs Performed – Car loaded by industry

**Duplicate Incident** 

Not a valid Incident

Car Repaired and Returned to Service

**Car Inspected - No Defects found** 

**Car Retired** 



### Next Meeting/Webinar

- Next meeting scheduled for late July/early August (after release)
- Post questions to be discussed at next meeting on forum
- Newsletter to be distributed in 3<sup>rd</sup> quarter
- Remember to send email or contact Railinc's Customer Support for assistance with issues
- DDCT UG approvals will be completed

#### Questions

