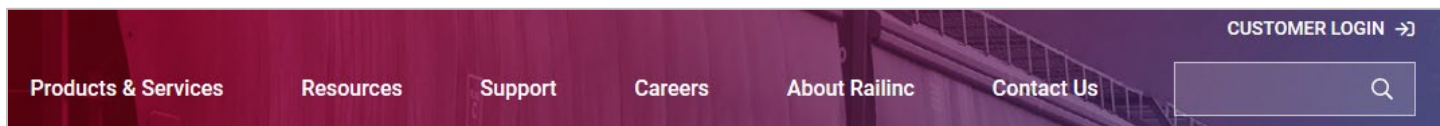## Navigating the Railinc.com Menu

- Log into Railinc.com:

    1. From the top menu, select the **Customer Login ->]** link in the top right of the page
    2. Login using your SSO username and password

- Find products and services on Railinc.com:
    1. From the top menu, select **Products & Services** and scroll down to select a product or service
    2. Or, enter a **Product/Service** or **Select Theme** and click the **Apply** button

    3. Select a theme (category, like **Car Hire**) of products and services from the links below the search

Car Hire is rental paid by railroads to equipment owners. Click on the title of each Car Hire Railinc application below for details.

- Find Industry Reference Files (IRFs) on Railinc.com:
    1. From the top menu, select **Resources**
    2. Use the Keyword Search and select **Apply** or scroll down to locate IRFs

- Learn how to access Railinc products:

    1. From the top menu, select **Support**
    2. Select **Accessing Railinc Products**

- Find documents listed by product:

    1. From the top menu, select **Support**
    2. Select **Support Resources**

- Learn about careers, company benefits and the culture at Railinc:
    1. From the top menu, select **Careers**
    2. Select from the Careers sub-menu options

Contact Us

Contact Customer Success

Accessing SSO/Launch Pad

Meetings at Railinc

1-877-RAILINC

- Contact Railinc:
    1. From the top menu, select **Contact Us**
    2. Or, scroll to the bottom of the page and select **Contact Customer Success** for additional information

- Search within the Railinc.com website:
    ➢ From the top menu, click inside the **Search** box and enter a word or phrase. Use quotes to search for a phrase. Example: "car hire".

Search for "car hire"
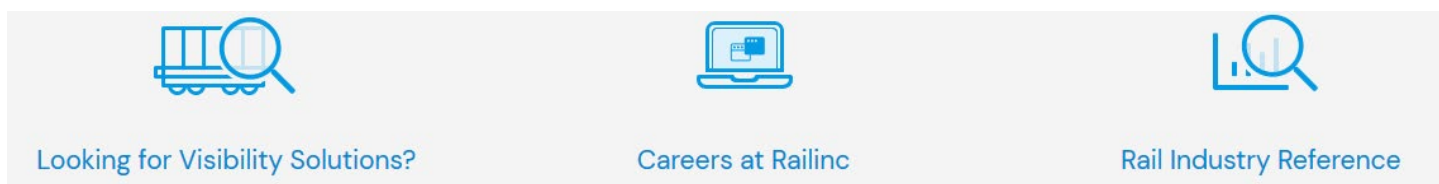
ENTER YOUR KEYWORDS: "car hire"   Search

- Return to the **Home** page:
  - ➢ Select the Railinc logo in the top left corner from anywhere on the website

Navigating the Home page

1. [New to the Rail industry?](#) Get started with Railinc and learn about operating as part of the North American railroad system.

2. [Get Railinc Support](#) The Railinc Customer Success Center provides high-level support for Railinc customers.

3. [Find Railinc Products & Services](#) Search and view the full list of Railinc products and services.

4. [Visibility Solutions](#) Learn about ways to meet your rail logistics needs.

5. [Careers at Railinc](#) Learn about career paths, company benefits and culture at Railinc.

6. [Rail Industry Reference](#) Learn about Industry Reference Files (IRFs).

7. Looking for Industry news? The [Railinc Blog](#) provides the latest in industry news.

8. Want to connect with Railinc? [Contact us](#) or connect with us through social media located at the bottom left of every page.