

Navigating the Railinc.com Menu

			Part In			CUSTOMER LOGIN →
Products & Services	Resources	Support	Careers	About Railinc	Contact Us	٩

- Log into Railinc.com:
 - 1. From the top menu, select the **Customer Login ->]** link in the top right of the page
 - 2. Login using your SSO username and password
- Find products and services on Railinc.com:
 - 1. From the top menu, select Products & Services and scroll down to select a product or service
 - 2. Or, enter a **Product/Service** or **Select Theme** and click the **Apply** button

Start	your search by using one	e, or both of the fi	elds below	
PRODUCT/SERVICE		SELECT THEME	Section and the	
Type product and/or service	and/or	- Any -	¥	Apply

- 3. Select a theme (category, like **Car Hire**) of products and services from the links below the search
- Find Industry Reference Files (IRFs) on Railinc.com:
 - 1. From the top menu, select **Resources**
 - 2. Use the Keyword Search and select Apply or scroll down to locate IRFs
- Learn how to access Railinc products:
 - 1. From the top menu, select Support
 - 2. Select Accessing Railinc Products
- Find documents listed by product:
 - 1. From the top menu, select Support
 - 2. Select Support Resources
- Learn about careers, company benefits and the culture at Railinc:
 - 1. From the top menu, select Careers
 - 2. Select from the Careers sub-menu options
- Contact Railinc:
 - 1. From the top menu, select Contact Us
 - 2. Or, scroll to the bottom of the page and select **Contact Customer Success** for additional information
- Search within the Railinc.com website:
 - From the top menu, click inside the Search box and enter a word or phrase. Use quotes to search for a phrase. Example: "car hire".

Search f	or "car l	hire
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Car Hire

below for details.

ENTER YOUR KEYWORDS: "car hire"

Contact Us

Car Hire is rental paid by railroads to equipment owners. Click on the title of each Car Hire Railinc application

> Contact Customer Success Accessing SSO/Launch Pad Meetings at Railinc 1-877-RAILINC

Search



- Return to the **Home** page:
 - Select the Railinc logo in the top left corner from anywhere on the website



Navigating the Home page



- 1. <u>New to the Rail industry?</u> Get started with Railinc and learn about operating as part of the North American railroad system.
- 2. <u>Get Railinc Support</u> The Railinc Customer Success Center provides high-level support for Railinc customers.
- 3. <u>Find Railinc Products & Services</u> Search and view the full list of Railinc products and services.





Looking for Visibility Solutions?

Careers at Railinc

Rail Industry Reference

4. <u>Visibility Solutions</u> Learn about ways to meet your rail logistics needs.

- 5. <u>Careers at Railinc</u> Learn about career paths, company benefits and culture at Railinc.
- 6. <u>Rail Industry Reference</u> Learn about Industry Reference Files (IRFs).
- 7. Looking for Industry news? The Railinc Blog provides the latest in industry news.
- 8. Want to connect with Railinc? <u>Contact us</u> or connect with us through social media located at the bottom left of every page.



Railinc Blog



Contact the Railinc Customer Success Center at 1-877-RAILINC (1-877-724-5462) or csc@railinc.com if you need assistance.

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