

DDCT User Group Site

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What is the DDCT User Group Site?



- Webpage designed to create a community where DDCT users can stay informed about DDCT news and system updates
- In addition, the DDCT User Group Site exists so users can:
 - get their questions answered
 - learn best practices
 - share ideas for enhancing the system

Resources Available on the User Group Site



- XML Schemas
- Rule Change Documentation
- DDCTS User Guide
- Release Notes
- Technical Documents

User Group Discussion Items



- The “User Group Discussion Items” tab within the User Group Site menu will allow users to review questions and answers from other users
- User Group members can also post their own questions to be answered by Railinc Personnel or be brought to the DDCT TAG Committee

Requesting Access



- DDCT User Group Site access can be requested from the Launch Pad by clicking the “View/Request Permissions” link
- Find the DDCT User Group entry listed alphabetically in the applications list
- Click the blue “Request” button, select your role, then confirm your selection

1

A screenshot of the 'User Services' menu. The menu items are: 'Edit My Profile', 'Edit My Profile', 'Change Password', 'View/Request Permissions' (highlighted with a red rectangle), 'Check Status of Permission Requests', and 'User Guide'.

2

A screenshot of the application list. It shows three entries: 'DataPower Log Stat' with a 'Request' button, 'DDCT User Group Site' with a 'Request' button (highlighted with a red rectangle), and 'DDCTS' with a 'Request' button.

3

A screenshot of the role selection step. It shows a progress bar with three steps: '1 Select Roles', '2 Confirm', and '3 Done'. Under '1 Select Roles', the role 'DDCT Community Site Access' is selected with a checkbox. Below the role list is a 'Comments' field and 'Return' and 'Next' buttons at the bottom right.

Logging in to the DDCTS User Group Site



- After requesting access, the DDCTS User Group Site will appear in your applications list on the Launch Pad. After logging in to www.railinc.com, you need only click the link on your Launch Pad.

Your Applications	
Asset Health Common UI	
Asset Health Strategic Initiative (Committee Site)	
Car Accounting Self Service	
Car Repair Billing	
Car Repair Billing MODAPTS	
Car Repair Management Services	
CRB User Group Site	
DDCT User Group Site	
DDCTS	

Navigating the DDCT User Group Site



Technical Documentation
Web Service Schemas

DDCTS User Guide
DDCTS Release Notes

Discussion Board

Documents

> Shared Documents

> Technical Documents

> XML Schemas

> TTX Reports

> GE Reports

> DDCT User Guide

> DDCT Release Notes

Lists

> Calendar

> Tasks

> User Group Discussion Items

Discussions

> User Group Peer Discussion Threads

Sites

People and Groups

+ new item or edit this list

All Items ...

✓		Title	Description	Company Name	Discussion Item Status	Notes	Discussion Item Type	Resolution
		Route Information-When Providing Disposition	... When disposition is provided, some car owners enter route information in the notes field. This information is useful to handling carriers who are creating waybills, etc. In some cases, one came back with the Route Information printed on it for customer to use. The other did not have the Route Information on it and we had to call and email in order to get that Information.		Closed	This has been added as a DDCT TAG discussion item TAG reviewed and determined this issue has been resolved. Preference is this information be on the waybill.	Product Question	DDCT TAG discussed request and advise the information appears on the waybill and this issue has been resolved.
		Repair facility name	... It would be very helpful if the full name of the repair facility was given along with the shop ID (DDX or RKX). It would save one step in home shopping a bad order rail car.		Closed	This request will move forward through our development process.	Enhancement Request	This item will be added to list of enhancements and will progress through our development process.
		Routing	... When DDCT instructions are being supplied by the car owner it would be helpful if the name of the railroad that services the repair facility be supplied. That would make routing the car more accurate. Example: RKX (Transco rail repair) Miles City, MT serviced by BNSF		Closed	This is a DDCT TAG discussion item. Request reviewed and it was determined information can be added to Car Details screen. This will be prioritized through the development	Enhancement Request	This will progress through our development process and will be prioritized with our list of enhancement requests.

Got Questions? Get Answers

Email CSC@Railinc.com or call 877-RAILINC
for any DDCTS questions you may have



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