Damaged Defective Car Tracking System for Car Mark Owners

Presenter: Kevin Wolfe

Agenda

- DDCT Overview
- Permissions
- FindUs.Rail & Notifications
- Requesting DDCT Access
- DDCT Query
- Incident Lifecycle
- ADV Process
- Unexpected Arrival Process
- Salvage Value Process
- DDCT/Early Warning/Car Hire
- Tips and Tricks

DDCT Overview

- The Damaged and Defective Car Tracking System (DDCTS) was implemented January 5, 2011
  - Developed for the electronic transmission of damaged and defective equipment
  - Replaced physical defect card placed on car
- Supports communication between Handling Carriers (HC) and Car Mark Owners (CMO) on damages or defects per AAR Interchange Rules 1, 95 A, 96, 107 and 108
- Allows HC to create electronic defect card per AAR Interchange Rule 102
- Utilizes notifications to HC, CMO and shop throughout the DDCT workflow utilizing FindUs.Rail

Permissions

Role	Description
Car Owner Admin	Car Owner administrator who needs to work with all incidents. Only the Car Owner Admin has the ability to authorize Dismantle under Rule 108 and to accept/reject settlement offers for Rule 107.
Car Owner Damaged Car User	Car Owner back office users who need to work with Rule 95/107 incidents.
Car Owner Defective Car User	Car Owner back office users who need to work with Rule 1/96/108 incidents.
Car Owner RO User	Car Owner back office users who only need a read-only view.

DDCT Utilizes Industry Applications

- DDCT interfaces with several industry applications at Railinc such as:
  - **Umler®** - used to verify equipment is registered and capture the stencil mark owner (SMOW)
  - **Industry Reference Files (IRF)** - reference files such as Standard Transportation Commodity Code (STCC) and Standard Point Location Code (SPLC)
  - **Event Repository (ER)** - used to verify HC has possession (TRAIN/EDI messages)
  - **Liability Continuity System (LCS)** - DDCT sends events related to the Car Hire process
  - **FindUs.Rail** - contact information for CMO, HC and shop couplets to send notifications related to incidents
  - **Early Warning** - displays equipment related to DDCT incidents on respective Maintenance Advisory (MA) letters

DDCT Incident Types

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Damaged Incident Carrier Responsibility	Defective Incident Car Owner Responsibility
Rule 107 – Major Damage • Car Hire Implications • Settlements can be offered • Dispositions made • Defect Cards are created	**Rule 108 – Major Defects** • Car Hire Implications • Dismantle can be authorized • Dispositions made • Load up can be authorized
Rule 95 – Minor Damage • Defect Cards are created	**Rule 96 – Major Defects** • Dispositions made
Rule 102 – Defect Card • Stand alone Defect Card	**Rule 1 – Minor Defects** • Car Hire Implications • Dispositions made

DDCT & FindUs.Rail

- FindUs.Rail is required for DDCT to transmit notifications to the HC, CMO and Shop.
  - AAR Interchange Rule 114 mandates participation

- HC's and CMO's must list a primary contact and if desired a secondary contact(s) for the *Damaged Defective Car Tracking* category to receive notifications.
  - Category functions are:
    - Handling Carrier Damaged Car Management
    - Handling Carrier Defective Car Management
    - Handling Carrier ICB Management
    - Mark Owner Damaged Car Management
    - Mark Owner Defective Car Management
    - Mark Owner ICB Management

- Shops must list a contact in the *Repair Shop* category to have their shop listed in DDCT for disposition.
  - Category functions are:
    - Cleaning
    - Shop Contact (Please note that you will NOT receive emails without this capacity.)
    - Tank Car

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Notification: Damaged Car Incident Created

RAILINC

Reply | Reply All | Forward | IM

Mon 3/4/2019 1:36 PM

N

notifservPRD@railinc.com

DDCTS Notification Archive:DDCT: New Damaged Car Incident Created [Rule: 107, Equip:███████████ EQ Group:████]

To ████

A new damaged car DDCT incident (incident ID =████████) has been created for equipment owned by your company (equipment =██████ equipment group =███). You may click the link below to view details of the incident.

https://www.railinc.com/ddcts/incident/view/██████

Please contact Railinc Customer Support at csc@railinc.com or 1-877-724-5462 if you have any other questions.

- When a Handling Carrier creates a new incident, a notification will be sent to the individual(s) listed as contacts in FindUS.Rail.

Launch Pad: View/Request Permissions

- User Services Menu found on the Launch Pad. Click "View/Request Permissions."

Request Application Access

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Filter...
DDCT|

DDCT User Group Site
DDCT Community Site

[Request]

DDCTS
Provides the North American Rail Industry with an centralized Repository to track/manage Damaged and Defective cars governed by AAR Interchange Rules 1, 95, 107 and 108

[Request]

- You can search for DDCTS using the Filter at the top of the screen, or scroll down and find it in the alphabetical list.

Request Application Access by Role

Confirmation

DDCTS

Provides the North American Rail Industry with an centralized Repository to track/manage Damaged and Defective cars governed by AAR Interchange Rules 1, 95, 107 and 108

Select Roles — 2 Confirm — 3 Done

You have chosen to request following permission(s).

- Car Owner Admin for RAIL

By requesting access to an application(s), your personal information will be shared with the Company Administrator or Application Administrator for whom you have requested access. If you do not wish for this information to be sent, please cancel this operation. Otherwise, please click on Continue to submit the request.

Cancel   Back   Continue

Success!

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DDCTS

Provides the North American Rail Industry with an centralized Repository to track/manage Damaged and Defective cars governed by AAR Interchange Rules 1, 95, 107 and 108

✓ Select Roles —————————— ✓ Confirm —————————— ③ Done

You have chosen to request following permission(s).

- Car Owner Admin for RAIL

An email has been sent to you for each request which includes the reference number assigned to that request. It may take up to 2 business days for the Administrator to respond to the request(s). If you have questions, please contact csc@railinc.com.

Request Additional Permissions   **Done**

Permission Request Approval Email

Fri 3/29/2019 3:22 PM

noreply@railinc.com

Railinc: Access Request Approval At 03/29/2019 15:22:04

To ▓▓▓▓▓

ⓘ If there are problems with how this message is displayed, click here to view it in a web browser.

RAILINC | User Services

Hello ▓▓▓▓▓,
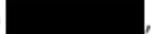
The following request(s) has been approved. You may now sign in to the application to use your approved access.

Reference Number	Application	Permission	Company	Comment
202502	DDCTS	Car Owner Admin	RAIL - RAILINC CORPORATION	

If you believe that this email was sent to you in error, or have any questions/concerns, please contact :
Railinc Customer Success Center by phone at 1-877-RAILINC (1-877-724-5462) or at csc@railinc.com

Thank you,
Railinc Customer Success Center

Visit Railinc

Accessing DDCTS From Your Launch Pad

Requesting Disposition

- Once your equipment has been added to an incident, the Handling Carrier will have the option to request disposition.

- For Rule 102 and 107 incidents, the Actual Depreciated Value, or ADV is also requested by the Handling Carrier.

- One of the main tasks of a Car Mark Owner in DDCT is to provide this information to the Handling Carrier.

- There are two ways that Car Mark Owners can complete this task in the DDCT application.

Accessing the Search Function

- Click the Search option from the grey menu bar once you've reached the DDCT homepage.

Understanding the Search Screen

- Customize your search using any of the criteria as you see fit. The most important fields are indicated in red.

Search Results

Car Details

RAILINC | Damaged and Defective Car Tracking System

B5KXW01: RAIL   Launch Pad ▾   Contact

Home   Search   Incidents ▾   Damaged Cars ▾   Defective Cars ▾   Tools ▾   Documentation ▾

Car Details

Incident Information

🖨 Report Preview ⓘ

Equipment ID :	RAIL1011
Equipment Group :	TANK
Incident ID :	RAIL00329719
Incident Date :	04-01-2019
Interchange Rule :	107
Handling Carrier :	RAIL - RAILINC CORPORATION

Incident Status :	Open
Incident Location (SPLC) :	Cary, NC (411657000)
Car Mark Owner :	RAIL - RAILINC CORPORATION

Handling Carrier (RAIL) Contact Information

👤 ██████████████
✉ ██████████
☎ 919.██████
📍 Cary, NC 27513 (US)

Car Mark Owner (RAIL) Contact Information

👤 ███████████████
✉ █████████
☎ 919.3████
📍 Cary, NC 27513 (US)

Status :	Actual DV/Disposition Requested
Last Shop Location (SPLC) :	
Rack On Car :	No
Incident Type :	Derailment
Creation Date/Time :	04-01-2019 14:05:02 ET
Last Modified Date/Time :	04-01-2019 14:13:26 ET

Created By :	B5KXW01
Last Modified By :	B5KXW01

Defects

Defect Code	Description
D - Derailment/Accident	

Note :

Possession Override Note :   Possession for one or more cars has been overridden by handling carrier.

Settlement

Estimated Value: EDV Unknown
Actual DV :   Not Provided

Disposition

Requested

Commodity/STCC Code	Load/Empty Status	Can Travel On Own Wheels?	Disposition Note	Contact Name	Contact Phone	Contact Email	User ID	Company ID	Timestamp
0113720		Y		████████	919.█	████@railinc.com ███		RAIL	04-01-2019 14:13:26 ET

Provided

⚠ Disposition not provided

← Previous   ✖ Remove From Incident   ★ Provide ADV/Disposition   👍 Assign to Third Party   👁 Audit Log   🏠 Done

Incident Options

Settlement

Estimated Value:	EDV Unknown
Actual DV :	Not Provided

Disposition

Requested

Commodity/STCC Code	Load/Empty Status	Can Travel On Own Wheels?	Disposition Note	Contact Name	Contact Phone	Contact Email	User ID	Company ID	Timestamp
0113720		Y		████████	919.████	████@railinc.com	████	RAIL	04-01-2019 14:13:26 ET

Provided

⚠ Disposition not provided

[← Previous] [✖ Remove From Incident] [★ Provide ADV/Disposition] [👉 Assign to Third Party] [👁 Audit Log] [🏠 Done]

- The various options available to you are visible as buttons on the bottom of the Car Details screen.

Providing Disposition

- To provide disposition, click the button outlined in red.

Providing Disposition Continued

Settlement Value Statement

Settlement Value Statement Continued

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Salvage Value Worksheet

- Enter the approximate weights of materials into the fields outlined in red.

Finalizing the Settlement Value Statement

- Make a selection by clicking any of the three radio buttons, then click "Apply" to continue.

Override ADV

- You may override the ADV if you wish by clicking the "Override ADV" checkbox, entering a value into the Actual DV field, and then providing a reason for the override.

Shop ID + SPLC

- Use the magnifying glass to enter a Shop ID and SPLC into the outlined fields.

Shop Couplet Search

- Enter your search criteria and click the "Search" button to query Shops listed in FindUS.Rail.

Actual DV/Disposition

- Confirm the details you entered are correct, then click "Continue."

Confirmation
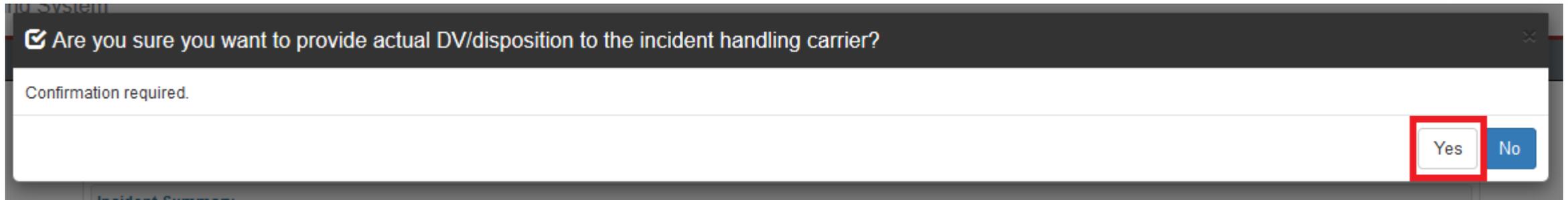
- A confirmation message will appear. Click "Yes" to proceed.

Success!

Providing DV/Disposition

- The second way you can provide disposition is through the "Damaged Cars" menu option.

Pending Damaged Car Incidents

Pending Damaged Car Incidents To Provide Actual DV/Disposition

ⓘ Click equipment ID to provide DV/disposition   items: 3

ⓘ Use this Search field to find specific records in the result list.

Search : RAIL1011

Equipment ID	Equipment Group	Incident ID	Incident Date	Originating Road	Car Mark Owner	Interchange Rule	Location	Estimated Value	Status
RAIL1011	TANK	RAIL00327473	02-27-2019	RAIL	RAIL	Rule 107	Cary, NC	EDV Unknown	Actual DV/Disposition Requested
RAIL1011	TANK	RAIL00327010	01-22-2019	RAIL	RAIL	Rule 107	Cary, NC	EDV Unknown	Actual DV/Disposition Requested
RAIL1011	TANK	RAIL00326855	01-02-2019	RAIL	RAIL	Rule 107	Cary, NC	EDV Unknown	Actual DV/Disposition Requested

10 50 100 250 500 1000

🏠Done

- Select the equipment for which you wish to provide disposition by clicking either the Equipment ID or Incident ID.

Actual DV/Disposition

- Enter a shop and SPLC as discussed previously.

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- **Unexpected Arrival Process**
- Salvage Value Process
- DDCT/Early Warning/Car Hire
- Tips and Tricks

The Unexpected Arrival Process

A Shop (shop mark = AARE, SPLC = 411657000, location = CARY, NC) has attempted to report On Hand equipment owned by your company (equipment = RAIL001011). According to DDCT system records, this equipment has not been dispositioned to this shop. If you would like for this shop to have access to DDCT records and report repairs for this equipment, you must mark the car on hand at this shop as the Car Owner. You may click the link below to mark this car on hand.

https://wwwtst.railinc.com/ddcts/shop/unexpected/RAIL001011/AARE/411657000

Please contact Railinc Customer Support at csc@railinc.com or 1-877-724-5462 if you have any other questions.

- If a shop has received your car unexpectedly and attempted to report it on hand, the FindUs.Rail DDCT contact will receive a notification.

Report Car On Hand

- Clicking the link in the notification will bring you to the Report Car On Hand page. Enter the required information and click "Continue."

Confirm Equipment On Hand

Confirm Car On Hand

- If you wish to override the original disposition, click the checkbox and then click "Report Car On Hand."

Confirmation Window

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king System

☑ IMPORTANT: Are you sure you want to report the equipment on hand?   ×

Confirmation required.

Yes   Yes   No
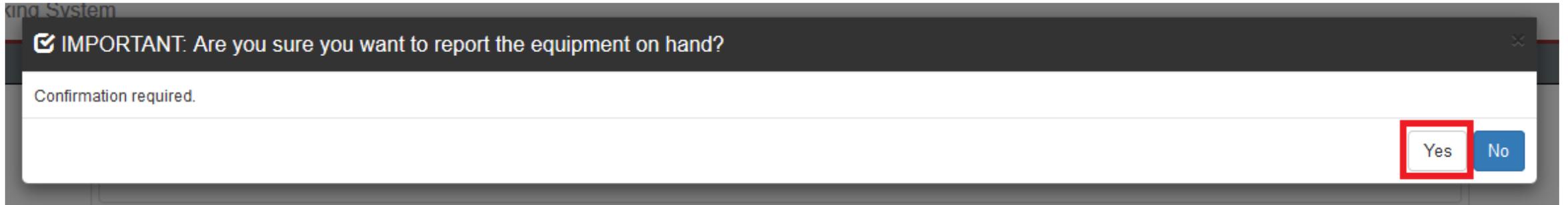
- A confirmation window will appear. Click "Yes" to continue.

43

Success!

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Equipment successfully reported on hand.   ×

Confirm Car On Hand

Shop: AARE-411657000 - CARY, NC

Total items: 1

Equipment ID	Equipment Group	Incident ID/Defect Card ID	Date	Originating Road	Car Mark Owner	Interchange Rule	Defect	Location	Status
RAIL1011	TANK	RAIL00329719	04-01-2019	RAIL	RAIL	Rule 107	D - Derailment/Accident	Cary, NC	Car On Hand

No longer sending to original dispositioned shop? ☑

🏠 Done

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The Salvage Value Process

- To begin the Salvage Value Process, click the "Defective Cars" tab and select "Provide Disposition" from the drop-down menu.

Pending Defective Car Incidents

- Search for the incident by entering the equipment ID into the search field. Click the hyperlinked equipment ID or Incident ID of the incident you wish to view.

Provide Defective Car Disposition

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Provide Defective Car Disposition

* Required

Incident Summary

Equipment ID	Equipment Group	Incident ID	Incident Date	Originating Road	Interchange Rule	Incident Location	Current Location	Status
RAIL1011	TANK	BOCT00323629	10-16-2018	BOCT	Rule 108	HOUCK, AZ (790145000)	(Unavailable)	Disposition Requested

Disposition Shops

* Disposition Options: ◉ Repair At Home/Contract Shop

◯ Handling Carrier To Provide Shop

* Authorize Loading The Car On Transport Equipment:

ℹ If repairing at home/contract shop, provide at least one repair shop and designate one as the final shop.

Final Shop	Shop ID + SPLC		Location	Note
◯		🔍		
◯		🔍		

➡ Continue   ✖ Cancel

Car Details

Car Details

Incident Information

Equipment ID :	RAIL1011		
Equipment Group :	TANK		
Incident ID :	BOCT00323629		
Incident Date :	10-16-2018	Incident Status :	Open
Interchange Rule :	108	Incident Location (SPLC) :	Houck, AZ (790145000)
Handling Carrier :	BOCT - BALTIMORE AND OHIO CHICAGO TERMINAL RAILROAD CO	Car Mark Owner :	RAIL - RAILINC CORPORATION

Handling Carrier (BOCT) Contact Information

- 👤 ▇▇▇▇▇ AAR Services & Ops Sup
- ✉ noreply@railinc.com
- ☎ ▇▇▇▇▇
- 📍 ▇▇▇▇▇

Car Mark Owner (RAIL) Contact Information

- 👤 ▇▇▇▇▇ - Product Support Specialist
- ✉ ▇▇▇@railinc.com
- ☎ ▇▇▇▇▇
- 📍 Cary, NC 27513 (US)

Status :	Disposition Requested		
Last Shop Location (SPLC) :			
Rack On Car :	No		
Incident Type :			
Creation Date/Time :	10-16-2018 12:17:37 ET	Created By :	HC_DFCT
Last Modified Date/Time :	10-16-2018 12:17:40 ET	Last Modified By :	HC_DFCT

Defects

Defect Code	Description
B - Braking System	Brake

Note : This Note Is Edited

Possession Override Note : Possession for one or more cars has been overridden by handling carrier.

Disposition

Requested

Commodity/STCC Code	Load/Empty Status	Requires Transfer of Lading	Can Travel On Own Wheels?	Disposition Note	Contact Name	Contact Phone	Contact Email	User ID	Company ID	Timestamp
2041993	E		N	Disposition Requested	Vik QA	111-222-3333	xyz@railinc.com	HC_DFCT	BOCT	10-16-2018 12:17:37 ET

Provided

⚠ Disposition not provided

[← Previous] [📁 View Defect Card] [★ Provide Disposition] [☀ Provide Salvage Value] [🖙 Assign to Third Party] [👁 Audit Log] [🏠 Done]

Provide Salvage Value

Disposition

Requested

Commodity/STCC Code	Load/Empty Status	Requires Transfer of Lading	Can Travel On Own Wheels?	Disposition Note	Contact Name	Contact Phone	Contact Email	User ID	Company ID	Timestamp
2041993	E		N	Disposition Requested	Vik QA	111-222-3333	xyz@railinc.com	HC_DFCT	BOCT	10-16-2018 12:17:37 ET

Provided

⚠ Disposition not provided

← Previous | 📁 View Defect Card | ★ Provide Disposition | ☀ Provide Salvage Value | 👆 Assign to Third Party | 👁 Audit Log | 🏠 Done

- From the Car Details page, click the "Provide Salvage Value" button.

Provide Salvage Value

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Provide Salvage Value

Incident Summary

Equipment ID	Equipment Group	Incident ID	Incident Date	Originating Road	Interchange Rule	Incident Location	Current Location	Status
RAIL1011	TANK	BOCT00323629	10-16-2018	BOCT	Rule 108	HOUCK, AZ (790145000)	(Unavailable)	Disposition Requested

Salvage Value Calculation

*Salvage Value: [_____] USD ⌄   [Calculate]

*Dismantling Cost: [_____] USD ⌄

*Max Credit Value: [_____] USD ⌄

[→ Continue]   [✖ Cancel]

Salvage Value Worksheet

SALVAGE VALUE WORKSHEET

Equipment Type: ⦿ Car ○ Rack [RAIL] (Owner)
With reference to DDCT Incident [BOCT00323629] request of AAR Salvage Value for [RAIL1011], identified at [HOUCK, AZ (790145000)] on [10/16/2018].

Umler Light Weight:	95,333	lbs.	Non-Metallic Weight:	0	lbs.
Estimated Metallic Weight:	95,333	lbs.			

	Enter Weight	US Credit Rate	Credit Value
Aluminum	31111	0.56	$17,422.16
Stainless Steel	31111	0.48	$14,933.28
Standard Steel	33111	0.17	$5,628.87
TOTAL Salvage Weight	95,333.00	TOTAL Salvage Value	$37,984.31

A - Salvage Value of Dismantled Car (Total Credit Value)	$37,984.31
B - Dismantling Cost (Gross tons (Light Wt. in lbs. [95333] / 2240) X Value of job code 4489 [$241.26])	$10,267.87
C - Max Credit Value (A-B)	$27,716.44

ⓘ Note: All job code rates are calculated from fourth quarter of 2018 Price Master as of the date of incident 10/16/2018.

Apply   Cancel

Provide Salvage Value

Provide Salvage Value

* Required

Incident Summary

Equipment ID	Equipment Group	Incident ID	Incident Date	Originating Road	Interchange Rule	Incident Location	Current Location	Status
RAIL1011	TANK	BOCT00323629	10-16-2018	BOCT	Rule 108	HOUCK, AZ (790145000)	(Unavailable)	Disposition Requested

Salvage Value Calculation

*Salvage Value: $37,984.31 USD [ ] Override Salvage Value — Calculate

*Dismantling Cost: $10,267.87 USD

*Max Credit Value: $27,716.44 USD

→ Continue   ✖ Cancel

- Once you have confirmed that the amounts are correct, click "Continue."

Salvage Value Confirmation

☑ Are you sure you want to provide salvage value?

Confirmation required.

Yes   No   Yes   No

Success!

Your submission of Salvage Value for the following car has been provided successfully. ✕

Provide Salvage Value

* Required

Incident Summary

Equipment ID	Equipment Group	Incident ID	Incident Date	Originating Road	Interchange Rule	Incident Location	Current Location	Status
RAIL1011	TANK	BOCT00323629	10-16-2018	BOCT	Rule 108	HOUCK, AZ (790145000)	(Unavailable)	Salvage Value Provided

Salvage Value Calculation

| *Salvage Value: | 37984.31 | USD | | Calculate | ☐ Override Salvage Value |

*Dismantling Cost: $10,267.87 USD

*Max Credit Value: $27,716.44 USD

🏠 Done

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DDCT

Search Results

Incident Results

Search: 04-03

Total items: 1172 | Export CSV

Equipment ID	Equipment Group	Incident ID	Incident Date	Originating Road	Car Mark Owner	Interchange Rule	Defect	Location	Status	Removal Reason
RAIL1011	TANK	RAIL00329769	04-03-2019	RAIL	RAIL	Rule 1	D – Derailment/Accident	Cary, NC	Car On Hand	

| 10 | 50 | 100 | 250 | 500 | 1000 |

Early Warning

RAILINC | Early Warning

DDCTCMO : RAILINC CORPORATION | Launch Pad ▼ | Co

Home | Report Inspection | Query Notices | Query Trans Log | Configure Ticklers | References

Equipment View

Search Criteria | Search Results

Showing 1 records that match the query input.

Select	Equipment ID	Comp Info	Notice ID	Mark Owner	Umler Owner	Lessee	Mech Desig	Equip Status	Assignment Date	EIN
☐	RAIL0000001011		MA0124	RAIL	RAIL		T	A	2019-04-03	0010145316

Report Inspections Back

Rules and Corresponding Maintenance Advisories

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RULE 1	=	MA 124
RULE 95	=	MA 125
RULE 96	=	MA 150
RULE 107	=	MA 127
RULE 108	=	MA 128
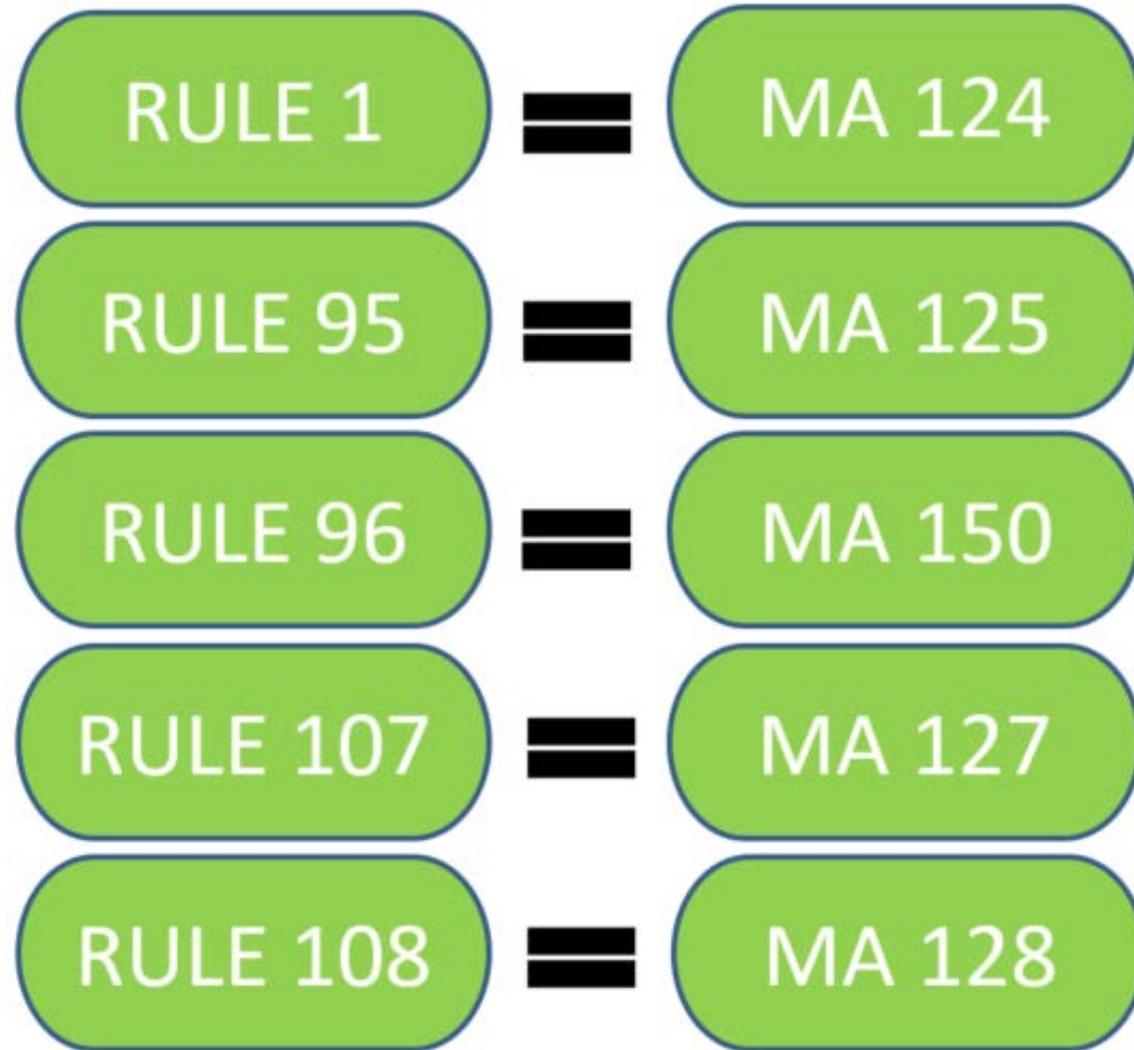
DDCT and Car Hire

- DDCT incidents affect how Car Hire is determined for a piece of equipment.

- When an incident is created, the Liability Continuity System (LCS) turns off and DDCT LCS turns on and starts evaluating the equipment.

- LCS—Liability Continuity System. A system that uses industry approved rules to assess interchange and car movement events reported by carriers to determine car hire liability. LCS provides data to end users via the TRAINII system (TRAIN 61, 62, 63, and 69).

- LCS is determined by and changes based on the incident rule number and the current status of the incident.

Documentation Tab

- Clicking the "Documentation" option from the menu bar will populate a drop-down menu with links to helpful documentation including DDCT Task Demos, Webinars, and the DDCT User Guide.

Utilizing The Search Screen

Railinc.com Product Training

Home > Products & Services > Damaged and Defective Car Tracking
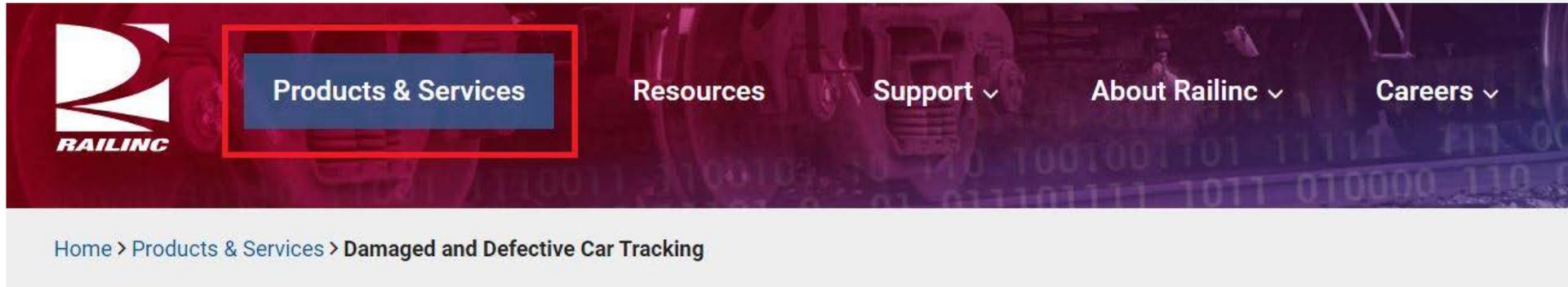
Damaged and Defective Car Tracking

Users of Damaged and Defective Car Tracking (DDCT) can easily update, retrieve, and share information in a timely manner. DDCT interfaces with many of Railinc's products for a near-seamless experience that facilitates better equipment management, improved rail safety, and reduced administrative costs.

Damaged cars are handled in accordance with AAR Interchange Rule 107, and defective cars are handled in accordance with AAR Interchange Rules 1, 96, and 108. AAR Interchange Rule 95 is used for any damaged equipment that can be returned to service.

Demos and webinars below provide overviews of the most recent DDCT updates.

Useful Links

- DDCT User Guide
- DDCT General FAQs
- DDCT Car Owner FAQs
- DDCT Car Hire/LCS FAQs

- These documents can be found on www.Railinc.com

Railinc Keeps You Moving.

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