



RAILINC

DDCT 101 – Introduction to the Damaged and Defective Car Tracking System (DDCT)

Chip Summey—Railinc

7001 Weston Parkway, Suite 200, Cary, NC 27513 –877.724.5462 -- www.railinc.com/ddct



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Agenda

- Overview
- Current Damaged/Defective Process
- Damaged and Defective Car Tracking System Overview
- How to Learn More and Get Ready

DDCT Overview

- The Damaged and Defective Car Tracking System was requested jointly by ARB and EAC to serve as a centralized system to track damaged and defective cars under AAR Interchange rules and Car Hire rules
- Railroads, Car Owners and Shops will all be impacted

DDCT Status Update

- DDCT will Go-live January 2011
 - Development is almost complete
 - The Industry is updating the Interchange and Car Hire Rules
 - The DDCT Technical Advisory Group is responsible for managing implementation efforts with the Railinc team

Damage is identified by the Handling Carrier

Handling Carrier notifies Car Mark Owner

Car Accounting determines car hire liability

Recall after the fact

Bill Sent to Owner



Effective Process

Current Process – Defective Cars (Rule 1 & 108)

- Each field location makes the individual request to a centralized location within the railroad
- If railroad has their own automated system
 - Email notifies car owner to go in the railroad's system to review the information and choose a shop for disposition
 - Car owner enters the information into the railroad's system
 - Information is funneled back to the individual field location for proper disposition and handling within the railroad

Current Process – Defective Cars (Rule 1 & 108) cont.

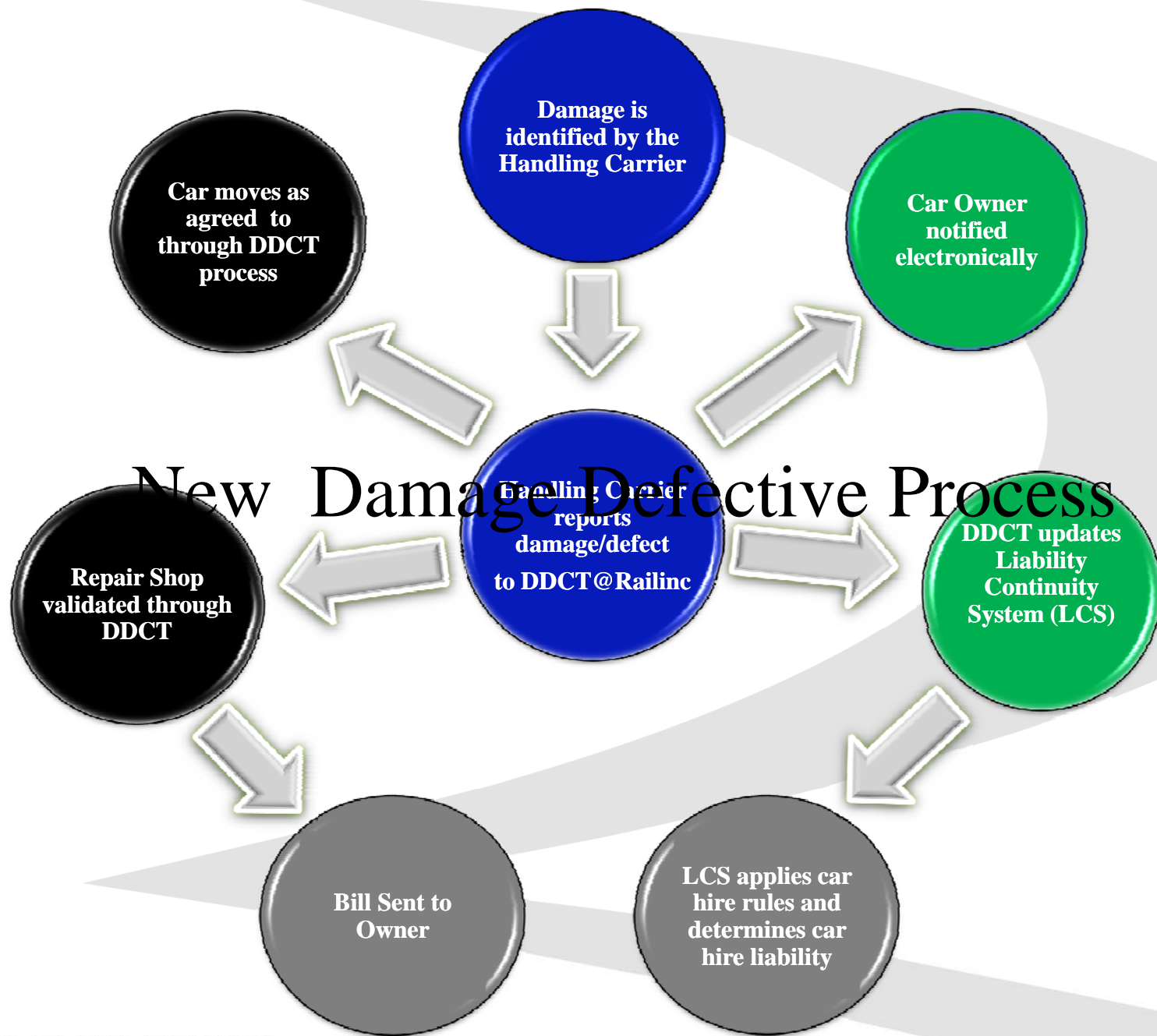
- If the railroad does not have an automated system then the paper trail begins
 - An email or fax is sent to the car mark owner with defect information and a request for disposition
 - Car owner then has to respond back via email or fax with shop disposition
 - Railroad then has to funnel the information from the car owner back to the field location requesting disposition via email or fax

Current Process – Damaged Cars (Rule 107)

- Manual notification of derailments/damage:
 - Field personnel notifies System Mechanical of a derailment and a request for DV via phone call, email or internal system
 - The damaging carrier has no set means to determine what an estimated DV for the car is to assist the field personnel at the site at that moment what the car may be worth
 - Phone calls generally occur during these transactions to try and speed up the process or gather information rapidly to assist the field in making determinations
- Many times the field locations are under the gun if the cost of the derailment comes close to the FRA thresholds and reporting requirements

Current Process – Defect Cards

- Railroad must create multiple copies of a Defect Card with an itemized list of the defects
 - Defect Card is then placed into the holder/receptacle on the car
 - Copy is kept at the location issuing the Defect Card
 - Copy is sent to Railroad's System designee
 - Copy is sent to Chief Mechanical Officer or equivalent of the damaged car
- Paper tries to last four years - If a copy fails to make it to the car mark owner, their only hope is that the car makes it to shop and the card is still legible



DDCT Benefits

Accessibility

Data Quality

Efficiency

Security

Accessibility

- Centralized source for incident tracking
- Increased visibility of damaged and defective cars
- Electronic Defect Cards
- Multiple methods available to access DDCT
 - DDCT Web UI
 - Web Service Request
 - Mobile App Request
 - Combination of any of the above

Data Quality

- Standardized Process
- Data edits reduce errors and data conflict
- Integrates with other Railinc systems:
 - Umler™, Industry Reference Files (IRFs), Event Repository
- Reduction in payable & receivable claims
- Historical records of the incidents and their resolution

Efficiency

- Update incident information real-time
- Receive Estimated DV upon incident creation
- Automated car-hire process eliminates reclaims
- Elimination of installation and maintenance of defect card brackets
- Web services to integrate with the Railinc DDCT system

Security

- Single Sign On (SSO)
 - Company specific permissions
 - Role specific permissions
- Possession check
 - Cannot create an incident without possession
- Estimated DV is accessible only when creating an incident
 - Car Mark Owner is notified when EDV is requested

DDCT Railroad Functionality

Railroads can

- Report and document damage
- Provide incident details
- Receive estimated depreciation for cars involved in an incident
- Request Actual DV & Dispo
- Handle settlements

RAILINC Damaged and Defective Car Tracking System [sign out](#) | [user services](#) | [help](#) | [contact us](#)

DSUMMEY is signed in | managing **BNSF - BNSF RAILWAY COMPANY**

Home Incidents Damaged Cars Defective Cars Defect Cards Repairs Reports

New Car Incident

'Incident Date: 05-21-2010

'Interchange Rule: AAR Interchange Rule 107 - Damaged or Destroyed Equipment

'Location SPLC: 845200000

'Incident Type: Collision

'Equipment: CP385181, CSXT482322, KCS009037

Input the specific equipment initial and number (e.g., BNSF123456). Use commas, or space to separate multiple entries (e.g., BNSF1234, BNSF123458 bnsf124550). A maximum of 200 equipment can be entered.

[Continue](#) [Cancel](#)

[LEGAL NOTICES](#) | [TERMS OF SERVICE](#) | [PRIVACY](#)
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DDCT Car Owner Functionality

The screenshot shows the RAILINC Damaged and Defective Car Tracking System interface. At the top, there is a navigation bar with links for Home, Incidents, Damaged Cars, Defective Cars, Defect Cards, Shop, and Tools. Below this, a red banner indicates the user is signed in as NFinple, managing BNSF - BNSF RAILWAY COMPANY. The main section is titled "Provide Defective Car Disposition" and contains an "Incident Summary" table and "Disposition Options".

Equipment ID	Equipment Group	Incident ID	Incident Date	Originating Road	Interchange Rule	Location	Status
BNSF203003	IFLT	BNSF00001972	09-08-2010	BNSF	Rule 1		Disposition Requested

Disposition Options

☐ Repair At Home/Contract Shop

☐ Handling Carrier To Provide Shop

If repairing at home/contract shop, provide at least one repair shop and designate one as the final shop.

Final Shop	Shop ID + SPLC	Location	Note
<input type="radio"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="radio"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Continue Cancel

Car owners can

- Manage data on car condition, repairs and location
- Receive detailed information on damage to car
- Provide Actual DV and disposition
- Accept or reject settlement offers
- Make decisions about repairing or scrapping equipment

DDCT Shop Functionality

Repair shops can

- Receive information on car arrival, condition and needed repairs
- Maintain an inventory of cars on site
- Update car owners on the status of repairs

RAILINC Damaged and Defective Car Tracking System [sign out](#) | [user services](#) | [help](#) | [contact us](#)

BSDCS01 is signed in | managing **BNSF - BNSF RAILWAY COMPANY**

Home Incidents Third Party Requests Damaged Cars Defective Cars Defect Cards Repairs Reports Tools

Repairs

General Incident Information
Equipment ID: ATSF98663
Equipment Group: TANK
Incident ID: BNSF00000339
Incident Date: 03-26-2010
Interchange Rule: 107
Location (SPLC): CARBONTON, NC (412893000)
Handling Carrier: BNSF
Car Mark Owner: BNSF
Status: Car Partially Repaired
Incident Type: Collision

Disposition
Final Shop: GBRX
Disposition Requested by BSDCS01 from BNSF on 03-26-2010 14:39:33 EST
Disposition Provided by BSDCS01 from BNSF on 03-26-2010 14:41:45 EST

Defect Card Repairs

<input type="checkbox"/>	Description	Repair Status	Shop Mark	Repair Complete Date
<input type="checkbox"/>	Undercarriage Cracked	Pending		
<input checked="" type="checkbox"/>	Heat Damage	Complete	BNSF	04-30-2010
<input type="checkbox"/>	Refrigeration not cooling	Pending		
<input checked="" type="checkbox"/>	Doors stuck	Complete	BNSF	04-30-2010
<input type="checkbox"/>	Frame Damage	Pending		

Report Repairs **Cancel**

Early Warning

- When DDCT Incidents are created, the cars are added to a Maintenance Advisory letter in the Early Warning System
- Each Rule number will have a dedicated MA letter number
- Cars are removed from the letter at the end of the incident lifecycle

Interchange Rules Impact

- Rule A & B
- Rule 1
- Rule 71
- Rule 95
- Rule 102
- Rule 103
- Rule 107
- Rule 108
- Rule 111
- Rule 112
- Rule 113
- Rule 114
- New Rule 115
- Appendix A

Car Hire Rules Impact

- Rule 7
- Rule 8

Pricing

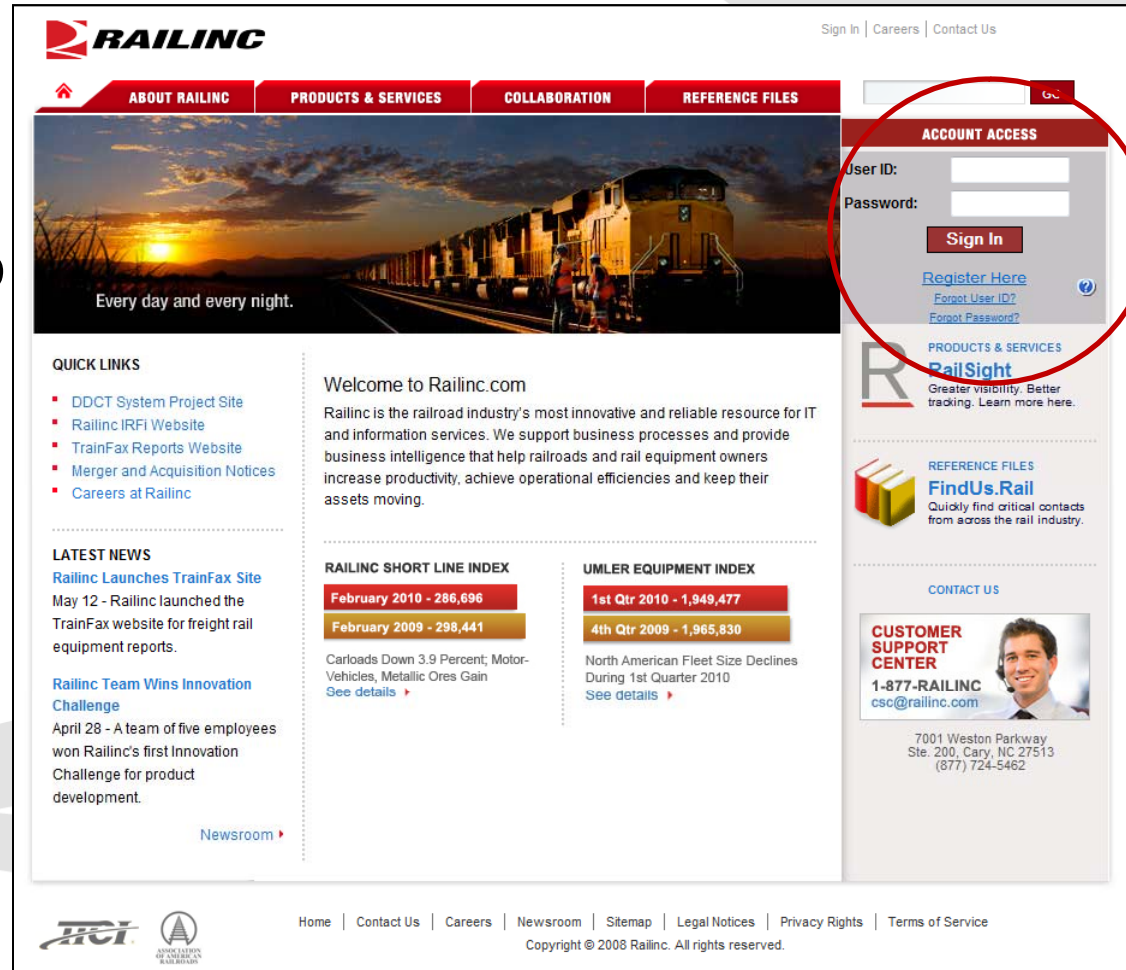
- Per car fee based on Stenciled Mark Ownership in Umler[©]
- Will be billed in February with Umler[©]

DDCT – Getting Ready

- Get up to date information from the DDCT website:
www.railinc.com/ddct
- Establish a Railinc Single Sign-On (SSO) account.
Go to www.railinc.com for more information
- Register in FindUs.Rail. This is **required** by industry regulations, Rule 114
- Participate in training opportunities as they become available

Railinc Single Sign-On (SSO)

- Establish a Railinc Single Sign-On (SSO) account. Go to www.railinc.com for more information
- This is required to access Railinc applications



The screenshot shows the Railinc website with the 'ACCOUNT ACCESS' section highlighted by a red circle. The section contains fields for 'User ID' and 'Password', a 'Sign In' button, and links for 'Register Here', 'Forgot User ID?', and 'Forgot Password?'. The website header includes the Railinc logo and navigation links: 'ABOUT RAILINC', 'PRODUCTS & SERVICES', 'COLLABORATION', and 'REFERENCE FILES'. The main banner features a train at sunset with the text 'Every day and every night.' Below the banner are sections for 'QUICK LINKS', 'LATEST NEWS', 'RAILINC SHORT LINE INDEX', 'UMLER EQUIPMENT INDEX', 'PRODUCTS & SERVICES RailSight', 'REFERENCE FILES FindUs.Rail', and 'CONTACT US'. The footer includes the TCI logo, a copyright notice for 2008 Railinc, and various links like 'Home', 'Contact Us', 'Careers', 'Newsroom', 'Sitemap', 'Legal Notices', 'Privacy Rights', and 'Terms of Service'.

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Sign In | Careers | Contact Us

ACCOUNT ACCESS

User ID:

Password:

Sign In

[Register Here](#)

[Forgot User ID?](#)

[Forgot Password?](#)

PRODUCTS & SERVICES

RailSight

Greater visibility. Better tracking. Learn more here.

REFERENCE FILES

FindUs.Rail

Quickly find critical contacts from across the rail industry.

CONTACT US

CUSTOMER SUPPORT CENTER

1-877-RAILINC

csc@railinc.com

7001 Weston Parkway
Ste. 200, Cary, NC 27513
(877) 724-5462

QUICK LINKS

- DDCT System Project Site
- Railinc IRFI Website
- TrainFax Reports Website
- Merger and Acquisition Notices
- Careers at Railinc

LATEST NEWS

Railinc Launches TrainFax Site

May 12 - Railinc launched the TrainFax website for freight rail equipment reports.

Railinc Team Wins Innovation Challenge

April 28 - A team of five employees won Railinc's first Innovation Challenge for product development.

[Newsroom](#)

RAILINC SHORT LINE INDEX

February 2010 - 286,696
February 2009 - 298,441

Carloads Down 3.9 Percent; Motor-Vehicles, Metallic Ores Gain
[See details](#)

UMLER EQUIPMENT INDEX

1st Qtr 2010 - 1,949,477
4th Qtr 2009 - 1,965,830

North American Fleet Size Declines During 1st Quarter 2010
[See details](#)

TCI

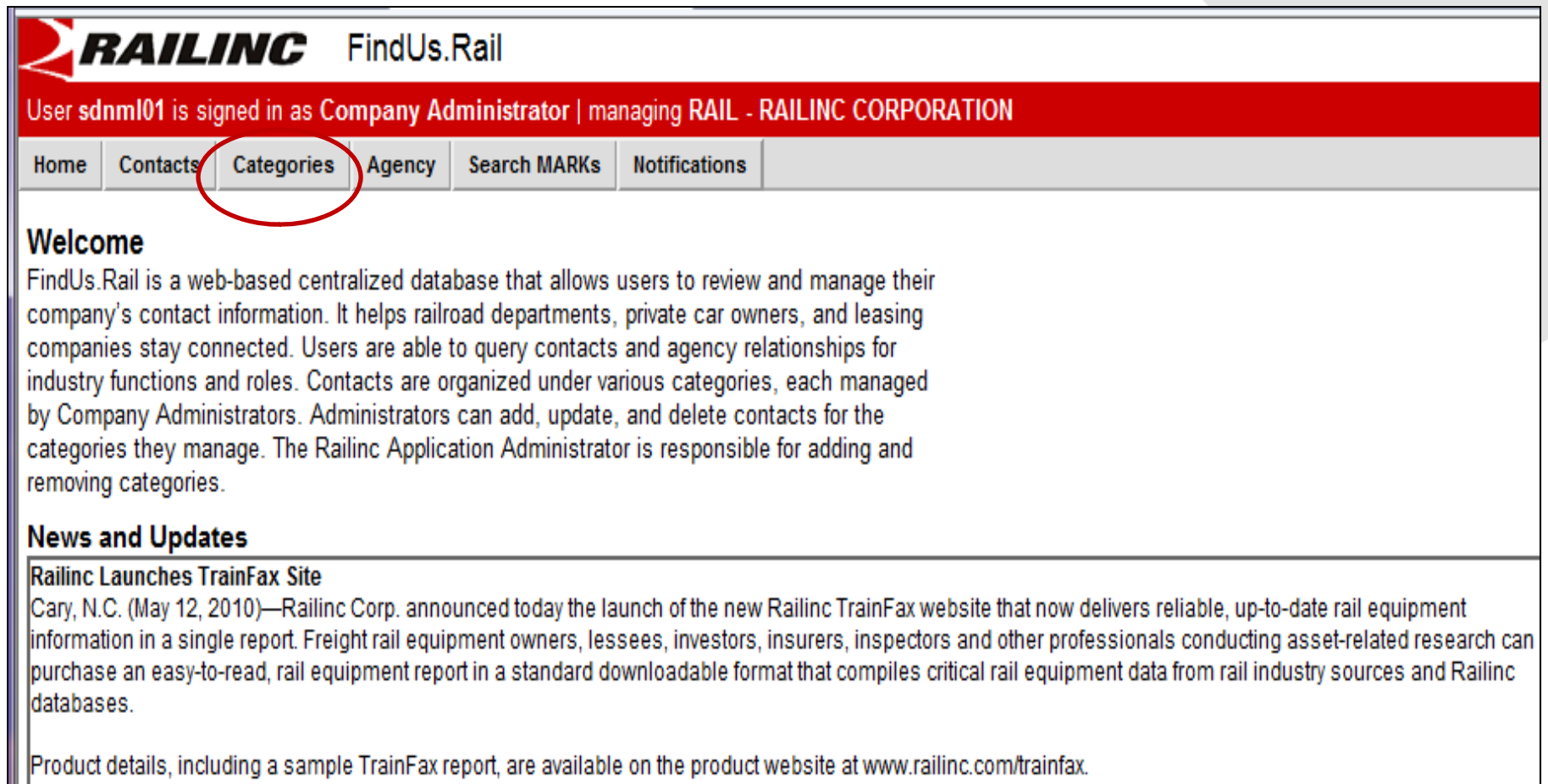
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FindUs.Rail

- Register at FindUs.Rail. This is **required** for DDCT by industry regulations



RAILINC FindUs.Rail

User sdnml01 is signed in as Company Administrator | managing RAIL - RAILINC CORPORATION

Home | Contacts | **Categories** | Agency | Search MARKs | Notifications

Welcome

FindUs.Rail is a web-based centralized database that allows users to review and manage their company's contact information. It helps railroad departments, private car owners, and leasing companies stay connected. Users are able to query contacts and agency relationships for industry functions and roles. Contacts are organized under various categories, each managed by Company Administrators. Administrators can add, update, and delete contacts for the categories they manage. The Railinc Application Administrator is responsible for adding and removing categories.

News and Updates

Railinc Launches TrainFax Site

Cary, N.C. (May 12, 2010)—Railinc Corp. announced today the launch of the new Railinc TrainFax website that now delivers reliable, up-to-date rail equipment information in a single report. Freight rail equipment owners, lessees, investors, insurers, inspectors and other professionals conducting asset-related research can purchase an easy-to-read, rail equipment report in a standard downloadable format that compiles critical rail equipment data from rail industry sources and Railinc databases.

Product details, including a sample TrainFax report, are available on the product website at www.railinc.com/trainfax.

FindUs.Rail – RR and Car Owners

RAILINC FindUs.Rail [sign out](#) | [user services](#) | [help](#) | [contact us](#)

User NFimple is signed in as IT Support / Application Administrator | [manage company](#)

Home | Contacts | Categories | Agency | MARKs | Notifications | Expiration/Transfers | Admin | **IT Support**

Manage Categories

To view or edit a category, click the category name. To view contacts for a category, click the contact total.

Items 21 | [Export CSV](#)

Damaged Defective Car Tracking	221	316	Application	Any	Public	90	14	08-01-2008 13:47:46 tjhill
Handling Carrier Defective Car Management	68							
Third Party Agent	56							
Handling Carrier Damaged Car Management	74							
Mark Owner Damaged Car Management	194							
Mark Owner Defective Car Management	188							
Early Warning	127	193	Application	Any	Public	90	14	05-05-2008 00:00:00 SYSTEM
Maintenance Advisory	127							

[Add](#) [Done](#)

Required
for car
owners
and
railroads

Available
now

FindUs.Rail – Shops

RAILINC FindUs.Rail [sign out](#) | [user services](#) | [help](#) | [contact us](#)

User NFinple is signed in as IT Support / Application Administrator | manage [company](#)

Home | Contacts | Categories | Agency | MARKs | Notifications | Expiration/Transfers | Admin | **IT Support**

Manage Categories

To view or edit a category, click the category name. To view contacts for a category, click the contact total.

Items 21 | Export [CSV](#)


Category Name	Contact Total	Other Info
Owner Supplied Material	67	295 Application Any Public 90 14 05-05-201 00:00:00 SYSTEM
Rule 85	67	
Repair Shop	17	0 Application Any Public 90 14 08-17-201 10:45:36 tjhill
Shop Contact	17	
RTAT	16	0 Application Any Public 90 14 08-17-201 10:42:41 tjhill
Point of Contact	16	

[Add](#) [Done](#)

Required for shops

Car owner **cannot** dispo a car to a shop that is not in FindUs. Rail

FindUs.Rail – Shops

 FindUs.Rail [sign out](#) | [user services](#) | [help](#) | [contact us](#)

User NFinple is signed in as IT Support / Application Administrator | manage [company](#)

Home | Contacts | Categories | Agency | MARKs | Notifications | Expiration/Transfers | Admin | IT Support

View Contact

[printer-friendly](#)

Contact			
Company ID/MARK	AMLX	Company	AMERICAN RAILCAR COMPANY
First Name		Company Reference	
Last Name		Website URL	
Title/Position	Mississippi Shop	Notes	
Email	shopms@amlx.com		
Phone - Primary	403.555.1234		
Phone - Secondary			
Fax			
Address	111 test	Created By	BSDCS01
		Created Date	08-20-2010 11:47:38
		Last Modified By	BSDCS01
		Last Modified Date	08-20-2010 11:48:09
City	Bude	Last Verified By	BSDCS01
St./Prv.	MS	Last Verified Date	08-20-2010 11:48:09
Postal Code	12345		
Country	US		

Categories

Repair Shop

Category Role

Category Functions

SPLC

Secondary

• Shop Contact

489247000

Prior Versions | Audit Log | Done

FindUs.Rail Recap

- Contact information is **required** for DDCT by industry regulations
- DDCT Category
 - Required for Car Owners & Railroads
- Shop Category
 - Required for Repair Shops
 - SPLC Required for each Shop location

Communication Efforts

- Railinc will provide information and training opportunities:
 - Meetings
 - Webinars
 - On-line demos
 - Circular letters, email notifications
 - User guides
 - FAQs
- Event dates/times are listed at www.railinc.com/ddct

Communication & Training Timeline

September

- Webinars
- Demos
- Presentations
- Implement FindUs.Rail Repair Shop Category
- Contact Industry to Start Entering FindUs.Rail Data

October

- Webinars
- Demos
- Presentations
- End to End Testing
- Contact Industry to Begin Training in Test System

November

- Webinars
- Demos
- Presentations
- Training with DDCT Test System

December

- Webinars
- Demos
- Training with DDCT Test System
- DDCT Roles available in SSO
- Contact Industry to Start Requesting DDCT Permissions
- Lock Down Test System

Hands on Training

- Railinc will open the pre-production environment to the industry for Training purposes during 4th quarter 2010
- Interested parties please email csc@railinc.com stating desire to participate along with entering contact information into FindUs.Rail

www.railinc.com
/ddct



ABOUT RAILINC

PRODUCTS & SERVICES

COLLABORATION

REFERENCE FILES

PRODUCTS & SERVICES

Products and Services
Overview

Car Accounting

Damage Prevention and
Loading Services

Equipment Health

- [DDCT System](#)
- [Get Ready for DDCT](#)
- [DDCT Capabilities](#)
- [DDCT Training](#)
- [Event Schedule](#)
- [EHMS Presentations](#)

Equipment Repair

Financial Data Exchanges

Mergers and Acquisitions

Messaging

Publications

Railroad Clearinghouse

Reference Files

Tracing Products

[Products & Services](#) » [Equipment Health](#) » [DDCT System](#)

DDCT System Industry Project Overview

For decades, railroads, car owners and repair shops each maintained their own manual processes for tracking, identifying and repairing damaged and defective cars. Because there was no standardized system, data retrieval could be time-consuming and complicated, and information was often unreliable.

The new Damaged Defective Car Tracking (DDCT) system automates this manual process through an easy-to-use, centralized web-based application. Now users have real-time access to information through a single standardized source. And users can easily update, retrieve and share information in a timely manner. The result is better communication and collaboration among rail partners for better equipment management, improved rail safety and reduced administrative costs.

The new DDCT system, developed by Railinc, goes live in January 2011.

DDCT Project Resources Now Available

This website will provide training background materials, event schedules, training resources and user guides to help your organization get ready for the new system. Information will be posted as it becomes available. Use the menu below to navigate to important DDCT resources.

DDCT Resource Pages

- [Get Ready for DDCT](#)
- [DDCT System Capabilities](#)
- [DDCT Training Information](#)
- [Event Schedule](#)



Products and Services
Overview

Car Accounting

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Equipment Health

- [DDCT System](#)
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Tracing Products

Transportation Management

Umler

Price List

[Products & Services](#) » [Equipment Health](#) » [DDCT System](#) » [Get Ready for DDCT](#)

Get Ready for DDCT

The new DDCT system is a significant process change and technology implementation for the rail industry. All users of the system from railroads to equipment owners to repair shops have a role to play in learning about and implementing the new system.

You must undertake the following activities in order to use the new DDCT system in January 2011:

- 1. Single Sign-On Account - Required Activity.** DDCT system users must register and establish a Railinc Single Sign-On (SSO) account to access the application and to register at FindUs.Rail. Go to www.railinc.com and follow the prompts in the login box to establish your account and then request access to DDCT. You may request access to the DDCT system beginning in December.
- 2. FindUs.Rail - Required Activity.** Industry rules require all DDCT system users to register in the FindUs.Rail directory before being granted access to the system. Railinc will use this contact information to communicate about DDCT training opportunities and system implementation. Go to www.railinc.com to register after establishing your SSO account. (See above.)
- 3. Participate in Railinc Training Opportunities.** Railinc is providing a complete training curriculum to help carriers, equipment owners and repair shops learn to use the new DDCT system effectively. Railinc recommends that DDCT system users participate in each of the training activities offered to learn critical system functionality and prepare for system implementation. More information is provided on the [DDCT training page](#).
- 4. Communicate with Your Team.** Tell members of your team about the new DDCT system. The DDCT system touches many users at different steps in the process. It is your responsibility to make sure your team is ready and able to use the new system when launched in January 2011. Remember to share all DDCT-related information, including special training events, user guides, training demos and any other information required to make this system a success where you work.

Use the documents from the links below to help communicate with you team.

Related Links

- [DDCT Overview](#)
- [DDCT Go-Guide](#)
- [DDCT Frequently Asked](#)
- [DDCT Presentation](#)
- [PPT for Presenters](#)



PRODUCTS & SERVICES

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Car Accounting

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Equipment Health

- [DDCT System](#)
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DDCT Event Schedule

The following is the current schedule of industry meetings, town hall meetings and webinars currently scheduled to help carriers, car owners and repair shops prepare for DDCT implementation.

Please follow the links below for registration, related fees and more information. Attendees are responsible for their own transportation, fees and accommodations. This schedule will be updated and links will be added as registration becomes available. Schedule and events may change without notice. Please contact the event organizer for questions or more information.

Date	Event	Location	Website
April 28-30	ARB	Jacksonville, FL	Done
May 1-5	ASLRRA	Orlando, FL	Done
May 12	ACACSO	Kansas City	Done
May 25	DTE Conference	Denver, CO	Slides
May 25-26	AAR Town Hall Meeting	Rosemont, IL	Slides
June 16	Equip. Assets Comm. @GATX	Chicago, IL	Done
June 16	Nat. Coal Transport. Assoc.	Coeur D'Alene	Done
Sept 12-14	ASLRRA - East Region Mtg.	Baltimore	Yes
Oct. 3-5	ASLRRA - Central Pacific Mtg	Kansas City	Yes
Oct. 4-8	CRB/ARB Committee Mtg	Colo. Springs	
Oct. 18-19	RSI-CMA Conference	Montreal	Flyer
Oct. 20	Equip. Asset Comm. @ UP	Omaha, Neb.	
Oct. 21	AAR ATSI-DDCT Town Hall	Rosemont, IL	
Nov 7-9	ASLRRA - Southern Region	Atlanta	Yes
Nov. 10-12	ACACSO	Phoenix, AZ	Yes
Jan. 2011	DDCT Go -Live		



Webinars

- **DDCT 101 – Introduction to DDCT**
 - September 29th, 3 PM (ET) - Completed
 - October 1st, 11 AM (ET) - Completed
 - October 8th, 2 PM (ET)
 - October 27th, 11 AM (ET)
- **DDCT 102 – Basic DDCT Process**
 - October 13th, 3 PM (ET)
 - October 27th, 2 PM (ET)

PRODUCTS & SERVICES

Products and Services
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Car Accounting

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[DDCT Webinars](#)

DDCT Webinar Schedule

Railinc is offering a series of webinars to help railroads, equipment owners and repair shops prepare for the launch of the new Damaged and Defective Car Tracking (DDCT) System in January 2011. The DDCT system affects the reporting, documentation and management of damaged equipment under AAR rules 1, 95, 107 and 108.

Webinar Schedule for October 2011

Railinc is pleased to announce the October dates for its DDCT webinars. These first two webinar sessions are designed to present an overview of the DDCT system and related processes. Railinc highly recommends participating in these webinars to help prepare for the launch of the DDCT system in January 2011. Here are the webinar descriptions, times and registration links:

Introduction to DDCT: This session will cover basic information about the Damaged/Defective Car Tracking (DDCT) System to answer the following questions: what is DDCT, who will be affected by DDCT, when will DDCT will go-live and what you can do to get ready for DDCT. The dates for this webinar are:

- September 29th, 3 PM (ET), [Click here to register for this webinar.](#)
- October 1st, 11 AM (ET), [Click here to register for this webinar.](#)
- October 8th, 2 PM (ET), [Click here to register for this webinar.](#)
- October 27th, 11 AM (ET), [Click here to register for this webinar.](#)

Basic DDCT Process: This session will cover the basic process flow of the incident life cycle within DDCT, including incident creation, requesting/providing disposition, creating defect cards and shop repairs.

- October 13th, 3 PM (ET), [Click here to register for this webinar.](#)
- October 27th, 2 PM (ET), [Click here to register for this webinar.](#)

ACCOUNT ACCESS

User ID:

Password:

[Sign In](#)

[Register Here](#)

[Forgot User ID?](#)

[Forgot Password?](#)



PRODUCTS & SERVICES

RailSight

Greater visibility. Better tracking. Learn more here.



REFERENCE FILES

FindUs.Rail

Quickly find critical contacts from across the rail industry.

CONTACT US

**CUSTOMER
SUPPORT
CENTER**

1-877-RAILINC
csc@railinc.com



7001 Weston Parkway
Ste. 200, Cary, NC 27513
(877) 724-5462



Recap

Process Change

January 2011

Electronic Defect
Card

Discontinue Use of Paper
Defect Cards

Car Hire

Triggered by DDCT actions

FindUs.Rail

Registration Required

Information

www.railinc.com/ddct



RAILINC

**Contact us:
1- 877-RAILINC
csc@railinc.com**

Questions?

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